#### Information on Sub-district Care Teams

#### District : Central & Western District

#### Sub-district : Belcher [Sub-district boundary map attached]

O. GEOINFO MAP 地理資訊地圖 A09 - Belcher



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# Kennedy Town Kai-Fong Welfare Association Hong Kong **Operating organisation**: Limited Partnering organisation(s) : The Chinese Manufacturers' Association of Hong Kong **Chinese Medicine Merchants Association Ltd** Hong Kong Nanan Shishan Association Ltd The Hong Kong Federation of Chinese Medicine Sector Ltd **Belcher's Area Promotion Association** Hong Kong Chinese Medicine Industry Association Ltd Hong Kong Yee Yee Tong Chinese Medicine Merchants Association Ltd Po Sau Tong Ginseng & Antler Association Hong Kong Ltd Western District Senior Police Call Honorary President Council Association of The Hong Kong Central and Western District Ltd Mount Davis Kai-fong Welfare Association Sai Ying Pun Kai-fong Welfare Association

**Central Kai-fong Welfare Association** The District Services Office of Yip Wing Shing David **Tong Sin Tan** Western District Building Owners Association Fong Chung Social Service Centre (Central) Fong Chung Social Service Centre (Sai Ying Pun) **Central & Western District Recreation and Sports Association** Federation of Parent Teacher Associations Hong Kong Island **CW** Power Junior Chamber International Harbour Junior Chamber International City **Hong Kong Chinese Reform Association** Central and Western District Committee of Hong Kong Island Federation Hong Kong Central and Western District Woman Association Southern Medical University Alumni Association **Green Health Association** Senior Buddy Charity Farm **Fukien Secondary School Alumni Association** China Resources (Holdings) Company Ltd **China Resources Enterprise Ltd** Hong Kong Federation of Hainan Community Organisations Ltd Hong Kong Guangxi Hechi City Friendship Association Ltd Island West Branch of Hong Kong Federation of Fujian Association Federation of Hong Kong-Shanghai Associations Ltd Henderson Land Development Company Ltd Multi Storey Building Owners Association of Central District (H.K.) Ltd Lok Yee Society **Mountain and Ocean Friends Group** Youth Link We Icon **ZJ** Association **Centre Stage Squarer Ltd** Tung Chun Group **Central & Western District Road Safety Campaign Committee** Kennedy Town Kai-Fong Welfare Association Hong Kong Limited C & G Group (HK) Ltd **Cheng Kin Ho** 

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### Communication Channels of the Care Team :

### List of Care Team members :

Captain:	Mr LO Ching Ping William
Vice-captain:	Mr YIP Wing Shing
Members :	Mr LAM Yiu Man Simon
	Mr LAI Wai Kuen
	Ms ZENG Lihong
	Mr WONG Chi Ho Jimmy
	Ms YING Bingnan
	Mr PAAU Hoi Tung
	Miss LEE Yuen Fong Vincy
	Mr YIM Yun Leung
	Mr HO Shu Shing
	Mr WONG Kit Chi

### Summary of Services for the Sub-district :

# A. Mandatory Services

### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the	The relevant channels shall be opened within
Care Team with at least 2 channels, such	three weeks after the funding agreement
as telephone, email, social media, instant	takes effect, and shall be maintained until
messaging software, etc.	the end of the funding agreement.
(b) Widely publicise the communication	Publicise the communication channels and
channels and services of the Care Team to	services of the Care Team in the sub-district,
the residents of the sub-district.	covering no less than 90% of the residents of
	the sub-district within three months after
	the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub- district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
<ul> <li>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</li> </ul>	Provide information/services to at least 100 elderly households.
<ul> <li>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</li> </ul>	Provide information/services to at least 200 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need,	<ol> <li>Provide 50 times of simple home repairs services to elderly/households in need.</li> <li>Organise health talks (twice).</li> </ol>
etc.). (g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 2 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

# 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is	Provide services up to 2 times as required by
in operation, care about the needs of	the Government.
those who use/stay in the shelter and	
provide appropriate assistance.	

Service Requirement	Key Performance Indicator (KPI)
(b) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(c) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

# **B. Add-on Services**

Service requirement	Key Performance Indicator (KPI)
(a) Organise or co-organise national	1. Exchange talks (twice)
education promotion activities, such as	Number of participants: 300 in total
activities to promote the Constitution,	
the Basic Law, the National Security Law,	2. Publicity through street counters (four
Spirit of the "two sessions" and national	times)
awareness, as well as make every effort to	Number of participants: 1 200 in total
encourage young people to take part in	
the activities.	
(b) Assist in the promotion and publicity	1. Talks (three times)
work for Government policies (e.g.	Number of participants: 150 in total
introduction to the application for	
building repair works subsidy, lift safety,	2. Publicity through street counters (three
raising public awareness of areas such as	times)
the maintenance of environmental	Number of participants: 600 in total
hygiene and promoting vaccination).	

Service requirement	Key Performance Indicator (KPI)
(c) Organise or co-organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid- autumn Festival, etc. to increase residents' understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	<ol> <li>Activities in celebration of the Anniversary of the Establishment of the HKSAR Number of participants: around 100</li> <li>Chinese New Year tours Number of participants: around 100</li> <li>Mid-autumn or Lunar New Year Lantern Carnivals (once) Number of participants: around 300</li> <li>Distribution of gift packs to show care to the community during the Mid-autumn Festival Number of beneficiaries: around 120</li> </ol>
(d)Organise or co-organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities, health activities and charitable activities.	<ol> <li>Number of beneficiaries: around 120</li> <li>Health consultation with Chinese medicine practitioners (eight times) Number of participants: 160 in total</li> <li>Parent-child one-day tours (once) Number of participants: 100 in total</li> <li>Talks on Chinese medicine (twice) Number of participants: 60 in total</li> <li>Parent-child activities in celebration of Mother's Day/Father's Day (twice) Number of participants: 200 in total</li> </ol>
(e)Provide volunteers with training	Provide training for 20 volunteers (twice)