

## Information on Sub-district Care Teams

**District : Eastern**

**Sub-district : Sai Wan Ho [Sub-district boundary map attached]**



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**Operating organisation : Luen Yip Hop Lik Tong Charity Foundation Limited**

**Partnering organisation(s) : Zhong Shan-Hong Kong-Macau-Taiwan Youth Exchange  
Promotion Association Limited**

### **Communication Channels of the Care Team :**

Telephone no. :	5902 6312
Email address :	care04swh@gmail.com
Whatsapp :	5902 6312
WeChat :	5902 6312
Facebook :	西灣河關愛隊

### **List of Care Team members :**

Captain :	Mr Yeung Kam Wah
Vice-captain :	Mr Lam Tsz Hung

Members :	<p>Ms Cheng Ching Wa</p> <p>Mr Fung Chun Ming</p> <p>Mr Choy Keung On</p> <p>Mr Hui Ka Hung</p> <p>Mr Tam Kwok Keung</p> <p>Mr Chung Yuk Lun</p> <p>Mr Kong Chack Ho</p> <p>Ms Siu Lai Na</p> <p>Ms Chiu Ming Wai</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 800 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide on-site checking of air-conditioners, home repairs, home cleaning and health check-up services to those in need 400 times.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year 15 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Reflect local views to the Government.	Collect public views on specified issues 4 times Number of participants: 400 in total
(b) Assist in the promotion and publicity for the Government policies, raise public awareness of crime prevention, fire safety, etc. and promote anti-epidemic measures such as vaccination.	<ol style="list-style-type: none"> <li data-bbox="810 454 1394 589">1. Anti-scam activity and talk 2 times Number of participants: 200 in total</li> <li data-bbox="810 645 1394 779">2. Fire safety at home activity and talk 2 times Number of participants: 200 in total</li> <li data-bbox="810 835 1394 969">3. Influenza vaccination programme 2 times Number of participants: 200 in total</li> </ol>
(c) Organise festive activities (during the anniversary of the establishment of the HKSAR, the National Day, Lunar New Year, etc.) to enhance residents' understanding of Chinese culture, their sense of national identity and national pride.	<ol style="list-style-type: none"> <li data-bbox="810 981 1394 1115">1. Cultural activity: <i>fai chun</i> calligraphy 2 times Number of participants: 600 in total</li> <li data-bbox="810 1171 1394 1395">2. National flag distribution in celebration of the anniversary of the establishment of the HKSAR 2 times Number of participants: 200 in total</li> <li data-bbox="810 1451 1394 1630">3. Variety show in celebration of the National Day 2 times Number of participants: 500 in total</li> <li data-bbox="810 1686 1394 1821">4. Lunar New Year care campaign 2 times Number of participants: 1 000 in total</li> </ol>

Service requirement	Key Performance Indicator (KPI)
(d) Organise national education promotion activities and activities to promote the Constitution, the Basic Law, the National Security Law and sense of national identity, and make every effort to encourage young people to take part in the activities.	1. National Security Education Day 2 times Number of participants: 400 in total  2. National education exhibition 2 times Number of participants: 400 in total
(e) Provide community plastic recycling service station.	Recycling service station 312 times