

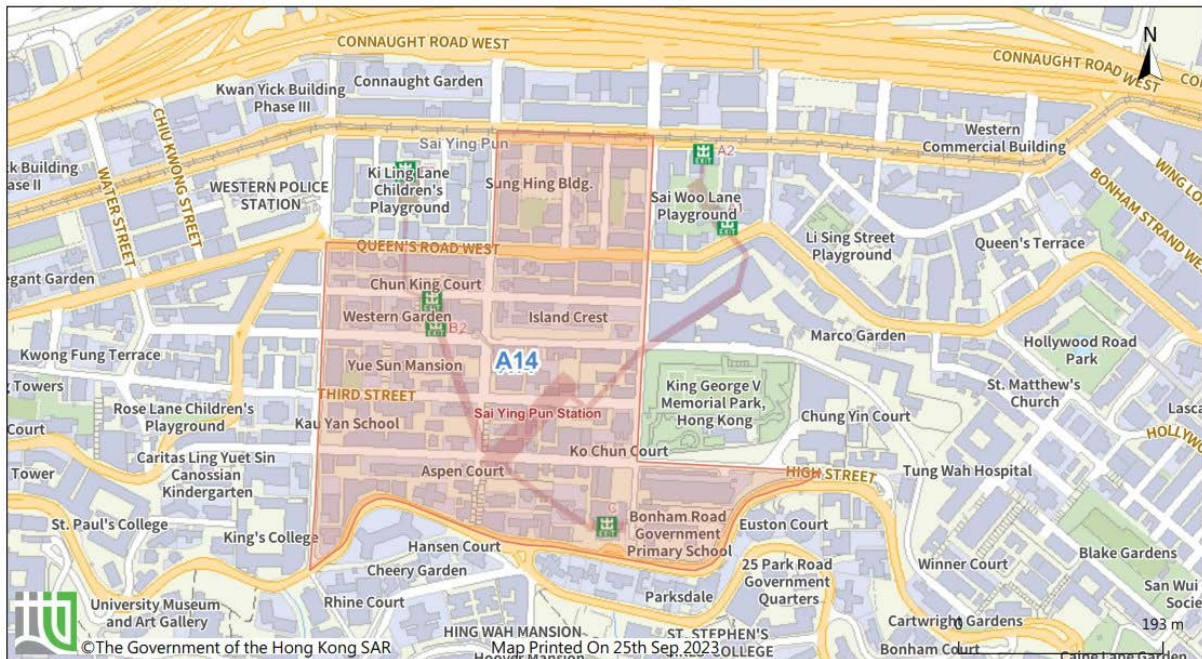
Information on Sub-district Care Teams

District : Central & Western District

Sub-district : Centre Street [Sub-district boundary map attached]



A14 – Centre Street



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Operating organisation : ZJ Association

Partnering organisation(s) : FONG CHUNG SOCIAL SERVICE CENTRE (CENTRAL DISTRICT)
MULTI STOREY BUILDING OWNERS ASSOCIATION OF CENTRAL DISTRICT (H.K.) LIMITED

CENTRAL DISTRICT KAI-FONG WELFARE ASSOCIATION

FONG CHUNG SOCIAL SERVICE CENTRE LIMITED

LOK YEE SOCIETY

YOUTH LINK

MOUNT DAVIS KAI-FONG WELFARE ASSOCIATION

MOUNTAIN AND OCEAN FRIENDS GROUP

WE ICON

WESTERN DISTRICT BUILDING OWNERS ASSOCIATION

HONG KONG CENTRAL AND WESTERN DISTRICT WOMAN ASSOCIATION

BELCHER'S AREA PROMOTION ASSOCIATION

**KENNEDY TOWN KAI-FONG WELFARE ASSOCIATION HONG
KONG LIMITED**

CENTRE STAGE SQUARER LIMITED

CHINA RESOURCES (HOLDINGS) COMPANY LIMITED

CHINA RESOURCES ENTERPRISE, LIMITED

**HONG KONG FEDERATION OF HAINAN COMMUNITY
ORGANISATIONS LIMITED**

HONG KONG GUANGXI HECHI CITY FRIENDSHIP ASSOCIATION LIMITED

FEDERATION OF HONG KONG-SHANGHAI ASSOCIATIONS LIMITED

HK FEDERATION OF FUJIAN ASSOCIATIONS

HENDERSON LAND DEVELOPMENT COMPANY LIMITED

**ASSOCIATION OF THE HONG KONG CENTRAL AND WESTERN
DISTRICT LIMITED**

TUNG SIN TAN

TUNG CHUN GROUP

**CENTRAL AND WESTERN DISTRICT COMMITTEE OF HONG
KONG ISLAND FEDERATION**

CUGU GROUP (HK) CO., LIMITED

CSBO ASSOCIATION

CW POWER

FEDERATION OF HK SHANDONG COMMUNITY ORGANISATIONS LIMITED

HONG KONG BAIYUN ASSOCIATION LIMITED

THE CONSERVANCY ASSOCIATION

CHENG KIN HO

Communication Channels of the Care Team :

Telephone:	9606 6021 / 3846 7566
Email:	info@zjahk.com
WhatsApp:	9606 6021
WeChat:	info_zjahk
Facebook:	中西區正街關愛隊

List of Care Team members :

Captain :	Ms LEE Chor Ting
Vice-captain :	Ms AU Yuk Yee Linda
Members :	Mr LEE Chi Hang Sidney Mr CHAU Man Piu Ms CHIU Sin Ting Ms KUANG Shaoqin Ms LAU Yau Wai Ms AU Lai Mee Mr NG Pak Ming Ms CHAN Sin Mui Marveen Ms KWAN Yuk Ping Ms LAM Sheung Yan

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.

Service requirement	Key Performance Indicator (KPI)
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 550 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide 170 times of simple home repairs services such as changing door locks, changing light bulbs, installing handrails and collection of old clothes for donation.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 10 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 2 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the “two sessions” and national awareness, as well as make every effort to encourage young people to take part in the activities.	Organise such activities (four times) Number of participants: 600 in total
(b) Assist in the promotion and publicity work for Government policies (e.g. introduction to the application for building repair works subsidy, lift safety, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).	Organise such activities (four times), publicity through street counters (twice) Number of participants: 600 in total
(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents’ understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.	Organise such activities (four times) Number of participants: 1 500 in total

Service requirement	Key Performance Indicator (KPI)
<p>(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities, health activities and charitable activities.</p>	<ol style="list-style-type: none"> 1. Organise Mother's Day activities (twice) Number of participants: 2 000 in total 2. Organise cultural gala evenings (four times) Number of participants: 1 200 in total 3. Organise one-day Hong Kong local tours (twice) Number of participants: 120 in total 4. Organise "Keep Centre Street Clean" action. It is expected that a total of 10 three-nil buildings and over 100 residents will be benefitted. 5. Participate in building management meetings. It is expected that at least 25 meetings will be attended.
<p>(e) Provide volunteers with training</p>	<p>Provide 2 training sessions for 100 volunteers per year.</p>