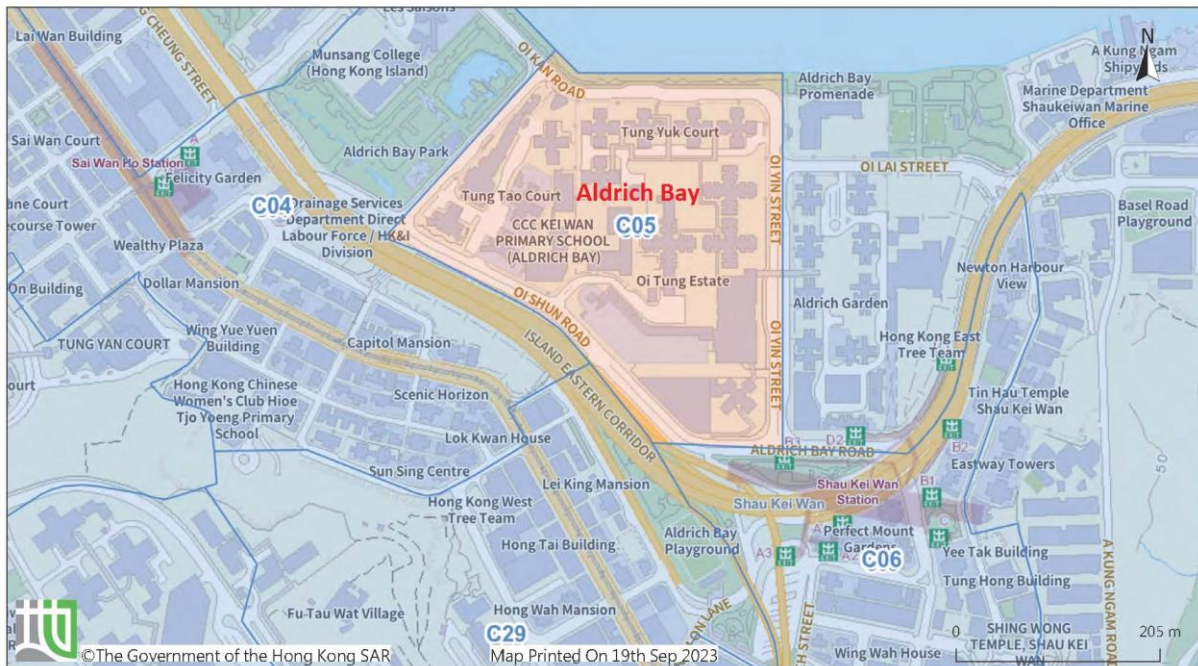


Information on Sub-district Care Teams

District : Eastern

Sub-district : Aldrich Bay [Sub-district boundary map attached]



Powered by GeolInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeolInfo Map.

Operating organisation : Aldrich Bay Residents Association

Partnering organisation(s) : China Travel Service (Holdings) Hong Kong Limited

China National Travel Service (HK) Charitable Fund Limited

Communication Channels of the Care Team :

Telephone no. :	6730 7217
Email address :	aldrichbayct@gmail.com
Whatsapp :	53157234
Facebook :	東區愛秩序灣關愛隊

List of Care Team members :

Captain :	Mr Kwok Wing Kin
Vice-captain :	Ms Ng Nga Lee

Members :	<p>Mr Ngan Chun Lim</p> <p>Mr Wong Kin Chuen</p> <p>Mr Chiu Siu Kin</p> <p>Ms Lam Shuk Kuen</p> <p>Ms Ng Hoi Kuen</p> <p>Ms Lu Jian Qiao</p> <p>Ms Tang Yuet Ling</p> <p>Ms Tsoi Man Chi</p> <p>Ms Yau Hing Mei</p> <p>Ms Cai Ching In</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repairs services or cleaning services to those in need 200 times.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as those for promoting the Constitution, the Basic Law, the National Security Law and sense of national identity.	<ol style="list-style-type: none"> 1. Train-the-trainer seminar on national education 2 times Number of participants: 20 in total 2. Talk on the Constitution, the Basic Law, the National Security Law and sense of national identity 6 times Number of participants: 300 in total
(b) Disseminate information on crime prevention/anti-scam/traffic safety/fire safety, etc.	Information seminar on anti-scam/traffic safety/fire safety, etc. 6 times Number of participants: 300 in total
(c) Organise neighbourhood social gatherings to collect public views and reflect local views to the Government.	Neighbourhood social gathering 12 times Number of participants: 600 in total

Service requirement	Key Performance Indicator (KPI)
(d) Organise caring activities on festive activities (during the anniversary of the establishment of the HKSAR, the National Day, the Lunar New Year, Mid-Autumn Festival, Dragon Boat Festival, etc.) and distribute goodie bags.	Goodie bag distribution 4 times Number of participants: 4 000 in total
(e) Provide community plastic recycling service station.	Recycling service station 312 times