

Information on Sub-district Care Teams

District : Eastern

Sub-district : Lei King Wan [Sub-district boundary map attached]



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Operating organisation : Hong Kong Department of Youth Outreach

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone no. :	5927 7434
Email address :	lkw.careteam@gmail.com
Whatsapp :	8490 2731

List of Care Team members :

Captain :	Mr Wu Chi Hei
Vice-captain :	Mr Cheung Man Sung

Members :	Mr Ma Yau Kay Mr Choi Hong Yip Ms Kong Oi Yee Ms Wong Chit Han Ms Han Ho Yeung Kate Ms Wong Kai Sin Ms Chan Ka Yan Ms Lam Chiu Chun Ms Tong Pui Yan Fiona Mr Lee Sai Ho
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 18% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to 400 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to 500 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<ol style="list-style-type: none"> 1. Provide home cleaning and simple repairs services of home electrical appliances to those in need 100 times. 2. Workshop on emotional health and stress release 2 times Number of participants: 100 in total

Service requirement	Key Performance Indicator (KPI)
	3. Talk on oral health Two times Number of participants: 100 in total

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide community plastic recycling service.	Community plastic recycling service 312 times
(b) Implement student community care ambassador programme to engage young people in serving the community.	Student community care ambassador programme 2 phases Number of participants: 60 in total
(c) Organise caring and heartwarming carnival.	Caring and heartwarming carnival 2 times Number of participants: 1 000 in total
(d) Distribute goodie bags during Lunar New Year for celebration.	Goodie bag distribution 2 times Number of participants: 400 in total

Service requirement	Key Performance Indicator (KPI)
(e) Distribute rice dumplings door-to-door at Dragon Boat Festival.	Rice dumpling distribution at Dragon Boat Festival 2 times Number of participants: 400 in total
(f) Organise talks on national affairs and policies themed on the national and local development.	Talk 4 times Number of participants: 200 in total
(g) Set up street counters themed on the anniversary of the establishment of the HKSAR, the National Day, the National Security Law education, etc.	Street counter 48 times Number of participants: 4 000 in total
(h) Mobilise volunteers to make and distribute lanterns for celebration of the Mid-Autumn Festival.	Mid-Autumn Festival celebration 2 times Number of participants: 500 in total