

Information on Sub-district Care Teams

District : Eastern

Sub-district : Siu Sai Wan [Sub-district boundary map attached]



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Operating organisation : 小西灣坊眾會

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	5395 5042
Email:	siusaiwan2023@gmail.com
Whatsapp:	5395 5042
Wechat:	siusaiwan2023
Facebook:	東區關愛隊(小西灣)

List of Care Team members :

Captain :	Mr Yeung Chau Chuen
Vice-captain :	Dr Lam Ka Leung

Members :	<p>Ms Tse Suet Ying</p> <p>Ms Chan Oi Kwan</p> <p>Mr Wong Hok Hin</p> <p>Ms Cai Meilan</p> <p>Mr Hung Cho Yue</p> <p>Mr Law Kuk Fung</p> <p>Mr Mohammad Shahzad</p> <p>Ms Lau Fung Kwai</p> <p>Ms Suen Hoi Ha</p> <p>Ms Ip Pui Yee</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<ol style="list-style-type: none"> 1. Provide information/services to 500 elderly households. 2. Health check-ups for the elderly 10 times Number of participants: 150 in total
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<ol style="list-style-type: none"> 1. Provide information/services to no less than 600 households in need. 2. Escort services for medical consultations Number of participants: 140 in total 3. Influenza vaccination programme 10 times Number of participants: 300 in total 4. Blood pressure measurement services Number of participants: 2 900 in total
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Provide simple home repairs services to those in need 200 times. 2. Large-scale health talk 4 times Number of participants: 200 in total

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Enhance residents' understanding of the Basic Law, the National Security Law, the rule of law education and sense of national identity.	Visit to the Legislative Council Complex and public exhibition on national security, as well as talk and street publicity education 6 times Number of participants: 2 000 in total
(b) Assist the Government in improving governance and disseminating anti-scam information provided by the Police to the public.	1. Collection and reflection of views 4 times Number of participants: 120 in total 2. Distribution of anti-scam publications provided by the Police at street counter 6 times Number of participants: 300 in total
(c) Organise festive activities.	1. Free film appreciation activity in celebration of the National Day 1 time Number of participants: 87 in total

Service requirement	Key Performance Indicator (KPI)
	<p>2. Distribution of festive items 6 times Number of participants: 3 000 in total</p> <p>3. Carnival in celebration of the anniversary of the establishment of the HKSAR 1 time Number of participants: 3 000 in total</p> <p>4. Cultural show in celebration of the National Day 1 time Number of participants: 55 in total</p>
(d) Organise neighbourhood activities.	<p>1. Neighbourhood tea gathering 2 times Number of participants: 432 in total</p> <p>2. One day local tour 2 times Number of participants: 240 in total</p>
(e) Organise interest class.	<p>1. Basketball training class 2 times Number of participants: 24 in total</p> <p>2. Mental health class 4 times Number of participants: 32 in total</p>
(f) Recruit and train volunteers.	<p>Volunteer recruitment and training 2 times Number of participants: 100 in total</p>
(g) Organise social inclusive activities.	<p>1. One day local tour 4 times Number of participants: 232 in total</p> <p>2. Cricket training class 4 times Number of participants: 10 in total</p>

