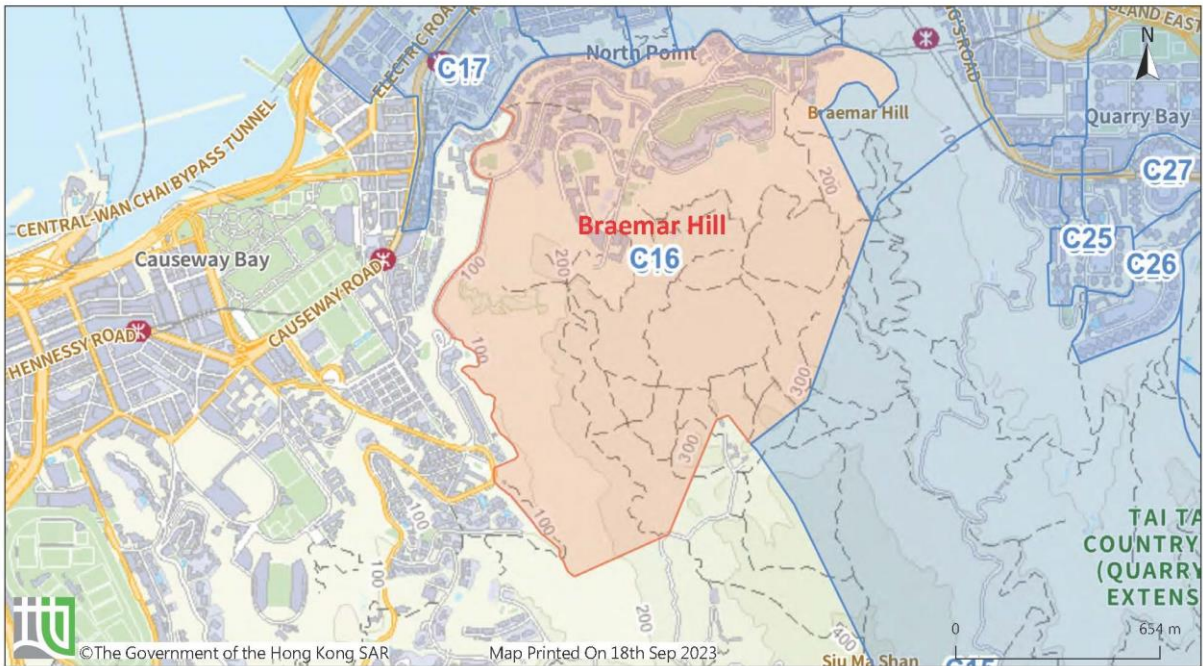


Information on Sub-district Care Teams

District : Eastern

Sub-district : Braemar Hill [Sub-district boundary map attached]



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeolInfo Map.

Operating organisation : North Point Residents' Association

Partnering organisation(s) : The Hong Kong Society for the Aged

Communication Channels of the Care Team :

Telephone no. :	6521 3199
Whatsapp :	6521 3199
Facebook :	寶馬山關愛隊

List of Care Team members :

Captain :	Mr Tsui Wing Tak
Vice-captain :	Mr Yuen Kin Chung Kenny

Members :	<p>Mr Wong Chung Leung</p> <p>Mr Cheng King Hoi Andrew</p> <p>Mr Law Keith Kit Chi</p> <p>Ms Tse Wong Chee Isabella</p> <p>Mr Choi Tin Wing</p> <p>Mr Lam Yiu Cho</p> <p>Mr Chong Yat Lam Lawrence</p> <p>Mr Fung Ka Keung</p> <p>Mr Choi Tak Shing</p> <p>Mr Chen Chu Chun</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 500 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repairs/cleaning services, vaccination activities, health talks and recycling activities to those in need at least 50 times.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 4 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national affairs talk for residents in the district, particularly the youth, to learn about national affairs, the Basic Law and the National Security Law and raise their sense of national identity.	National affairs talk 2 times Number of participants: 600 in total
(b) Organise tea gatherings on Mother's and Father's Days and invite the elderly of the sub-district to the gatherings to send them blessings during the days.	Tea gathering for the elderly on Mother's and Father's Days 2 times Number of participants: 600 in total

Service requirement	Key Performance Indicator (KPI)
(c) Organise festive activities at the Mid-Autumn Festival, Winter Solstice, etc. and distribute food goodie bags to the elderly (60 years old or above) in the sub-district for celebration together.	Distribution of goodie bag 4 times Number of participants: 1 200 in total
(d) Distribute rice dumplings to residents in the sub-district at the Dragon Boat Festival to share the festive joy and happiness.	Distribution of rice dumpling 2 times Number of participants: 600 in total
(e) Organise talks on anti-scam and burglary prevention.	Talk on anti-scam and burglary prevention 2 times Number of participants: 600 in total
(f) Organise evening gala at the Mid-Autumn Festival and invite the elderly of the sub-district for the performance and feast to celebrate the Festival together.	Mid-Autumn Festival evening gala 2 times Number of participants: 400 in total
(g) Distribute <i>fai chun</i> and invite calligraphist to write <i>fai chun</i> on-the-spot for residents before the Lunar New Year.	Lunar New Year celebration activity 2 times Number of participants: 8 000 households in total