## **Information on Sub-district Care Teams**

## **District** : Eastern

#### Sub-district : Kam Ping [Sub-district boundary map attached]





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# **Operating organisation**:

Hong Kong Federation of Fujian Associations Limited Partnering organisation(s) : PRC and Hong Kong Youth Volunteer Exchange Association Association of Hong Kong Quanzhou Charity Promotion Limited

#### Communication Channels of the Care Team :

Telephone no. :	9344 0477
Email address:	kampingc21@gmail.com
Whatsapp:	9344 0477
Wechat :	kampingcareteam
Facebook :	錦屛區關愛隊

## List of Care Team members :

Captain :	Mr Tsoi Kin Sze
Vice-captain:	Mr Chong Shu Wong Tony
Members :	Mr Lu Hiu Tung
	Mr Hung Chi Kit
	Miss Wang Yu Ti
	Ms Tsoi Yee Lam
	Mr Choi Yik Chung
	Ms Yip Sum Ling
	Mr Fu Ka Kit Jason
	Mr Ting Kam Chung
	Mr Lin Ying Hou

## Summary of Services for the Sub-district:

## A. Mandatory Services

## 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub- district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.
<ul> <li>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</li> </ul>	Provide information/services to 480 elderly households.

Service requirement	Key Performance Indicator (KPI)
(e) Visit/contact other households in need in	Provide information/services to 500
the sub-district, establish contacts, and	households in need.
provide basic services for the households,	
including providing information on	
public/social welfare/medical/other	
related services, assisting in applying for	
or making appointment for the above	
services, providing basic information	
technology assistance, and assisting in	
arranging the households in need to	
receive home or other support services in	
item (f) or referral to relevant	
departments/organisations for	
professional services.	
(f) Depending on the circumstances of the	1. Provide simple home repairs services to
sub-district, provide home or other	those in need 300 times.
support services to those in need (such as	
simple home repairs/cleaning, health	2. Provide eye examination services to 200
talks, "Share and Care" activities like	people in need.
collection of old clothes for donation,	
recruiting and training residents to be	3. So Happy - Provide home cleaning and
volunteers to serve other people in need,	repairs services to the elderly by
etc.).	rehabilitated persons and persons in
	mental recovery.
	1 time
	Number of participants: 80 in total

Service requirement	Key Performance Indicator (KPI)
Service requirement (g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant	Key Performance Indicator (KPI) Visit every year 4 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.
information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 6 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## **B. Add-on Services**

Service requirement	Key Performance Indicator (KPI)
(a) Organise elderly health day in the sub-	Elderly health day
district to provide simple health check-	4 times
ups, healthy meal boxes, physical fitness	Number of participants: 200 in total
information, talks and small games.	
(b) Organise national education promotion activities, such as those for promoting the Constitution, the Basic Law, the National	<ol> <li>Visit to the Legislative Council Complex</li> <li>2 times</li> <li>Number of participants: 100 in total</li> </ol>
Security Law and sense of national	
identity, and make every effort to encourage young people to take part in the activities.	<ol> <li>Talk on the Constitution, the Basic Law and "One Country, Two Systems"</li> <li>2 times</li> </ol>
	Number of participants: 300 in total
	<ol> <li>National Security Education Day carnival</li> <li>2 times</li> </ol>
	Number of participants: 600 in total
(c) Assist in the promotion and publicity	Talk on anti-scam or fire safety at home
work for Government policies and raise	2 times
public awareness on crime prevention, fire prevention, etc.	Number of participants: 400 in total
<ul> <li>(d) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, Lunar New Year, the Mid-Autumn Festival, etc. to enhance residents' understanding of Chinese culture, their sense of national identity and national pride.</li> </ul>	<ol> <li>Variety show in celebration of the anniversary of the establishment of the HKSAR</li> <li>2 times</li> <li>Number of participants: 200 in total</li> <li>Variety show in celebration of the National Day</li> <li>2 times</li> <li>Number of participants: 200 in total</li> </ol>
	<ol> <li>Lunar New Year dragon and lion dance performance and variety show Number of participants: 400 in total</li> </ol>

Service requirement	Key Performance Indicator (KPI)
(e) Organise various thematic activities	1. Green workshop
including environmental protection and	1 time
cultural activities to reach out to the	Number of participants: 70 in total
community and raise civic awareness.	
	2. Nanyin promotion day
	1 time
	Number of participants: 70 in total