

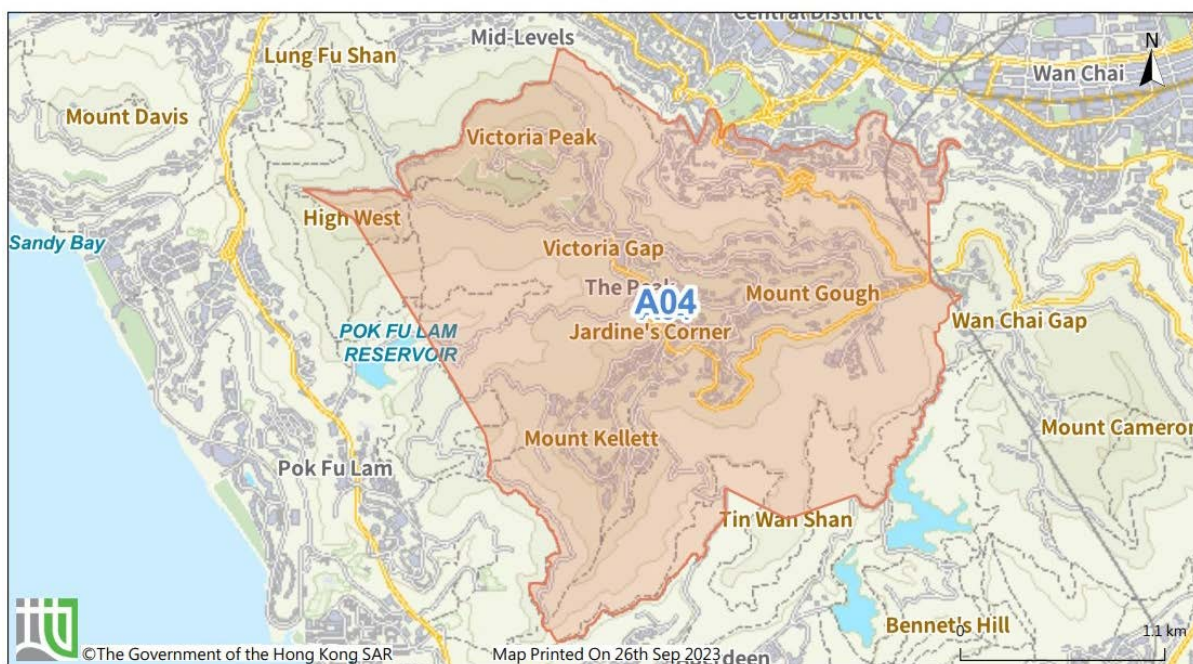
## Information on Sub-district Care Teams

District : Central & Western District

Sub-district : Peak [Sub-district boundary map attached]



A04 – Peak



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**Operating organisation :** Hong Kong Central and Western District Woman Association

**Partnering organisation(s) :** Fong Chung Social Service Centre (Central District)

The Multi Storey Building Owners Association Of Central District  
(H.K.) Limited

Central District Kai-Fong Welfare Association Limited

Fong Chung Social Service Centre Limited

Lok Yee Society

Youth Link

Mount Davis Kai-Fong Welfare Association

Mountain and Ocean Friends Group

We Icon

Western District Building Owners Association

Belcher's Area Promotion Association

Kennedy Town Kai-Fong Welfare Association Hong Kong Limited

ZJ Association

Centre Stage Squarer Limited

**China Resources (Holdings) Company Limited**  
**China Resources Enterprise Limited**  
**H.K. Federation Of Hainan Community Organizations LTD**  
**Hong Kong Guangxi Hechi City Friendship Association**  
**Federation Of Hong Kong-Shanghai Associations**  
**Hong Kong Federation of Fujian Associations**  
**Henderson Land Development Company Limited**  
**Association Of The Hong Kong Central And Western District Limited**  
**Tung Sin Tan**  
**Tung Chun Group**  
**Central & Western District Committee, the Hong Kong Island Federation**  
**Cugu group (HK) Co., Limited**  
**Hong Kong Island Women's Association**  
**Hong Kong Parent Teacher Federation Association Limited**  
**Federation of Hong Kong, Kowloon, New Territories Hawker Associations**  
**Federation of Parent-Teacher Associations of the Central and Western**  
**District Limited**

**Communication Channels of the Care Team :**

Telephone:	9152 6867
Email:	cwwpeak@gmail.com
WhatsApp:	9152 6867
Facebook:	中西區山頂關愛隊

**List of Care Team members :**

Captain :	Ms CHIU Wah Kuen
Vice-captain :	Mr YOUNG Chit On Jeremy
Members :	Ms CHEUNG Cho Gau Ms JIN Ling Ms CHING Lei Yuen Ms CHAN Yuen Fan Ms YEUNG Tze Ching Ms LEE Ching Nga Angela Ms CHEUNG Lam Ping Amy Mr LI Kwan Ms KWOK Siu Ching Mr LO Chun Fai

## Summary of Services for the Sub-district :

### A. Mandatory Services

#### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 50 sessions of free consultation with Chinese medicine practitioners to people in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 10 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 2 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the “two sessions” and national awareness, as well as make every effort to encourage young people to take part in the activities.</p>	<p>Organise such activities 4 times</p> <ol style="list-style-type: none"> <li>1. Sharing session in celebration of International Women’s Day and on the spirit of the “two sessions” (twice) Number of participants: 150 each time</li> <li>2. Quiz carnivals with prizes (twice) Number of participants: 150 each time</li> </ol>
<p>(b) Assist in the promotion and publicity work for Government policies (e.g. introduction to the application for building repair works subsidy, lift safety, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).</p>	<ol style="list-style-type: none"> <li>1. Talks on “anti-deception, fire prevention and epidemic prevention” and “epidemic prevention and control, vaccination for health” (four times) Number of participants: 150 each time</li> <li>2. Publicity through street counters (three times) Number of participants: 500 each time</li> </ol>
<p>(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents’ understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.</p>	<ol style="list-style-type: none"> <li>1. Two-day exchange tours to the Greater Bay Area in celebration of the Anniversary of the Establishment of the HKSAR and the love of parents (twice) Number of participants: 100 each time</li> <li>2. Organise qipao photography experience activities in celebration of the National Day and Mid-autumn Festival (twice) Number of participants: 100 each time</li> </ol>
<p>(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities and health activities.</p>	<ol style="list-style-type: none"> <li>1. Distribution of rice dumplings for the Dragon Boat Festival and visits to the elderly (twice) Number of participants: 500 each time</li> </ol>

Service requirement	Key Performance Indicator (KPI)
	<p>2. Sharing session on family, family ethics and family education (twice) Number of participants: 100 each time</p> <p>3. Provide a stage for residents to keep fit and dance to promote the importance of healthy lifestyle (twice) Number of participants: 100 each time</p>
(e) Provide volunteers with training	Provide 2 training sessions for 10 volunteers.