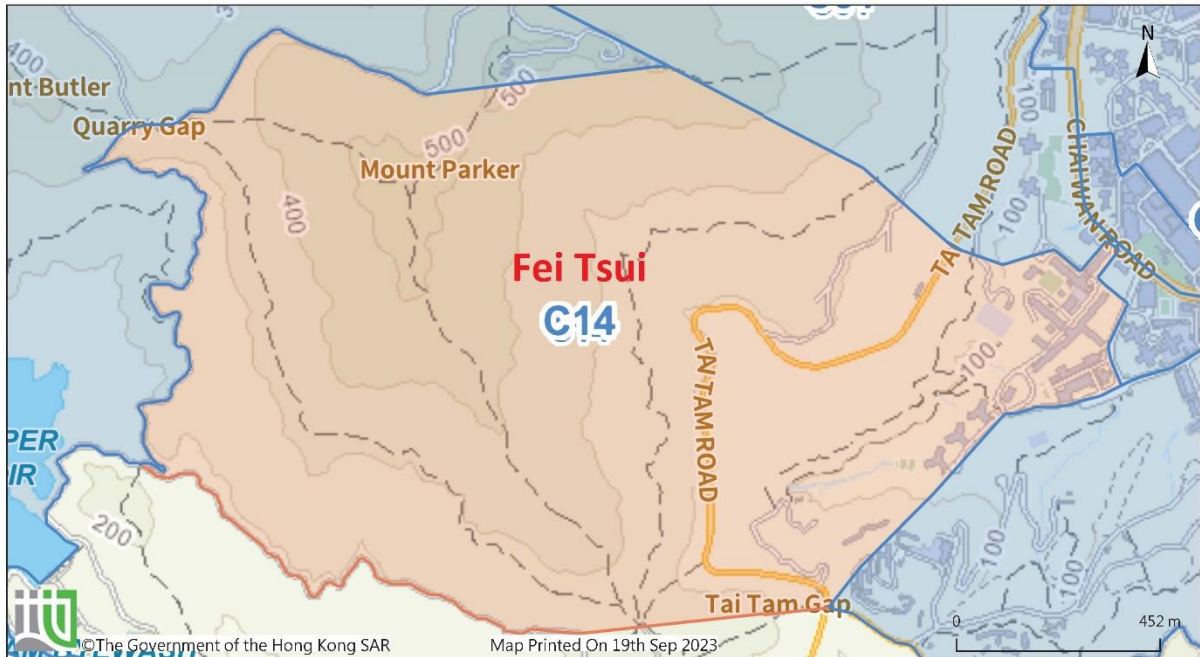


Information on Sub-district Care Teams

District : Eastern

Sub-district : Fei Tsui [Sub-district boundary map attached]



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : New Home Association Limited

Partnering organisation(s) : Lions Club of Hong Kong Signature

Communication Channels of the Care Team :

Telephone:	9282 9502
Email:	nhaftct@nha.org.hk
Whatsapp:	9282 9502
Wechat:	翡翠區關愛隊
Facebook:	東區關愛隊(翡翠)

List of Care Team members :

Captain :	Mr Chan Hoi Wing
Vice-captain :	Mr Ho Kai Man

Members :	<p>Mr Leung Kwok Wai</p> <p>Ms Li Yuanna</p> <p>Ms Duan Qun</p> <p>Ms Fung Miu Wan</p> <p>Ms Leung Pui Sze</p> <p>Mr Wong Ah Wan Warren</p> <p>Ms Fu Shun Fang</p> <p>Mr Ma Tak Sing</p> <p>Mr Chui Chung Kwan</p> <p>Mr Hung Wing Yu</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 700 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repairs or cleaning services to those in need 250 times.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year 1 "three-nil" building or old building where the owners' corporation is not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the building.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise talks to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	Talk 2 times Number of participants: 400 in total
(b) Assist youth in their development and life planning.	Talk 2 times Number of participants: 200 in total
(c) Brief on tenancy control of subdivided units under the Landlord and Tenant (Consolidation) Ordinance.	Briefing session 2 times Number of participants: 100 in total
(d) Celebrate the anniversary of the establishment of the HKSAR and the National Day.	Cultural show in celebration of the anniversary of the establishment of the HKSAR and the National Day 4 times Number of participants: 800 in total
(e) Organise community arts workshops.	Workshop 4 times Number of participants: 120 in total
(f) Implement community plastic recycling programme.	Recycling station 288 times
(g) Give supports to new arrivals.	Visiting new arrivals and distribution of resource kits Number of participants: 60 in total
(h) Organise health talks for the elderly.	Talk 8 times Number of participants: 200 in total