



Chapter 10: The Hong Kong Police Force

999 emergency calls

In the event of an emergency requiring immediate assistance from the Police, Fire Services Department, or hospitals, please dial **999**. An operator will promptly answer your call and dispatch the necessary assistance as soon as possible.

If your situation does not constitute an emergency, please **DO NOT** call **999**. Instead, please report the matter via e-Report Centre at https://www.police.gov.hk/ppp_en/contact_us.html or to the nearest police station. Police officers will offer professional assistance at no cost.

Police stations

Police stations in Hong Kong are open 24 hours a day. If you want to report a case, English-speaking police officers are on duty at all stations to assist you.

The telephone numbers of the police stations are as follows:

| Hong Kong Island Police Stations | | Kowloon West Region Police Stations | |
|-------------------------------------|-----------|----------------------------------------|-----------|
| Central | 3661-1600 | Yau Ma Tei | 3661-1652 |
| Peak | 3661-1604 | Tsim Sha Tsui | 3661-1650 |
| Western | 3661-1618 | Mong Kok | 3661-1642 |
| Aberdeen | 3661-1614 | Sham Shui Po | 3661-1646 |
| Stanley | 3661-1616 | Cheung Sha Wan | 3661-1644 |
| Wan Chai | 3661-1612 | Kowloon City | 3661-1640 |
| Happy Valley | 3661-1610 | Hung Hom | 3661-1638 |
| North Point | 3661-1608 | Traffic Kowloon West | 3661-1654 |
| Chai Wan | 3661-1606 | | |
| Traffic Hong Kong Island | 3661-1620 | | |

| Kowloon East Region Police Stations | | New Territories South Region Police Stations | |
|----------------------------------------|-----------|-------------------------------------------------|-----------|
| Wong Tai Sin | 3661-1632 | Tsuen Wan | 3661-1708 |
| Sai Kung | 3661-1630 | Kwai Chung | 3661-1690 |
| Kwun Tong | 3661-1622 | Tsing Yi | 3661-1692 |
| Tseung Kwan O | 3661-1624 | Sha Tin | 3661-1702 |
| Sau Mau Ping | 3661-1628 | Tin Sum | 3661-1706 |
| Ngau Tau Kok | 3661-1626 | Ma On Shan | 3661-1700 |
| Traffic Kowloon East | 3661-1636 | Lantau North | 3661-1694 |
| | | Mui Wo | 3661-1696 |
| | | Airport District | 3661-1688 |
| | | Penny's Bay Police Post | 3661-1698 |
| | | Traffic New Territories South | 3661-1710 |

| New Territories North Region Police Stations | | Marine Region Police Stations and Posts | |
|-------------------------------------------------|-----------|--------------------------------------------|-----------|
| Sha Tau Kok | 3661-1664 | Marine East | 3661-1718 |
| Ta Kwu Ling | 3661-1666 | Marine South | 3661-1724 |
| Lok Ma Chau | 3661-1658 | Marine West | 3661-1726 |
| Yuen Long | 3661-1680 | Marine North | 3661-1722 |
| Tin Shui Wai | 3661-1678 | Cheung Chau | 3661-1712 |
| Pat Heung | 3661-1676 | Peng Chau | 3661-1716 |
| Tai Po | 3661-1674 | Lamma Island | 3661-1714 |
| Sheung Shui | 3661-1672 | Sok Kwu Wan | 3661-1736 |
| Tuen Mun | 3661-1670 | Marine Harbour | 3661-1720 |
| Castle Peak | 3661-1668 | | |
| Traffic New Territories North | 3661-1684 | | |

| | | | |
|-----------------------------------------------------|-----------|---------------------------------------------|------------------------|
| Central Service Centre | | | 3661-1602 |
| Reporting Centres | | | |
| Shau Kei Wan | 3661-1620 | Lok Ma Chau Boundary Control Point | 3661-1660 |
| Lok Ma Chau Spur Line Control Point | 3661-1662 | Lo Wu Control Point | 3661-1656 |
| Man Kam To Boundary Control Point | 3661-1686 | Shenzhen Bay Port | 3661-1682 |
| Kai Tak Cruise Terminal | 3661-1796 | West Kowloon Station | 3661 1794 3661-1795 |
| Hong Kong-Zhuhai- Macao Bridge Hong Kong Port | 3661-1734 | Heung Yuen Wai Boundary Control Point | 3661-1737 |

| Report Hotlines | | Enquiry Hotlines | |
|-----------------------------------------------|-----------|----------------------------------------------------|-----------|
| Police Hotline | 2527-7177 | Recruitment Matters | 2860-2860 |
| Organised Crime and Triad Hotline | 2527-7887 | Complaints Against Police Office | 2866-7700 |
| Police Drug Reporting Hotline | 2527-1234 | Certificate of No Criminal Conviction Office | 2396-5351 |
| Commercial and Technology Crime Hotline | 2860-5012 | Licensing Matters | 2860-2973 |
| | | Sexual Conviction Record Check Office | 3660-7499 |
| | | “Anti-Scam Helpline” Public Enquiry Hotline | 18222 |

Website of the Hong Kong Police Force: www.police.gov.hk.

Your rights

What should I do if the police stop me?

Remember to carry proof of identity every time you go out. Proof of identity can be your Hong Kong ID card, a temporary Hong Kong identity card or your passport.

By law, a police officer may:

- stop you and demand that you produce proof of identity for inspection if he / she finds you are acting suspiciously.
- question you about things like your address, where you are going, or what you are doing.
- detain you for a reasonable period if the police officer suspects that you have committed an offence.
- search you for anything that may threaten the safety of the police officer.

Warning:

Do not resist the police when they are performing their duties or even assault them. Otherwise, you may face prosecution.

If you are doubtful about a police officer's identity, ask him or her to produce their warrant card for inspection. This has the officer's photograph, name, rank, unique identification number and badge on it. The words "Hong Kong Police" are printed at the front and the back of the card.

If the search involves bodily contact, it will be carried out by a police officer of the same sex. You may request to have the search conducted in a police station.

What are your rights if you are in police custody?

1. Seeking legal assistance

- To make private telephone calls to, or communicate in writing or in person with a lawyer.
- To have a lawyer present during any interview with the Police.
- To communicate privately or refuse to communicate with a lawyer claiming to have been instructed by a third person on your behalf.
- To be provided with a list of solicitors published by the Law Society of Hong Kong.

2. Telling someone that you are at a police station

- To require the Police to try to inform a relative or friend that you are at a police station, and to be informed of the result.

3. Communicating with a relative or friend

- To be given reasonable opportunities to communicate with a relative or friend by telephone.
- To receive visits from a relative or friend. If for an arrested person and detained person, the permission of the Duty Officer for such visits is required.
- To be supplied with writing materials and to have your letter posted as soon as practicable at your own expense.

4. Receiving copies of written record under caution

- To be supplied with a copy of your written record under caution as soon as practicable after the interview.
- To refuse to answer subsequent questions until a copy of the written record under caution has been provided to you.

5. Communication with consulate if you are a foreign national

- To receive visits from or to communicate in private with (i) representatives from the consulate or the relevant authority of your home country or (ii) a lawyer whom such representatives arrange for you.

6. Notification to consulate if you are a foreign national

- To require the Police to notify the consulate of your home country in Hong Kong of your arrest or detention.
- To require the Police to notify the relevant authority of your home country of your arrest or detention, if there is no consular representation in Hong Kong.

7. Provision of food and drink

- To be provided with drinking water upon request while in police custody.
- To be offered three meals a day with drinks.
- Due to a special reason, e.g. religious need or outside the canteen operating hours, etc. food from an outlet or delivered by your relative or friend may be arranged on your behalf subject to the permission of the Duty Officer or an inspector and the inspection of such food.

8. Seeking medical attention

- To be given medical attention if you feel unwell.

9. Requesting for release or admittance to bail (applies to persons detained in police custody only)

- To request to be released or to be admitted to bail. (If you are remanded by order of a magistrate, the decision of release or granting bail will be made by the magistrate.)

For Rights 1 to 5, you are entitled to the rights provided that no unreasonable delay or hindrance is reasonably likely to be caused to the process of investigation or administration of justice.

Home security

Although Hong Kong is one of the safest cities in the world, new arrivals in the city should take precautions to protect their property such as:

- Lock doors and windows to keep burglars out.
- Do not permit strangers to enter your premises without checking their identity.
- Switch off cooking devices when leaving home to avoid fire.
- Never leave infants or young children at home alone.

Further Crime prevention and home security advice can be found on the Hong Kong Police Website at

https://www.police.gov.hk/ppp_en/04_crime_matters/cpa/cpa_ds.html.