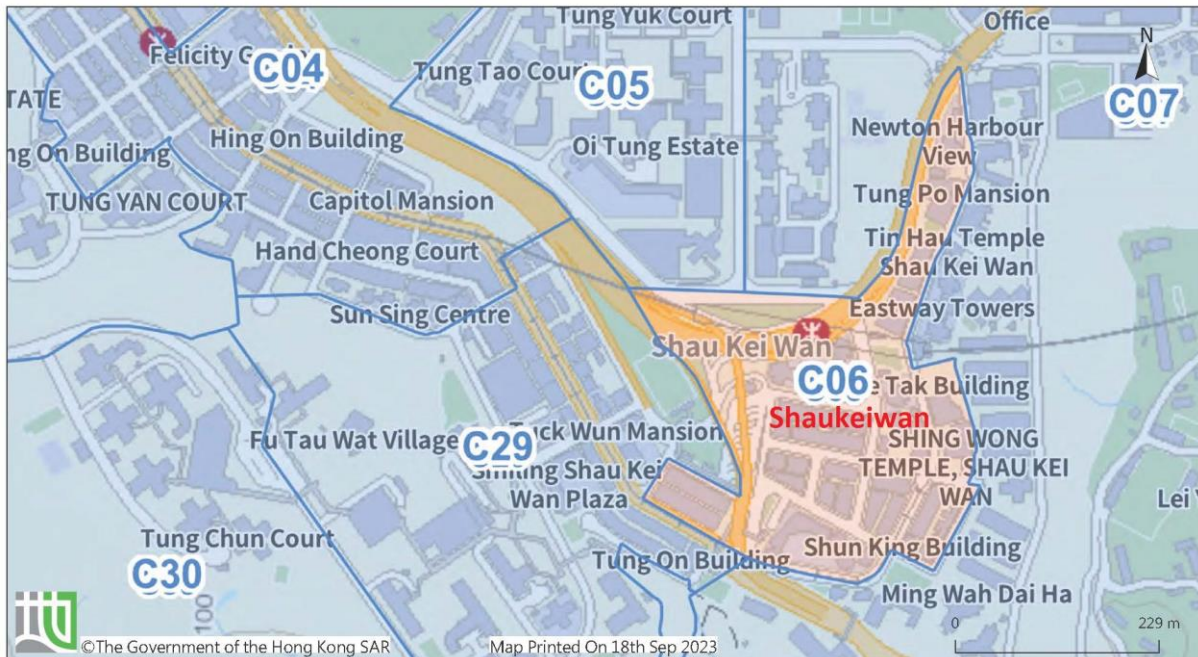


## Information on Sub-district Care Teams

**District : Eastern**

**Sub-district : Shaukeiwan [Sub-district boundary map attached]**



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation : Shaukiwan & Chaiwan Residents Fraternal Association**

**Partnering organisation(s) : China Travel Service (Holdings) Hong Kong Limited**

**China National Travel Service (HK) Charitable Fund Limited**

### **Communication Channels of the Care Team :**

Telephone no. :	8493 5095
Email address :	edctskw@gmail.com
Whatsapp :	8493 5095
WeChat :	Skw84935095
Facebook :	Ct Ed
Instagram :	Skwct

### **List of Care Team members :**

Captain :	Mr Lam Sum Lim
Vice-captain :	Ms Chan Tsz Ching Crystal

Members :	<p>Mr Ng Hi On</p> <p>Mr Tsui Wai Ngoi</p> <p>Mr Ma Yuk Man</p> <p>Ms Cheung Chun Kam Elsa</p> <p>Ms Shiu Yin Ning</p> <p>Mr Kwan Chun Hon</p> <p>Mr Lin Yi Quan</p> <p>Mr Wan Chun Wai</p>
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### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within two months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 16% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide home or other support services, including simple home repairs services, to those in need 110 times.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year 1 "three-nil" building or old building where the owners' corporation is not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the building.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as those for promoting the Constitution, the Basic Law, the National Security Law and sense of national identity, and make every effort to encourage young people to take part in the activities.	National security activity 2 times Number of participants: 400 in total
(b) Provide community plastic recycling service station.	Community plastic recycling service station 312 times Number of participants: 31 200 in total
(c) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, Lunar New Year, the Mid-Autumn Festival, etc. to enhance residents' understanding of Chinese culture, their sense of national identity and national pride.	1. Carnival in celebration of the anniversary of the establishment of the HKSAR 2 times Number of participants: 600 in total  2. Carnival in celebration of the National Day 2 times Number of participants: 600 in total