

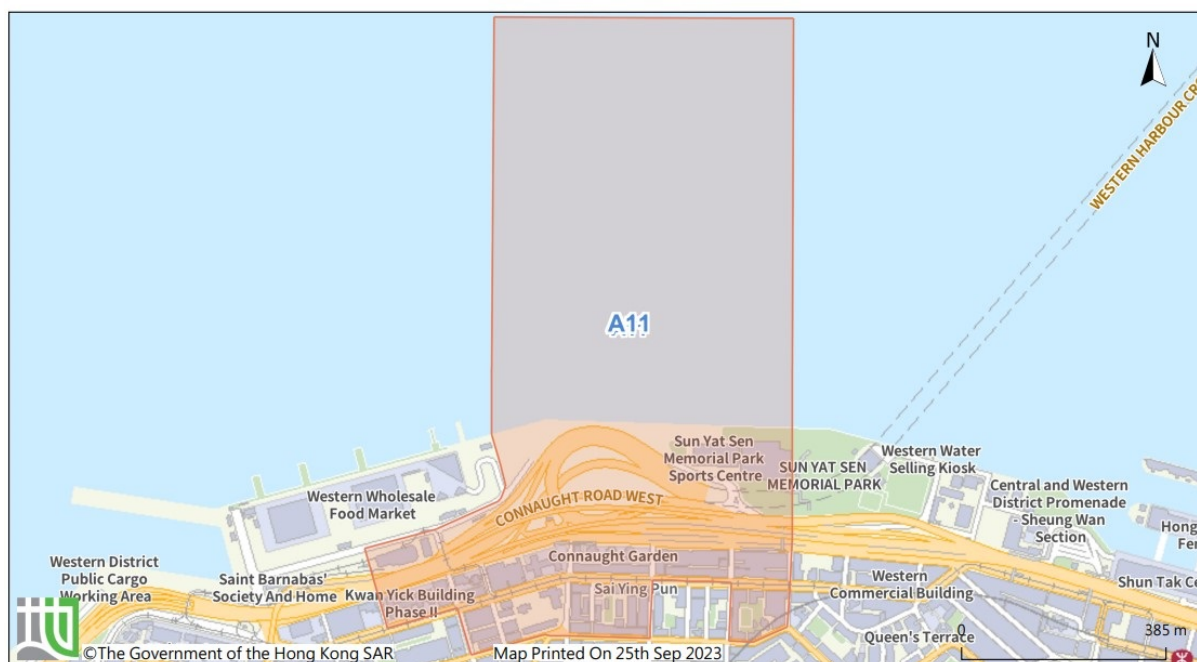
Information on Sub-district Care Teams

District : Central & Western District

Sub-district : Sai Ying Pun [Sub-district boundary map attached]



A11 – Sai Ying Pun



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Operating organisation : Fong Chung Social Service Centre Limited

Partnering organisation(s) : Central District Kai-fong Welfare Association

Multi Storey Building Owners Association Of Central District
(H.K.) Limited

HONG KONG CENTRAL AND WESTERN DISTRICT WOMAN ASSOCIATION

Association Of The Hong Kong Central And Western District Limited

Citybus Limited

Belcher's Area Promotion Association

Central & Western Branch DAB

Sheung Wan Friends

The Youth Association Of Hong Kong Central And Western District

Centre Stage Squarer Limited

Youth Link

MOUNT DAVIS KAI-FONG WELFARE ASSOCIATION

Western District Building Owners Association

Kennedy Town Kai-Fong Welfare Association Hong Kong Limited

Lok Yee Society
We Icon
ZJ Association
Mountain and Ocean Friends Group
Tung Chun Group
China Resources (Holdings) Company Limited
China Resources Enterprise Limited
H.K. Federation Of Hainan Community Organizations LTD
HONG KONG GUANGXI HECHI CITY FRIENDSHIP ASSOCIATION LIMITED
Henderson Land Development Company Limited
Tung Sin Tan
Federation Of Hong Kong-Shanghai Associations

Communication Channels of the Care Team :

Telephone:	9208 4084
Email:	info.sypga@gmail.com
WhatsApp:	9208 4084
Facebook:	中西區西營盤關愛隊

List of Care Team members :

Captain :	Mr LAW Kam Fai
Vice-captain :	Ms HUANG Jinzhi
Members :	Mr LAU Yeung Fun Mr WONG Mang Chin Mr CHENG Baiheng Ms YEUNG Hung Fei Mr CHENG Kam To Ms LAM Yeung Yeung Mr LI Yueh Chin Ms YEUNG Wai Kwok Mr LAU Tin Ching Mr WOO Wai Hung

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide services for not fewer than 170 members of the public.</p> <ol style="list-style-type: none"> 1. "Understand more about healthy lifestyle" 2. Talks on building maintenance
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 8 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 2 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the “two sessions” and national awareness, as well as make every effort to encourage young people to take part in the activities.	<ol style="list-style-type: none"> 1. Organise Hong Kong heritage and cultural one-day tours (twice) Number of participants: 240 in total 2. Organise “Understand more about Our Country” exhibitions (twice) Number of participants: 800 in total

Service requirement	Key Performance Indicator (KPI)
<p>(b) Assist in the promotion and publicity work for Government policies (e.g. introduction to the application for building repair works subsidy, lift safety, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).</p>	<ol style="list-style-type: none"> 1. Organise talks on green living (four times) Number of participants: 200 in total 2. Set up “Understand the Community More” information panels (once) Number of participants: 600 in total
<p>(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents’ understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.</p>	<ol style="list-style-type: none"> 1. Organise film appreciation sessions (twice) Number of participants: 200 in total 2. Distribution of Chinese New Year fai chuns (twice) Number of participants: 800 in total
<p>(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities, health activities and charitable activities.</p>	<ol style="list-style-type: none"> 1. Parent-child activities (once) Number of participants: 60 2. Blood pressure checking activities (twice per month) Number of participants: 40 per month 3. Sports activities (once) Number of participants: 60 4. Youth activities (once) Number of participants: 40 5. Info talks/activities (twice) Number of participants: 100
<p>(e) Provide volunteers with training</p>	<p>Provide 2 training sessions for 20 volunteers per year.</p>