

Information on Sub-district Care Teams

District : Central & Western District

Sub-district : Kwun Lung [Sub-district boundary map attached]



A06 – Kwun Lung



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Operating organisation : Youth Link

Partnering organisation(s) : Fong Chung Social Service Centre (Central District)

The Multi Storey Building Owners Association Of Central District (H.K.) Limited

Central District Kai-Fong Welfare Association Limited

Fong Chung Social Service Centre Limited

Lok Yee Society

Mount Davis Kai-Fong Welfare Association

Mountain and Ocean Friends Group

We Icon

Western District Building Owners Association

Hong Kong Central & Western District Woman Association

Belcher's Area Promotion Association

Kennedy Town Kai-Fong Welfare Association Hong Kong Limited

ZJ Association

Centre Stage Squarer Limited
China Resources (Holdings) Company Limited
China Resources Enterprise Limited
H.K. Federation Of Hainan Community Organizations LTD
Hong Kong Guangxi Hechi City Friendship Association
Federation Of Hong Kong-Shanghai Associations
Hong Kong Federation of Fujian Associations
Henderson Land Development Company Limited
Association Of The Hong Kong Central And Western District Limited
Tung Sin Tan
Tung Chun Group
Sai Ying Pun Kai Fong Welfare Association
Hong Kong Zhejiang Dongyang Merchants Association Limited
Masons & Plasterers Union (Fei Pang1949) LTD
HONG KONG EMPLOYEE COMMUNICATION COMMITTEE OF
EVERBRIGHT GROUP
香港廣東企業協會
The Hong Kong Chinese Enterprises Association
Hong Kong Qingyuan Longjing Friendship Association
Hong Kong Ying Tak Natives Association Limited
Youth Power of Qing Yuan
Federation of Parent-Teacher Associations of the Central and
Western District Limited
Democratic Alliance for the Betterment and Progress of Hong Kong
Central & Western Branch DAB
Federation of Qing Yuan Associations (Hong Kong) LTD
CSBO Association
2gather Network
WESTERN FRIENDS ASSOCIATION
青年節點
Sheung Wan Friends
Hong Kong Kwun Lung Lau Residents Association
Central & Western Mid - Levels Owners Association
The Youth Association Of Hong Kong Central And Western District
Children Voluntary Group
MID-LEVELS COMMUNITY DEVELOPMENT ASSOCIATION
Central & Western District Committee, the Hong Kong Island Federation
CW Power
Sai Wan Estate Residents Association

Communication Channels of the Care Team :

Telephone:	6688 9441
Email:	kl06careteam@gmail.com
WhatsApp:	6688 9441
WeChat:	6688 9441
Facebook:	中西區觀龍小區關愛隊-承辦團體：青嶺

List of Care Team members :

Captain :	Mr YEUNG Hoi Wing
Vice-captain :	Mr LUI Lit Keung
Members :	Ms LAM Hau Fan Mr HUNG Chiu Yeung Ms HE Cailan Mr TAM Sing Hon Mr MA Sai Kit Ms LI Yuen Kan Ms KONG Kwai Ying Mr YIU Cheuk Wai Ms YUEN Kong Ping Mr WONG Lui

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.

Service requirement	Key Performance Indicator (KPI)
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information	Provide information/services to at least 400 households in need.

Service requirement	Key Performance Indicator (KPI)
<p>technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of home or other support services (including simple home repairs/cleaning, health talks, “Share and Care” activities, etc.)</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 2 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the “two sessions” and national awareness, as well as make every effort to encourage young people to take part in the activities.	Exchange talks and publicity through street counters (four times) Number of participants: around 50 for each talk and around 150 for each street counter
(b) Assist in the promotion and publicity work for Government policies (e.g. introduction to the application for building repair works subsidy, lift safety, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).	<ol style="list-style-type: none"> 1. Exchange talks (at least twice) Number of participants: 50 each time 2. Publicity through street counters (five times) Number of participants: 150 each time
(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents’ understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	<ol style="list-style-type: none"> 1. On-street activities in celebration of the Anniversary of the Establishment of the HKSAR or the National Day (twice) Number of participants: 100 each time 2. Mid-autumn or Lunar New Year Lantern Carnivals (once) Number of participants: 100 each time

Service requirement	Key Performance Indicator (KPI)
(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities and health activities.	1. One-day tours (once) Number of participants: 60 each time 2. Health talks (once) Number of participants: 40 each time 3. Blood pressure checking services (80 times) Number of participants: 15 each time 4. Golden songs appreciation sessions (once) Number of participants: 150 each time
(e) Provide volunteers with training	Provide one training session for 20 volunteers per year.