

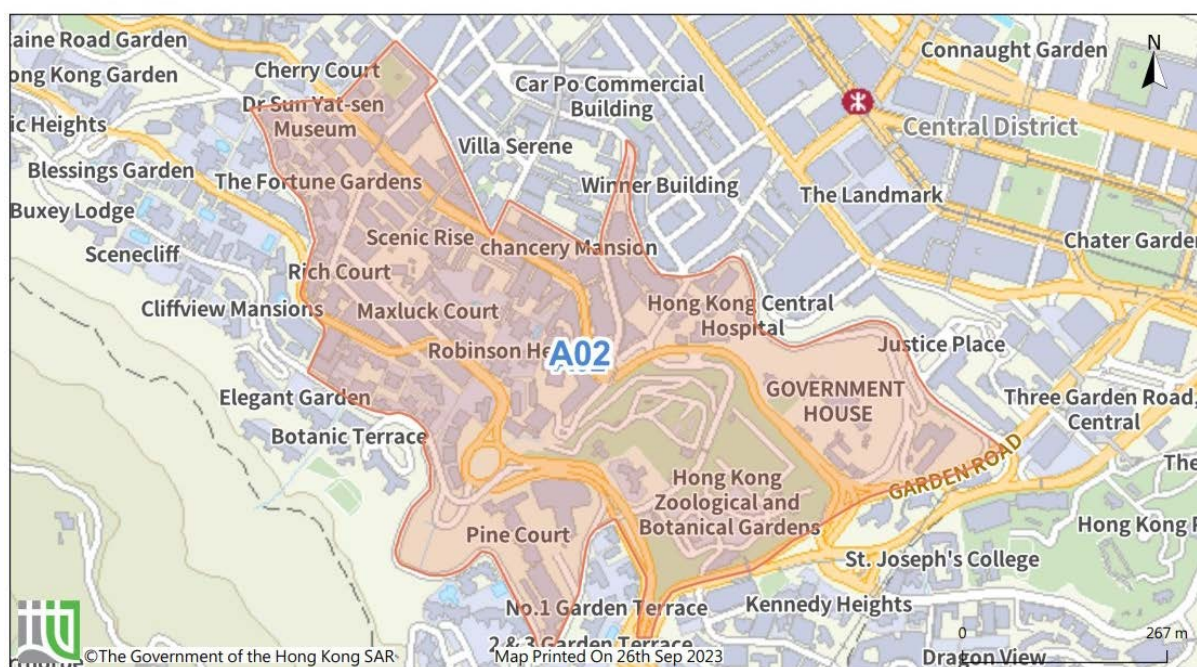
Information on Sub-district Care Teams

District : Central & Western District

Sub-district : Mid Levels East [Sub-district boundary map attached]



A02 – Mid Levels East



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Operating organisation : The Multi Storey Building Owners Association of Central District (H.K.) Limited

Partnering organisation(s) :

- Fong Chung Social Service Centre (Central District)**
- Central District Kai-Fong Welfare Association Limited**
- Fong Chung Social Service Centre Limited**
- Lok Yee Society**
- Youth Link**
- Mount Davis Kai-Fong Welfare Association**
- Mountain and Ocean Friends Group**
- We Icon**
- Western District Building Owners Association**
- Hong Kong Central & Western District Woman Association**
- Belcher's Area Promotion Association**
- Kennedy Town Kai-Fong Welfare Association Hong Kong Limited**
- ZJ Association**
- Centre Stage Squarer Limited**
- China Resources (Holdings) Company Limited**

China Resources Enterprise Limited
H.K. Federation Of Hainan Community Organizations LTD
Hong Kong Guangxi Hechi City Friendship Association
Federation Of Hong Kong-Shanghai Associations
Hong Kong Federation of Fujian Associations
Henderson Land Development Company Limited
Association Of The Hong Kong Central And Western District Limited
Tung Sin Tan
Tung Chun Group
Mid-Levels Teenew
Central Timeline

Communication Channels of the Care Team :

Telephone:	5442 9733 / 2545 3733
Email:	mlecwct@gmail.com
WhatsApp:	5442 9733
Facebook:	中西區半山東關愛隊

List of Care Team members :

Captain :	Dr CHUNG Pak Sung
Vice-captain :	Mr YANG Tai Ming
Members :	Mr KONG Johnny Shan Mr LAU Chun Sun Dr WONG Sin Man Mandy Mr WONG Sing Wang Mr LAU Wai Lun Ronald Mr MAN Chi Wah Mr LIN Zhi Mr CHAN Yin Ho Mr NGAI Kwan Lam Mr LAM Yu Hin

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 100 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 50 times of simple home repairs and cleaning services to people in need.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 4 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 2 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the “two sessions” and national awareness, as well as make every effort to encourage young people to take part in the activities.</p>	<p>Organise or co-organise such activities four times in total</p> <p>Number of participants: around 150 each time</p>
<p>(b) Assist in the promotion and publicity work for Government policies (e.g. introduction to the application for building repair works subsidy, lift safety, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).</p>	<p>i. Organise or co-organise such activities four times in total</p> <p>Number of participants: around 150 each time</p> <p>ii. Publicity through street counters three times in total</p> <p>Number of participants: around 500 each time</p>
<p>(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents’ understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.</p>	<p>i. Organise activities relating to Chinese culture once</p> <p>Number of participants: 200</p> <p>ii. Organise or co-organise such activities once</p> <p>Number of participants: 300</p>
<p>(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities and health activities.</p>	<p>Organise at least 4 times of such activities</p> <p>Average number of participants of each activity: around 100</p>
<p>(e) Provide volunteers with training</p>	<p>Provide 2 training sessions for 20 volunteers per year.</p>