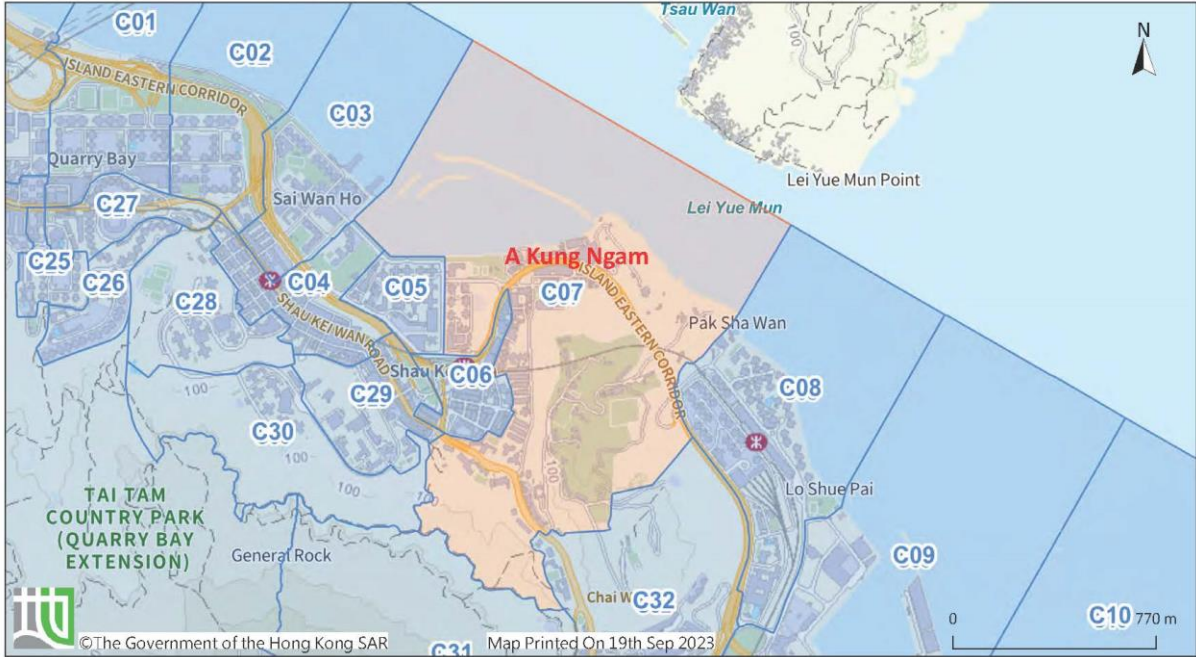


Information on Sub-district Care Teams

District : Eastern

Sub-district : A Kung Ngam [Sub-district boundary map attached]



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeolInfo Map.

Operating organisation : Shaukiwan and Chaiwan Residents Fraternal Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone no. :	8493 5096
Email address :	edctakn@gmail.com
Whatsapp :	84935096
WeChat :	東區關愛隊(阿公岩)
Facebook :	Edct Akan

List of Care Team members :

Captain :	Mr Hung Chiu Kwan
Vice-captain :	Ms Lam Yan Yan

Members :	<p>Mr Lam Kei Tung George</p> <p>Ms Lee Tsz Ling</p> <p>Mr Cheng Chi Hang</p> <p>Mr Chau Kai Hong</p> <p>Ms Chung Hiu Ying Janet</p> <p>Mr Kwok Nga Nok</p> <p>Mr Chan Tat Man</p> <p>Ms Chan Sai Mui</p> <p>Mr Hui Ka Yau</p> <p>Ms Tam Fung Ling</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 800 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home cleaning or repairs services to those in need 250 times.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year 1 "three-nil" building or old building where the owners' corporation is not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the building.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Reflect local views to the Government.	Collect public views on specific issues 4 times Number of participants: 400 in total
(b) Assist in the promotion and publicity of the Government policies, and raise public awareness of crime prevention, fire prevention, etc.	<ol style="list-style-type: none"> <li data-bbox="810 454 1378 589">1. Talk on crime prevention and anti-scam 2 times Number of participants: 200 in total <li data-bbox="810 645 1378 779">2. Talk on fire safety at home 2 times Number of participants: 200 in total
(c) Organise national education promotion activities.	<ol style="list-style-type: none"> <li data-bbox="810 790 1331 925">1. National Security Education Day 2 times Number of participants: 400 in total <li data-bbox="810 981 1331 1115">2. National education exhibition 2 times Number of participants: 400 in total
(d) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, Lunar New Year, etc. to enhance residents' understanding of Chinese culture, their sense of national identity and national pride.	<ol style="list-style-type: none"> <li data-bbox="810 1126 1353 1261">1. Lunar New Year caring campaign 2 times Number of participants: 1 000 in total <li data-bbox="810 1317 1394 1496">2. Carnival in celebration of the anniversary of the establishment of the HKSAR 2 times Number of participants: 500 in total <li data-bbox="810 1552 1394 1742">3. Variety show in celebration of the National Day 2 times Number of participants: 500 in total
(e) Provide community plastic recycling service station.	Recycling service station 312 times