Information on Sub-district Care Teams

District：Eastern

Sub-district：Tai Koo Shing East   [Sub-district boundary map attached]

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Operating organisation：   The Fraternity of Taikoo Shing Residents
Partnering organisation(s)：Swire Properties Limited

                                                    Hong Kong Chongqing Friendship Federation Limited

Communication Channels of the Care Team：

Telephone：	9342 3245
Email address：	taikooeastct@gmail.com
Whatsapp：	9342 3245
WeChat：	9342 3245

List of Care Team members：

Captain：	Dr Wong Ho Shing Samson
Vice-captain：	Dr Kwok Ho King Calvin

Members：	Mr Lo Yuk San
	Mr Lam Ngai Lung
	Mr Wong Jun Yu
	Mr Chang Ming Fai
	Ms Yip Fong
	Ms Lam Shuk Cho
	Mr Shu Yun Hao
	Mr Li Ka Yin
	Ms Wong Kiok Chun
	Ms Ho Yim To

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 120 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide household or other supports to those in need at least 50 times.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise carnival in celebration of the National Day cum Mid-Autumn Festival.	Carnival in celebration of the National Day cum Mid-Autumn Festival 1 time Number of participants: 200 - 250 in total
(b) Organise eco-friendly swap markets.	Community eco-friendly market 6 times Number of participants: 300 - 600 in total
(c) Organise the Basic Law + National Security Law quiz competition cum exhibition in celebration of the anniversary of the establishment of the HKSAR.	Quiz competition cum exhibition 1 time Number of participants: 50 in total
(d) Promote blood donation campaign.	Blood donation day in Taikoo Shing 2 times Number of participants: 30 in total
(e) Organise "Caring 3x3 Basketball Competition" in celebration of the 75th National Day.	3x3 basketball competition 1 time Number of participants: 60 in total

Service requirement	Key Performance Indicator (KPI)
(f) Organise one-day cultural tour in celebration of the 28th anniversary of the establishment of the HKSAR to enhance residents' cultural understanding and interest.	One-day cultural tour 1 time Number of participants: 141 in total
(g) Organise youth speech competition to enhance the speaking skills of young people.	Youth speech competition 1 time Number of participants: 40 in total