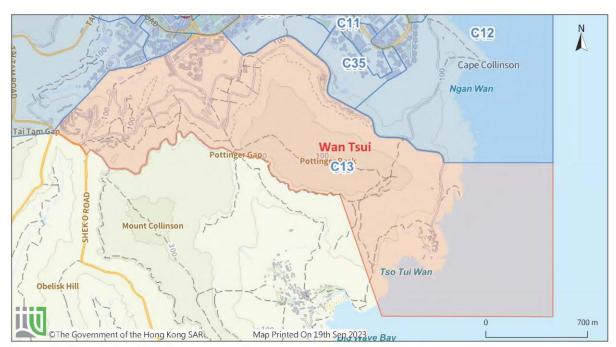
### **Information on Sub-district Care Teams**

District : Eastern

Sub-district: Wan Tsui [Sub-district boundary map attached]





Powered by GeoInfo Map: https://www.map.gov.hk

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation:** Youth Infinity

Partnering organisation(s): Happy Fun Fun Club

#### **Communication Channels of the Care Team:**

Telephone:	6215 2730
Whatsapp:	6215 2730
Wechat:	東區關愛隊(環翠)

#### List of Care Team members:

Captain:	Mr Lam Wing Shing	
Vice-captain:	Dr Ng Ka Wing	

Members:	Ms Wong Chun Ling		
	Ms Ling Wai Ling		
	Ms Lau Man		
	Ms Ma Ka Yeuk		
	Ms Lin Hui Hung		
	Mr Chong Shun Yee		
	Mr Lam Wing Cheong		
	Mr Lai Kwok Tung		
	Ms Lam Ching Yin		
	Ms Xian Zhifei		

# Summary of Services for the Sub-district $\div$

## **A. Mandatory Services**

# 1. Community Care

Service requirement	Key Performance Indicator (KPI)	
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks until the end of the funding agreement.	
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.	
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.	

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for	Rey Performance Indicator (KPI)  Provide information/services to 800 elderly households.
professional services.  (e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to 800 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide simple home repairs or cleaning services to those in need 270 times.

### 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)	
(a) When there is a sudden	Provide services up to 4 times as required by	
incident/emergency/disaster in the	the Government.	
district, care for the needs of the affected		
people and provide appropriate		
assistance, and forward important		
information to the residents as required		
by the Government.		
(b) Provide emergency support for new	Provide services up to 4 times as required by	
policies/services of the Government or	the Government.	
public organisations, such as assisting		
those in need to make applications		
(especially online applications), assisting		
in the distribution of materials or		
information, etc.		

### **B.** Add-on Services

Service requirement	Key Performance Indicator (KPI)	
(a) Provide health information and check-ups	1. Thematic health talk with eye pressure	
for the elderly.	and blood glucose check	
	4 times	
	Number of participants: 400 in total	
	2. Blood test	
	4 times	
	Number of participants: 320 in total	
	3. Vaccination activity	
	2 times	
	Number of participants: 160 in total	
(b) Provide meal and fortune rice for people	Distribution of vegetarian meal boxes and	
in need in the district.	fortune rice	
	24 times	
	Number of participants: 4 800 in total	

Service requirement	Key Performance Indicator (KPI)		
(c) Organise festive activities.	Variety show in celebration of the anniversary of the establishment of the HKSAR     times     Number of participants: 200 in total		
	Variety show in celebration of the National Day     times     Number of participants: 200 in total		
	3. Lunar New Year celebration activity 2 times Number of participants: 400 in total		
	<ul><li>4. Mooncake distribution at Mid-Autumn Festival</li><li>2 times</li><li>Number of participants: 600 in total</li></ul>		
	<ul><li>5. Rice dumpling distribution</li><li>2 sessions</li><li>Number of participants: 600 in total</li></ul>		
(d) Provide training for volunteers.	Volunteer training 2 times Number of participants: 120 in total		
(e) Organise promotion activities on the Basic Law and the National Security Law.	Talk on the Basic Law and the National Security Law     times     Number of participants: 160 in total		
	Street counter for promotion of the Basic Law, the National Security Law, rule of law education and sense of national identity 2 times		
(f) Provide community recycling service station.	Recycling station 52 times		