

Information on Sub-district Care Teams

District : Eastern

Sub-district : Tai Koo Shing West [Sub-district boundary map attached]



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Operating organisation : Eastern District Industries and Commerce Association Limited

Partnering organisation(s) : Hong Kong Shishi Clans Association Limited

Chinese Dream Think Tank

Communication Channels of the Care Team :

| | |
|------------|------------------------|
| Telephone: | 9342 8324 |
| Email : | taikoowestct@gmail.com |
| Whatsapp: | 9342 8324 |
| WeChat: | 9342 8324 |

List of Care Team members :

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|----------------|-------------------|
| Captain : | Mr Tsoi Chi Chung |
| Vice-captain : | Mr Hung Shu Ngai |

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| Members : | Mr Ting Wong Kacee Ms Lam Lai Hung Mr Kong Tze Wing Mr Fu Yuen Cheung Alex Ms Chu Fung Yee Mr Chan Wai Ming Tomy Mr Hui Kin Kai Mr Wong Shun Loy Mr Zheng Er Cong Mr Lu Wenge |
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

| Service requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. | The relevant channels shall be opened within three weeks until the end of the funding agreement. |
| (b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district. | Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect. |
| (c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents. | Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district. |

| Service requirement | Key Performance Indicator (KPI) |
|---|--|
| (d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services. | Provide information/services to at least 270 elderly households. |
| (e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services. | Provide information/services to at least 400 households in need. |
| (f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.). | <ol style="list-style-type: none"> 1. Provide repairs services of small home electrical appliances to those in need 100 times. 2. Talk on emotional health, and volunteer recruitment and training. Number of participants: 440 in total |

2. Assistance in Emergencies

| Service Requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government. | Provide services up to 4 times as required by the Government. |
| (b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc. | Provide services up to 4 times as required by the Government. |

B. Add-on Services

| Service requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) Organise carnival in celebration of the National Day cum Mid-Autumn Festival. | Carnival in celebration of the National Day cum Mid-Autumn Festival 1 time Number of participants: 200 - 250 in total |
| (b) Organise eco-friendly swap markets. | Community eco-friendly market 6 times |
| (c) Organise the Basic Law + National Security Law quiz competition cum exhibition in celebration of the anniversary of the establishment of the HKSAR. | Quiz competition cum exhibition 1 time Number of participants: 50 in total |
| (d) Organise blood donation day in Taikoo Shing Area and invite Red Cross representatives to attend. | Blood donation day in Taikoo Shing Area 2 times Number of participants: 30 in total |
| (e) Organise "Caring 3x3 Basketball Competition" in celebration of the 75th National Day. | 3x3 basketball competition 1 time Number of participants: 60 in total |

| Service requirement | Key Performance Indicator (KPI) |
|--|--|
| (f) Organise caring activities for the elderly by distributing goodie bags to the elderly in need in the sub-district at Dragon Boat Festival, Mid-Autumn Festival, etc. | Caring activity for elderly 4 times Number of participants: 800 in total |
| (g) Organise youth speech competition to enhance the speaking skills of young people. | Youth speech competition 1 time Number of participants: 40 in total |