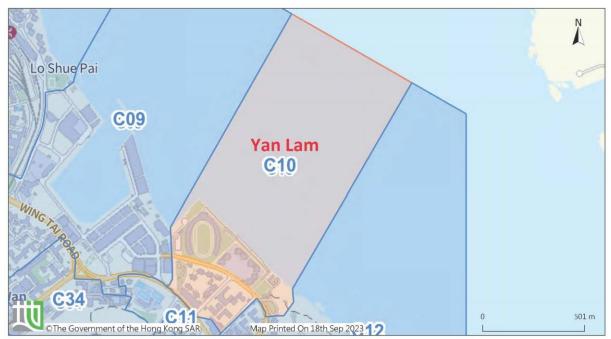
Information on Sub-district Care Teams

District : Eastern

Sub-district: Yan Lam [Sub-district boundary map attached]





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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Residents Association of Chai Wan

Partnering organisation(s): /

Communication Channels of the Care Team:

Telephone:	8494 8003	
Email:	ylcareteam@gmail.com	
Whatsapp:	8494 8003	
Wechat:	欣藍關愛隊	

List of Care Team members:

Captain:	Mr Wong Kin Hing	
Vice-captain:	Mr Hugh Todd	

Members:	Mr Tong Wai Yuen
	Mr Chan Kwan Kit
	Mr Lai Hung Kwong Benja
	Ms Yan Juan
	Mr Chu Chun Pak
	Mr Lai Pak Wing
	Ms Wong Siu Mei
	Mr Ching Kwok Leung
	Mr Wong Wai Shun
	Ms Chen See Hung Christine

Summary of Services for the Sub-district \div

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)		
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two to three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.		
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.		
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.		

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the	Provide information/services to 100 elderly
sub-district, establish contacts, and	households.
provide basic services for the elderly,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the elderly in need to receive	
home or other support services in item (f)	
or referral to relevant	
departments/organisations for	
professional services.	
(e) Visit/contact other households in need in	Provide information/services to 200
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
1	1

professional services.

Service requirement	Key Performance Indicator (KPI)	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need,	Rey Performance Indicator (KPI) Provide home repairs services to those in need 50 times.	
etc.).		

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)	
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.	
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion	Talk on national education
activities, such as those for promoting the	2 times
Basic Law, the National Security Law and	Number of participants: 300 in total
the National Security Education Day, and	
invite professional and experienced	
speakers for sharing.	
(b) Invite speakers to hold health talks to	Health talk
provide health information to the elderly	2 times
and provide on-the-spot simple health	Number of participants: 300 in total
check-ups.	
(c) Organise festive gala every year during	1. Festive celebration gala
the anniversary of the establishment of	2 times
the HKSAR, the National Day, the Lunar	Number of participants: 480 in total
New Year, etc. and invite residents for	
communication and sharing of festive joy	2. Festive tour
in order to build a more harmonious	2 times
community and to enhance their sense of	Number of participants: 160
national identity and national pride. (d)Organise parent-child neighbourhood	Darant shild naighbourhood social gathering
social gatherings for residents of the sub-	Parent-child neighbourhood social gathering 2 times
district, such as film education activities,	Number of participants: 300 in total
for adults and kids to spend a wonderful	Transcr of participants. See in total
time while meeting their neighbours to	
build a more harmonious community	
through mutual assistance.	
(e)Implement plastic recycling programme	Regular transportation of plastic to the
by setting up community plastic recycling	Government's specified recycling station
station at appropriate locations in the	288 times
sub-district to encourage the public to	
recycle plastic waste.	
(f) Invite instructors to conduct volunteer	Volunteer training
training on simple home repairs/cleaning,	4 times
etc. for volunteers to grasp the skills and	Number of participants: 30 in total
procedures for home repairs/cleaning to	
enhance efficiency and save time.	