

Information on Sub-district Care Teams

District : Central & Western District

Sub-district : University [Sub-district boundary map attached]



A05 – University



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Operating organisation : **Centre Stage Squarer Limited**

Partnering organisation(s) : **Fong Chung Social Service Centre (Central District)**

The Multi Storey Building Owners Association of Central District (H.K.) Limited

Central District Kai-fong Welfare Association

Fong Chung Social Service Centre Limited

LOK YEE SOCIETY

Youth Link

Mount Davis Kai-fong Welfare Association

Mountain and Ocean Friends Group

WE ICON

Western District Building Owners Association

Hong Kong Central and Western District Woman Association

Belcher's Area Promotion Association

Kennedy Town Kai Fong Welfare Association Hong Kong Limited

ZJ Association

China Resources (Holdings) Company Limited

China Resources Enterprise, Limited

Hong Kong Federation of Hainan Community Organisations Limited

HONG KONG GUANGXI HECHI CITY FRIENDSHIP ASSOCIATION LIMITED

**FEDERATION OF HONG KONG-SHANGHAI ASSOCIATIONS
LIMITED**

HONG KONG FEDERATION OF FUJIAN ASSOCIATIONS LIMITED

Henderson Land Development Company Limited

**ASSOCIATION OF THE HONG KONG CENTRAL AND WESTERN
DISTRICT LIMITED**

Tung Sin Tan

Tung Chun Group

Central and Western District Committee of Hong Kong Island Federation

Cheng Kin Ho

C&G GROUP (HK) LIMITED

Sam Shui Natives Association

Hong Kong Central and Western District Women

Entrepreneurs Association

Savantas Policy Institute Limited

Savantas Liberal Arts Academy

Health for Community Association

New Age Youth Association

Maritime Silk Road Society Limited

121C Society for Recycling Limited

The Volunteers

Parent-teacher Association of the Central & Western District

Children Choir

The University of Hong Kong Staff Association

Communication Channels of the Care Team :

Telephone:	9785 2305
Email:	careteam.a05@gmail.com
WhatsApp:	9785 2305
WeChat:	9785 2305
Facebook:	中西區大學關愛隊

List of Care Team members :

Captain :	Mr TSANG Heung Tung
Vice-captain :	Mr Kwok Kit Chun
Members :	Mr CHAN Chit Kwai Mr LI Wang Fung Mr TSUI Chung Yin Stephen Mr YIU Chi Sing Raymond Mr LUK Hon Hung Miss CHAN Nga Yee Mr LEUNG Siu Cheong Ms TO Man Lu Lucineu Mr WONG Chi Shing Galaxy Mr CHOI Ting Fung

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 100 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 200 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 50 times of services to people in need 1. Simple home repairs services 2. Collection of old clothes for donation 3. Volunteer training 4. Health talks
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 4 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 2 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the “two sessions” and national awareness, as well as make every effort to encourage young people to take part in the activities.	Organise such activities (six times) (Including sharing sessions, talks, roving promotion booths, guided tours to the Legislative Council, visits to the Hong Kong Palace Museum) Number of participants: not fewer than 30 each time
(b) Assist in the promotion and publicity work for Government policies (e.g. introduction to the application for building repair works subsidy, lift safety, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).	Organise such activities (twice) (Including talks on or roving promotion booths for the application for building repairs works subsidy, visits to fire stations or ambulance depots) Number of participants: 100 in total

Service requirement	Key Performance Indicator (KPI)
(c) Organise festive activities to celebrate the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents' understanding of Chinese culture and history, and strengthen their sense of national identity and sense of belonging.	<p>Organise such activities (three times), encourage people of different backgrounds and age groups to join.</p> <ol style="list-style-type: none"> 1. Mid-autumn Festival activities Number of participants: 250 2. National Day activities Number of participants: 250 3. Spring Festival activities Number of participants: not fewer than 30
(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as youth activities, environmental protection activities, festive or cultural activities, health activities, sports activities, social inclusion activities and info talks (such as talks on will making, water seepage, anti-bid-rigging and education)	<p>Organise thematic activities (eight times)</p> <ol style="list-style-type: none"> 1. Environmental protection or youth activities (twice) Number of participants: 80 in total 2. Simple health check-ups (once) Number of participants: 200 3. Health or info talks (once) Number of participants: not fewer than 30 4. Mother's and Father's Day activities (twice) Number of participants: 400 in total 5. Activities in celebration of the Anniversary of the Establishment of the HKSAR/the National Day/Mother's and Father's Day/Mid-autumn Festival or Spring Festival (once) Number of participants: 100-120 6. Sports activities Number of participants: 50-100
(e) Provide volunteers with training	Provide training for 10 volunteers per year (twice)