

Information on Sub-district Care Teams

District : Central & Western District

Sub-district : Chung Wan [Sub-district boundary map attached]



A01 – Chung Wan



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : **Fong Chung Social Service Centre (Central District)**

Partnering organisation(s) : **HONGKONG GUANGXI HECHI CITY FRIENDSHIP ASSOCIATION LIMITED**
Central District Kai-fong Welfare Association
Multi Storey Building Owners Association Of Central District
(H.K.) Limited
HONG KONG CENTRAL AND WESTERN DISTRICT WOMAN ASSOCIATION
Association Of The Hong Kong Central And Western District Limited
Central and Western District Committee of Hong Kong Island Federation
Central Timeline
Belcher's Area Promotion Association
Central & Western Branch DAB
Sheung Wan Friends
China Resources (Holdings) Company Limited
China Resources Enterprise Limited
Mid-Levels Teenew
MOUNT DAVIS KAI-FONG WELFARE ASSOCIATION

Western District Building Owners Association
Kennedy Town Kai-Fong Welfare Association Hong Kong Limited
Lok Yee Society
We Icon
H.K. Federation Of Hainan Community Organizations LTD
Mountain and Ocean Friends Group
MID-LEVELS COMMUNITY DEVELOPMENT ASSOCIATION
青年節點
Tung Chun Group
ZJ Association
Youth link
Henderson Land Development Company Limited
Tung Sin Tan
Federation Of Hong Kong-Shanghai Associations

Communication Channels of the Care Team :

Telephone:	9609 5391 / 2545 3733
Email:	ccwct2023@gmail.com
WhatsApp:	9609 5391
Facebook:	中西區中環關愛隊

List of Care Team members :

Captain :	Mr QIU Songqing
Vice-captain :	Mr CHAN Ho Wah Terence
Members :	Mr TAM Kin Sun Mr LIU Jundong Ms ZHONG He Hua Ms PANG Shun Man Mr WONG Lok On Mr SHEA Kai Chuen Ms CHUNG Sui Ms MOK Yin Ying Ms CHAN Yin Shan Ms HA Yee Man

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.

Service requirement	Key Performance Indicator (KPI)
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide free consultation with Chinese medicine practitioners (four times) Free medical consultation for a total of 200 elderly beneficiaries
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 12 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 2 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the “two sessions” and national awareness, as well as make every effort to encourage young people to take part in the activities.	Organise such activities 4 times Number of participants: 800 in total
(b) Provide residents’ groups with information on healthy lifestyle and the society	Organise such activities 4 times Number of participants: 400 in total
(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents’ understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	1. One-day tours in celebration of the Anniversary of the Establishment of the HKSAR and the National Day (once) Number of participants: 180 2. Mid-autumn Carnivals (once) Number of participants: 300
(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities, health activities and charitable activities.	1. One-day tours (twice) Number of participants: 120 in total 2. Routine blood pressure checking services (four times per month) Number of participants: 400 in total 3. Handicraft and flower arrangement classes and giving away flowers in celebration of Mother’s Day (twice) Number of participants: 600 in total
(e) Provide volunteers with training	Provide two training sessions for 20 volunteers per year.