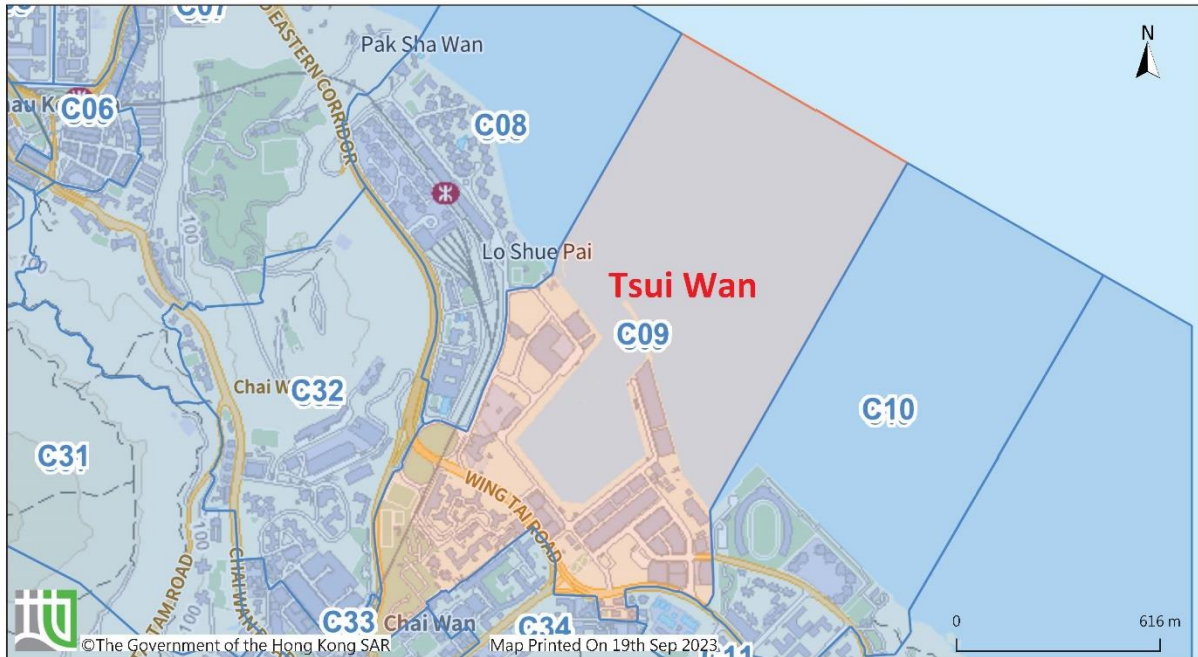


Information on Sub-district Care Teams

District : Eastern

Sub-district : Tsui Wan [Sub-district boundary map attached]



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Chai Wan Women's Association

Partnering organisation(s) : Tsui Hang Residents Association

Communication Channels of the Care Team :

Telephone:	6263 5029
Email:	tsuiwan23@gmail.com
Whatsapp:	6263 5029

List of Care Team members :

Captain :	Ms Lau Suk Yin
Vice-captain :	Mr Lin Fong Long

Members :	<p>Ms Liang Jieping</p> <p>Ms Ho Sau Yin Zareenah</p> <p>Mr Wong Kan Chai</p> <p>Mr Lung Fei Wan Frank</p> <p>Ms Kwok Siu Fong</p> <p>Ms Tse Yin Wa</p> <p>Ms Yeung Wan Ha</p> <p>Ms Zhuang Yi Lei</p> <p>Ms Lau Tung Na Vinny</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repairs services to those in need 110 times.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities.	<ol style="list-style-type: none"> 1. Visit to the Legislative Council Complex 2 times Number of participants: 60 in total 2. Talk 2 times Number of participants: 300 in total 3. National Security Education Day carnival 2 times Number of participants: 500 in total
(b) Assist in the promotion and publicity work for Government policies.	Talk on anti-scam and fire safety at home 2 times Number of participants: 400 in total
(c) Set up plastic recycling service station.	Recycling station 288 times

Service requirement	Key Performance Indicator (KPI)
(d) Organise festive activities.	1. Variety show in celebration of the anniversary of the establishment of the HKSAR 2 times Number of participants: 400 in total 2. Variety show in celebration of the National Day and the Mid-Autumn Festival Number of participants: 2 000 in total
(e) Organise eye check-ups for the elderly.	Eye check-ups 4 times Number of participants: 120 in total
(f) Organise health talks.	Health talk 2 times Number of participants: 400 in total
(g) Distribute goodie bags on traditional Chinese festivals.	Goodie bag distribution 6 times Number of participants: 2 400 in total