

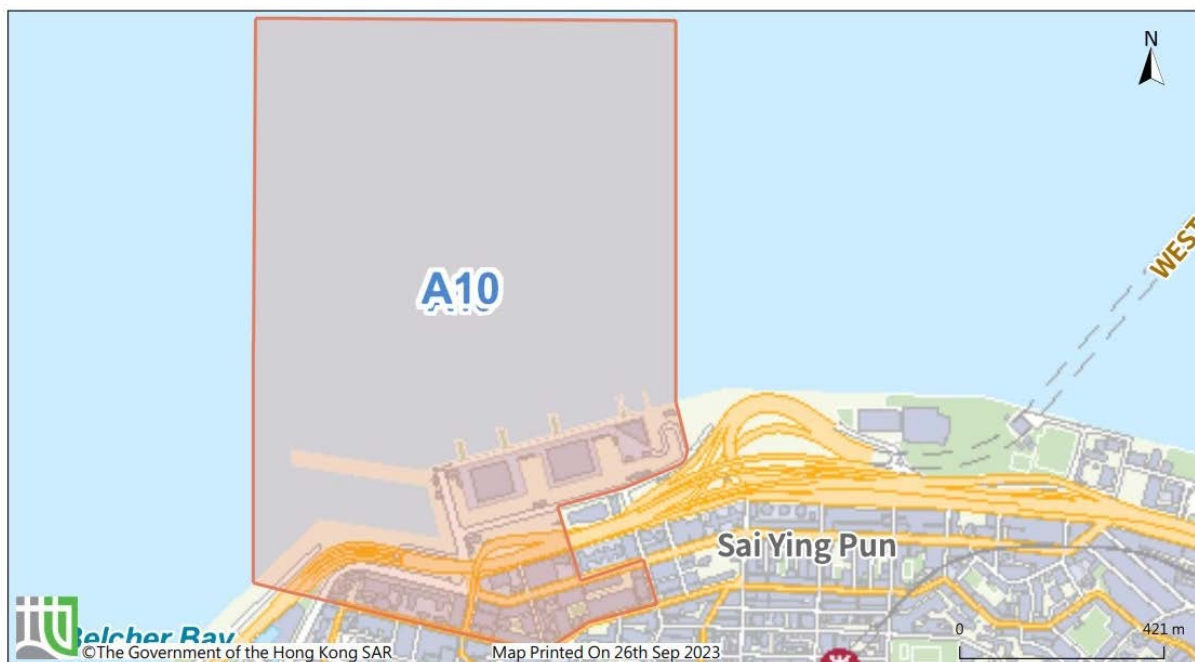
Information on Sub-district Care Teams

District : Central & Western District

Sub-district : Shek Tong Tsui [Sub-district boundary map attached]



A10 – Shek Tong Tsui



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Operating organisation : Belcher's Area Promotion Association

Partnering organisation(s) : FONG CHUNG SOCIAL SERVICE CENTRE LIMITED(CENTRAL DISTRICT)

MULTI STOREY BUILDING OWNERS ASSOCIATION OF CENTRAL DISTRICT (H.K.) LIMITED

CENTRAL DISTRICT KAI-FONG WELFARE ASSOCIATION LIMITED

FONG CHUNG SOCIAL SERVICE CENTRE LIMITED

LOK YEE SOCIETY

YOUTH LINK

MOUNT DAVIS KAI-FONG WELFARE ASSOCIATION

Mountain and Ocean Friends Group

WE ICON

Western District Building Owners Association

HONG KONG CENTRAL AND WESTERN DISTRICT WOMAN ASSOCIATION

KENNEDY TOWN KAI-FONG WELFARE ASSOCIATION HONG KONG LIMITED

ZJ ASSOCIATION

Centre Stage Squarer Limited
CHINA RESOURCES (HOLDINGS) COMPANY LIMITED
CHINA RESOURCES ENTERPRISE, LIMITED
Hong Kong Federation of Hainan Community Organisations Limited
HONG KONG GUANGXI HECHI CITY FRIENDSHIP ASSOCIATION LIMITED
FEDERATION OF HONG KONG-SHANGHAI ASSOCIATIONS LIMITED
HK Federation of Fujian Associations
HENDERSON LAND DEVELOPMENT COMPANY LIMITED
ASSOCIATION OF THE HONG KONG CENTRAL AND WESTERN
DISTRICT LIMITED
TUNG SIN TAN LIMITED
TUNG CHUN GROUP
Central and Western District Committee of Hong Kong Island Federation
C&G GROUP (HK) Limited

Communication Channels of the Care Team :

Telephone:	9145 8909
Email:	sttcwct@gmail.com
WhatsApp:	9145 8909
WeChat:	9145 8909
Facebook:	中西區石塘咀關愛隊

List of Care Team members :

Captain :	Mr CHAN Heung Yeung
Vice-captain :	Mr LO Wa Kei Roy
Members :	Mr CHOW Chiu Sheung Mr CHAN Hok Kon Mr LAU Ka Ngong Mr CHEUK Tung Ms TSE Man Yin Ms SO Ah Lan Mr NG Man To Mr WONG Tin Cheung Ms SO Oi Wa Ms YANG Yaren

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for	Provide information/services to at least 500 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>professional services.</p>	
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Organise two sessions of free consultation services with six Chinese medicine practitioners for 60 elderly each time.</p> <p>Organise health talks twice with around 50 participants each time.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 3 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 2 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the “two sessions” and national awareness, as well as make every effort to encourage young people to take part in the activities.</p>	<ol style="list-style-type: none"> 1. Exchange talks (twice) Number of participants: 40 each time 2. Promotion and publicity (four times) Number of participants: 250 each time
<p>(b) Assist in the promotion and publicity work for building management and maintenance and Government policies.</p>	<ol style="list-style-type: none"> 1. Talks (four times) Number of participants: 30 each time 2. On-street publicity (three times) Number of participants: 270 each time
<p>(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents’ understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.</p>	<ol style="list-style-type: none"> 1. Community care activities in celebration of the Anniversary of the Establishment of the HKSAR (twice) Number of participants: 240 each time 2. Chinese New Year tours (twice) Number of participants: 180 each time 3. Carnivals in celebration of the National Day and the Mid-autumn Festival (twice) Number of participants: 600 each time 4. Distribution of mooncakes to the elderly in celebration of the Mid-autumn Festival (twice) Number of participants: 250 each time
<p>(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities, health activities and charitable activities.</p>	<ol style="list-style-type: none"> 1. Passport photo taking services (twice) Number of participants: 100 each time 2. Family fun-filled one-day tours (twice) Number of participants: 180 each time

Service requirement	Key Performance Indicator (KPI)
	<p>3. Activities in celebration of Mother's Day/Father's Day (four times) Number of participants: 500 each time</p> <p>4. Smartphone training classes (twice) Number of participants: 30 each time</p>
(e) Provide volunteers with training	Provide training for 30 volunteers (twice)