

Information on Sub-district Care Teams

District : Central & Western District

Sub-district : Sheung Wan [Sub-district boundary map attached]



A12 – Sheung Wan



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Operating organisation : **Lok Yee Society**

Partnering organisation(s) : **FONG CHUNG SOCIAL SERVICE CENTRE(CENTRAL DISTRICT)**
MULTI STOREY BUILDING OWNERS ASSOCIATION OF CENTRAL DISTRICT (H.K.) LIMITED
CENTRAL DISTRICT KAI-FONG WELFARE ASSOCIATION LIMITED
FONG CHUNG SOCIAL SERVICE CENTRE LIMITED
YOUTH LINK
MOUNT DAVIS KAI-FONG WELFARE ASSOCIATION
MOUNTAIN AND OCEAN FRIENDS GROUP
WE ICON
WESTERN DISTRICT BUILDING OWNERS ASSOCIATION
HONG KONG CENTRAL AND WESTERN DISTRICT WOMAN ASSOCIATION
BELCHER'S AREA PROMOTION ASSOCIATION
KENNEDY TOWN KAI-FONG WELFARE ASSOCIATION HONG KONG LIMITED

ZJ ASSOCIATION
CENTRE STAGE SQUARER LIMITED
CHINA RESOURCES (HOLDINGS) COMPANY LIMITED
CHINA RESOURCES ENTERPRISE, LIMITED
HONG KONG FEDERATION OF HAINAN COMMUNITY
ORGANISATIONS LIMITED
HONG KONG GUANGXI HECHI CITY FRIENDSHIP ASSOCIATION LIMITED
FEDERATION OF HONG KONG-SHANGHAI ASSOCIATIONS LIMITED
HK FEDERATION OF FUJIAN ASSOCIATIONS
HENDERSON LAND DEVELOPMENT COMPANY LIMITED
ASSOCIATION OF THE HONG KONG CENTRAL AND WESTERN
DISTRICT LIMITED
TUNG SIN TAN
TUNG CHUN GROUP
HONG KONG YOUTH POWER ASSOCIATION
HONG KONG LADIES DYNAMIC ASSOCIATION LIMITED
THE HONG KONG FEDERATION OF TRADE UNIONS HONG LING SOCIETY
LOK KWAN SOCIAL SERVICE
FTU COMMUNITY CARING UNIT
HONG KONG FEDERATION OF TRADE UNIONS WORKERS'
MEDICAL CLINICS
HONG KONG CONSTRUCTION INDUSTRY EMPLOYEES GENERAL
UNION
HONG KONG FEDERATION OF EMPLOYEES UNIONS IN PUBLIC UTILITIES
NEW HOME ASSOCIATION HONG KONG ISLAND SERVICE CENTRE
CENTRAL & WESTERN DHC EXPRESS

Communication Channels of the Care Team :

Telephone:	8493 0824
Email:	A12.csw@gmail.com
WhatsApp:	8493 0824
Facebook:	中西區上環關愛隊

List of Care Team members :

Captain :	Mr CHUNG Yiu Fai
Vice-captain :	Mr MAK Hin Chun
Members :	Mr LUI Hung Pan Mr TSANG Yiu Tong Mr CHIU Kam Sum Mr HUANG Jian Mrs CHAN Siu Yee Mr AU Kwok Yiu Miss CHAN Wing In Ms LAI Wing Chi

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.

Service requirement	Key Performance Indicator (KPI)
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Organise four times of free haircut services for 50 elderly each time. Expected number of beneficiaries: 200 in total</p> <p>Organise four times of health talks for 30-40 participants each time. Expected number of participants: 120-160 in total</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 10 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 2 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the “two sessions” and national awareness, as well as make every effort to encourage young people to take part in the activities.	<ol style="list-style-type: none">1. Visits (five times) (Including patriotic education heritage in Hong Kong, Legislative Council, Fire Stations, the Patriotic Education Centre, etc.) Number of participants: 180 in total2. Set up counters and organise performance and publicity (once) Number of participants: 350 in total

Service requirement	Key Performance Indicator (KPI)
(b) Provide residents' groups with information on healthy lifestyle and the society	1. Health talks (four times) Number of participants: 180 in total 2. Smartphone training classes (twice) Number of participants: 60 in total
(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents' understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	1. Parent-child film appreciation session in celebration of the National Day (4 times) Number of participants: 300 in total 2. Parent-child colouring competition in celebration of Hong Kong's return to the motherland (once) Number of participants: 150 in total
(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities, health activities and charitable activities.	1. Wellbeing exercise classes or family portrait photography classes (12 times) Number of participants: 200 in total 2. Street counters for routine blood pressure checking (80 times) Number of participants: 400 in total
(e) Provide volunteers with training	Provide one training session for 15 volunteers per year.