

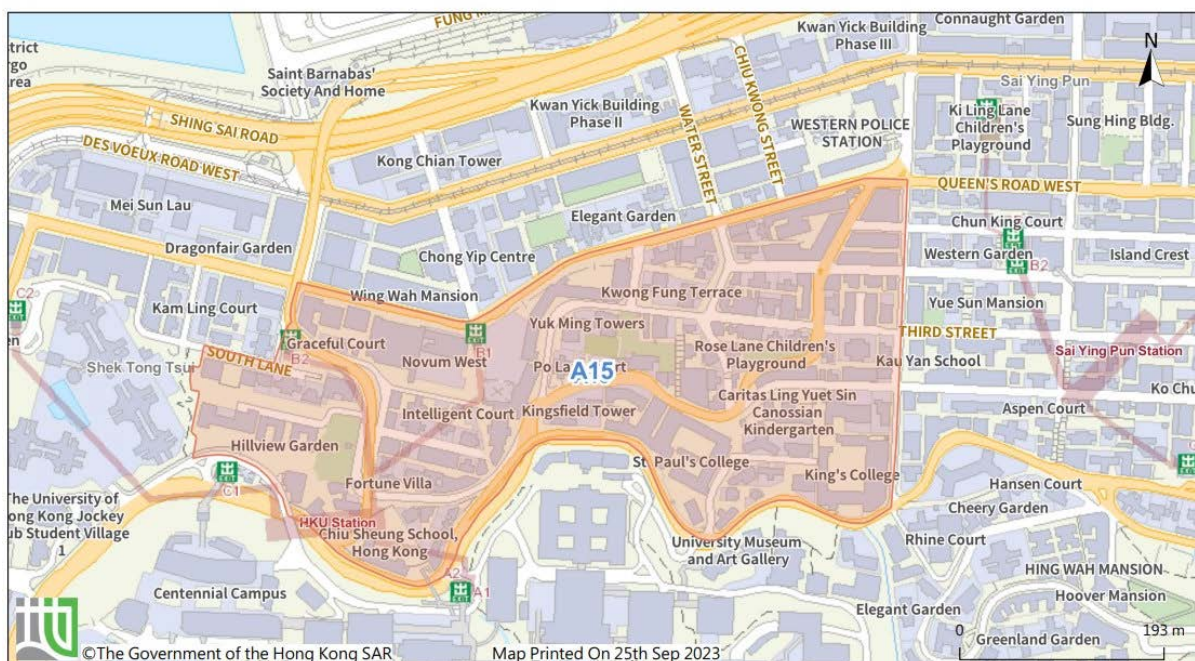
Information on Sub-district Care Teams

District : Central & Western District

Sub-district : Water Street [Sub-district boundary map attached]



A015 – Water Street



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Operating organisation : Mountain and Ocean Friends Group

Partnering organisation(s) : FONG CHUNG SOCIAL SERVICE CENTRE (CENTRAL DISTRICT)
MULTI STOREY BUILDING OWNERS ASSOCIATION OF CENTRAL DISTRICT (H.K.) LIMITED
CENTRAL DISTRICT KAI-FONG WELFARE ASSOCIATION LIMITED
FONG CHUNG SOCIAL SERVICE CENTRE LIMITED
LOK YEE SOCIETY
YOUTH LINK
MOUNT DAVIS KAI-FONG WELFARE ASSOCIATION
WE ICON
WESTERN DISTRICT BUILDING OWNERS ASSOCIATION
HONG KONG CENTRAL & WESTERN DISTRICT WOMAN ASSOCIATION
BELCHER'S AREA PROMOTION ASSOCIATION
KENNEDY TOWN KAI-FONG WELFARE ASSOCIATION HONG KONG LIMITED
ZJ ASSOCIATION

CENTRE STAGE SQUARER LIMITED
CHINA RESOURCES (HOLDINGS) COMPANY LIMITED
CHINA RESOURCES ENTERPRISE LIMITED
H.K. FEDERATION OF HAINAN COMMUNITY ORGANIZATIONS LTD
HONG KONG GUANGXI HECHI CITY FRIENDSHIP ASSOCIATION
FEDERATION OF HONG KONG-SHANGHAI ASSOCIATIONS
HONG KONG FEDERATION OF FUJIAN ASSOCIATIONS
HENDERSON LAND DEVELOPMENT COMPANY LIMITED
ASSOCIATION OF THE HONG KONG CENTRAL AND WESTERN
DISTRICT LIMITED
TUNG SIN TAN
TUNG CHUN GROUP
SAI YING PUN KAI FONG WELFARE ASSOCIATION
HONG KONG ZHEJIANG DONGYANG MERCHANTS
ASSOCIATION LIMITED
MASONS & PLASTERERS UNION (FEI PANG1949) LTD
HONG KONG EMPLOYEE COMMUNICATION COMMITTEE OF
EVERBRIGHT GROUP
香港廣東企業協會有限公司
THE HONG KONG CHINESE ENTERPRISES ASSOCIATION
GUANGDONG ENTERPRISES SECTION
HONG KONG QINGYUAN LONGJING FRIENDSHIP ASSOCIATION
HONG KONG YING TAK NATIVES ASSOCIATION LIMITED
YOUTH POWER OF QING YUAN
FEDERATION OF PARENT-TEACHER ASSOCIATIONS OF THE
CENTRAL AND WESTERN DISTRICT LIMITED
DEMOCRATIC ALLIANCE FOR THE BETTERMENT AND
PROGRESS OF HONG KONG
CENTRAL & WESTERN BRANCH DAB
FEDERATION OF QING YUAN ASSOCIATIONS (HONG KONG) LTD
CSBO ASSOCIATION
2GATHER NETWORK
WESTERN FRIENDS ASSOCIATION
青年節點
SHEUNG WAN FRIENDS
HONG KONG KWUN LUNG LAU RESIDENTS ASSOCIATION
CENTRAL & WESTERN MID - LEVELS OWNERS ASSOCIATION
THE YOUTH ASSOCIATION OF HONG KONG CENTRAL AND
WESTERN DISTRICT
CHILDREN VOLUNTARY GROUP

**MID-LEVELS COMMUNITY DEVELOPMENT ASSOCIATION
CENTRAL AND WESTERN DISTRICT COMMITTEE OF HONG
KONG ISLAND FEDERATION
CW POWER**

Communication Channels of the Care Team :

Telephone:	2559 0228/9148 5861
Email:	waterstreetfriends@gmail.com
Facebook:	中西區水街小區關愛隊-承辦團體：山水摯友

List of Care Team members :

Captain :	Mr YEUNG Hok Ming
Vice-captain :	Mr CHEUNG Yat Chung
Members :	Miss ZHANG Sirui Ms CHAN Pik Yuk Mr AU Wing Lap Alderick Ms HUNG Ying Lai Mr LAI Man Keung Mr WONG Yan Wai Ms PANG Ka Yee Mona Mr LEUNG Yu Hoi Ms CHAN Mei Lan Mr HUI Lok Chi

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 140 times of simple home repairs/cleaning, one health talk for more than 30 participants, "Share and Care" activities such as collection of old clothes for donation, bookcrossing, etc.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 6 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 2 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise or co-organise national education promotion activities, such as activities to promote the Constitution, the Basic Law, the National Security Law, Spirit of the National Congress of the Central Committee of the Communist Party of China, Spirit of the session of the National People's Congress and the session of the Chinese People's Political Consultative Conference National Committee and national awareness, as well as make every effort to encourage young people to take part in the activities.	<ol style="list-style-type: none"> 1. Exchange talks (twice) 2. Publicity through street counters (four times) <p>Number of participants: 500 in total</p>

Service requirement	Key Performance Indicator (KPI)
<p>(b) Assist in the promotion and publicity work for Government policies (e.g. introduction to the application for building repair works subsidy, lift safety, raising public awareness of areas such as crime prevention, fire prevention, the maintenance of environmental hygiene and epidemic prevention and control, as well as promoting vaccination).</p>	<p>1. Talks (twice)</p> <p>2. Publicity through street counters (six times)</p> <p>Number of participants: 500 in total</p>
<p>(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, the Spring Festival and the Mid-autumn Festival, etc. to increase residents' understanding of Chinese culture, strengthen their sense of national identity and enhance their national pride.</p>	<p>1. Activities in celebration of the Establishment of the HKSAR or the National Day (once)</p> <p>Number of participants: 400 in total</p> <p>2. Mid-autumn or Lunar New Year Lantern Carnivals (once)</p> <p>Number of participants: 400 in total</p>
<p>(d) Organise different thematic activities to reach out to the community and raise civic awareness, such as family activities, cultural activities, health activities and charitable activities.</p>	<p>1. Health talks (once)</p> <p>Number of participants: 40 in total</p> <p>2. Parent-child one-day tours (once)</p> <p>Number of participants: 60 in total</p> <p>3. Activities in celebration of Mother's Day/Father's Day (twice)</p> <p>Number of participants: 1 000 in total</p>
<p>(e) Provide volunteers with training</p>	<p>Provide 2 training sessions for 20 volunteers per year.</p>
<p>(f) Assist in convening meetings of owners' corporations or owners of buildings in the district to resolve building management and maintenance problems.</p>	<p>Assist in convening 50 meetings for buildings each year, including three-nil buildings.</p> <p>Assist in convening meetings of owners' corporations or owners of buildings in the district, organise seminars on three-nil buildings and assist in resolving building management and maintenance problems.</p>