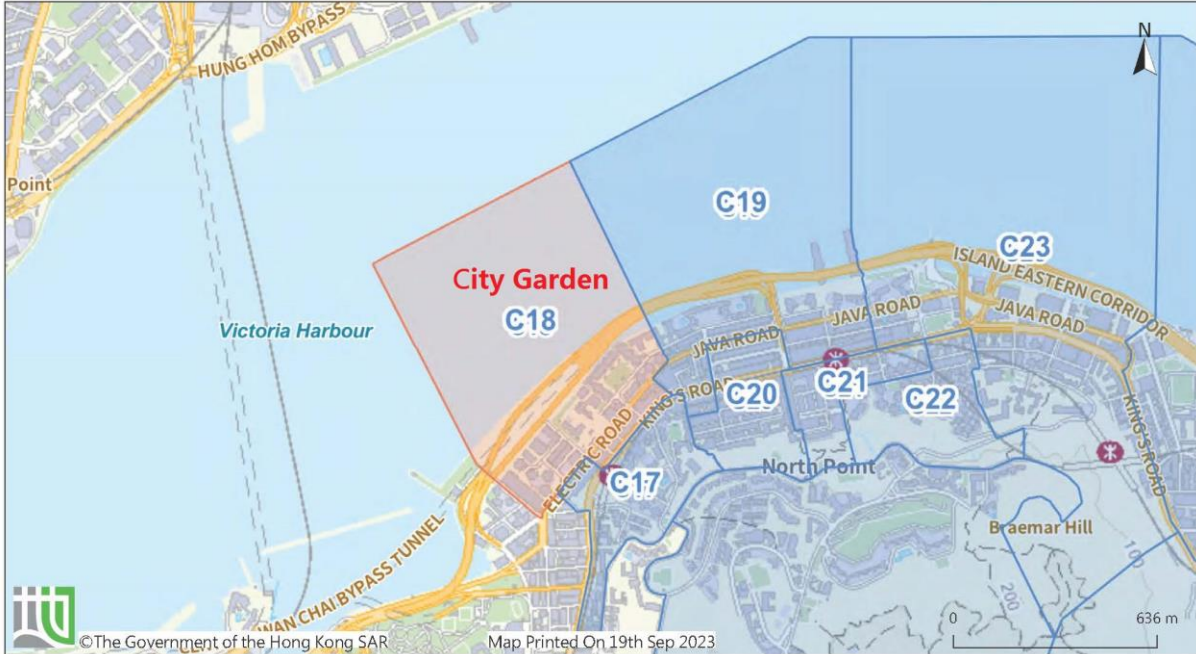


Information on Sub-district Care Teams

District : Eastern

Sub-district : City Garden [Sub-district boundary map attached]



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : The Coordination and Promotion of Eastern District Limited

Partnering organisation(s) : Youth Chain Limited

Hong Kong Love and Life Limited

The General Association of Xiamen (H.K.) Limited

Hong Kong Changzhou Association Limited

Straighten Association

Hing Cheong Technology (HK) Co., Limited

Parents With Child Association

Hong Kong Fujian Women Association Limited

Inner Mongolia Hing Yuen (Hong Kong) Company Limited

Communication Channels of the Care Team :

Telephone no. :	6881 6940
Email :	citygardencareteams@gmail.com
Whatsapp :	6881 6940

WeChat :	6881 6940
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List of Care Team members :

Captain :	Mr Lai Nuen San
Vice-captain :	Mr Li Hung Hing
Members :	Mr Choi Chun Sing Mr Yau Cheong Ting Ms Chian Yat Ping Ms Yang Hui Ying Ms Lam Wing Yee Mr Lin Shao Ping Mr Pang Yung Ms Hui Mei Kiu Ms Tai Man Sau Mr Fu King Kwan

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within two months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide simple home repairs services or cleaning services to those in need 110 times.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 6 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Organise national education promotion activities, such as those for promoting the Constitution, the Basic Law, the National Security Law and sense of national identity.</p>	<ol style="list-style-type: none"> 1. Visit to the Legislative Council Complex and national education one day tour 2 times Number of participants: 96 in total 2. Carnival for promoting the Constitution, the Basic Law, the National Security Law and sense of national identity 2 times Number of participants: 600 in total
<p>(b) Make registration of the needy, low-income students or those living in subdivided flats for book vouchers and distribute the vouchers to them to enable them to buy textbooks and stationeries for new school term.</p>	<p>Registration and distribution of book voucher 2 times Number of participants: 140 in total</p>
<p>(c) Organise festive activities to celebrate the Lunar New Year, the Mid-Autumn Festival, Dragon Boat Festival, etc. to increase residents' understanding of Chinese culture.</p>	<ol style="list-style-type: none"> 1. Tea gathering during Lunar New Year 2 times Number of participants: 600 in total 2. Distribution of Mooncake 2 times Number of participants: 1 000 in total 3. Distribution of rice dumpling 2 times Number of participants: 1 000 in total
<p>(d) Provide healthy meal boxes to people in need, low-income individuals, people with disabilities, etc.</p>	<p>Distribution of healthy meal boxes 24 times Number of participants: 1 200 in total</p>