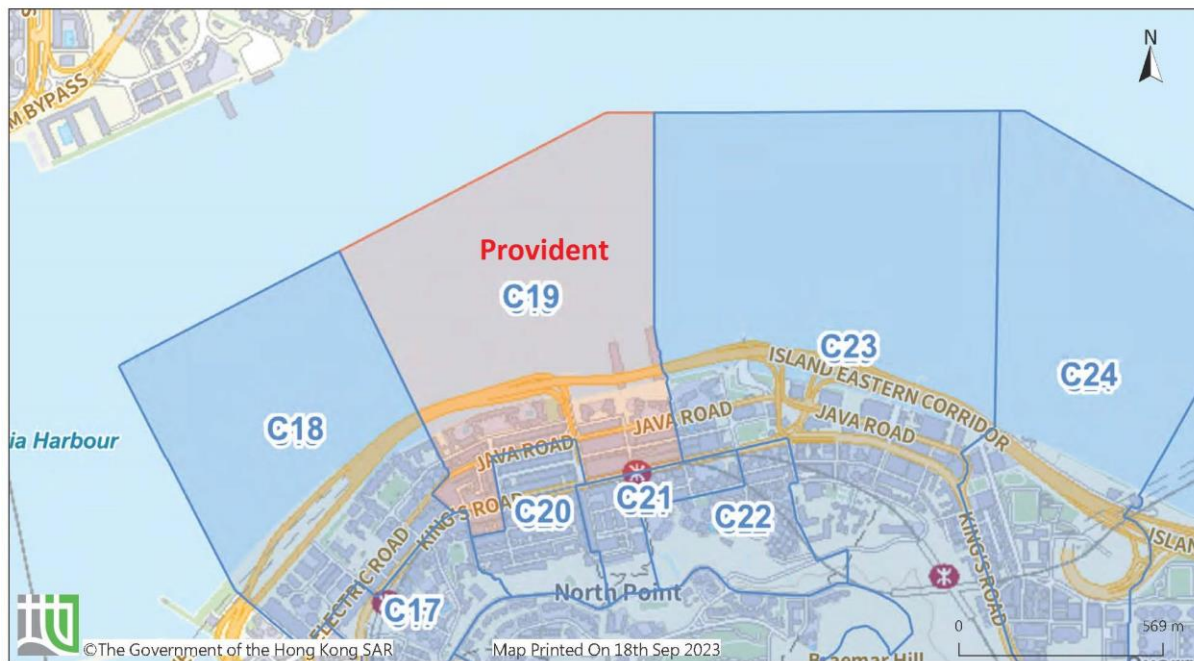


Information on Sub-district Care Teams

District : Eastern

Sub-district : Provident [Sub-district boundary map attached]



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : 群策社

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	5399 9743
Email:	advosasya@gmail.com
Whatsapp:	5399 9743
WeChat:	5399 9743
Facebook:	東區和富關愛隊

List of Care Team members :

Captain :	Mr Hung Chun Wai
Vice-captain :	Ms Poon Lai Ming

Members :	Mr Kwok Wai Keung Ms Ting Sze Ning Ms Fung Kam Man Mr Ma Man Ching Ms Ho Yin Man Ines Ms Lau Siu Wai Ms Lui Hoi San Mr Hung Ho Hon Ms Sze Ping Lai Mr Chau Chi Yan Benny
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	<ol style="list-style-type: none"> 1. Provide information/services to 300 elderly households. 2. Provide health check-up services to 200 elderly people.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	<ol style="list-style-type: none"> 1. Provide information/services to 400 households in need. 2. Provide vaccination services to 200 people in need. 3. Provide escort services for medical consultations to 40 people in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<ol style="list-style-type: none"> 1. Provide home repair services to those in need at least 110 times. 2. Hair cutting class 4 times Train about 20 volunteers to provide services to 120 people in need. 3. Health talks and workshops 4 times Number of participants: about 400

Service requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year 4 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 6 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise national education promotion activities, such as those for promoting the sense of national identity, and make every effort to encourage young people to take part in the activities.	<p>1. Visit to the Legislative Council Complex/ Patriotic Education Centre 2 times Number of participants: 80 in total</p> <p>2. Basic Law quiz game 1 time Number of participants: 100 in total</p>
(b) Organise festive activities to increase residents' understanding of Chinese festive culture, enhance their sense of national identity and national pride.	<p>1. Film appreciation activity in celebration of the National Day 2 times Number of participants: 200 in total</p> <p>2. <i>Hanfu</i> culture heritage activity 1 time Number of participants: 100 in total</p> <p>3. Cultural show in celebration of the National Day 1 time Number of participants: 80 in total</p> <p>4. Carnival in celebration of the anniversary of the establishment of the HKSAR 1 time Number of participants: 2 000 in total</p> <p>5. Community fun day for festive</p>

Service requirement	Key Performance Indicator (KPI)
	celebration: local tour 3 times Number of participants: 300 in total
(c) Reflect local views to the Government.	Collect public views on specified issues 4 times Number of participants: 120 in total
(d) Organise various thematic activities, such as sports, youth and social inclusion activities, to enhance neighbourhood relationship.	1. Badminton training class 8 times Number of participants: 160 in total 2. Cricket training class 4 times Number of participants: 10 in total 3. Happy tea gathering 2 times Number of participants: 360 in total
(e) Provide training for volunteers.	Volunteer training 2 times Number of participants: 100 in total
(f) Promote Government policies.	“Ending deception starts with you” mobile promotion counter 6 times Number of participants: 200 people-time in total