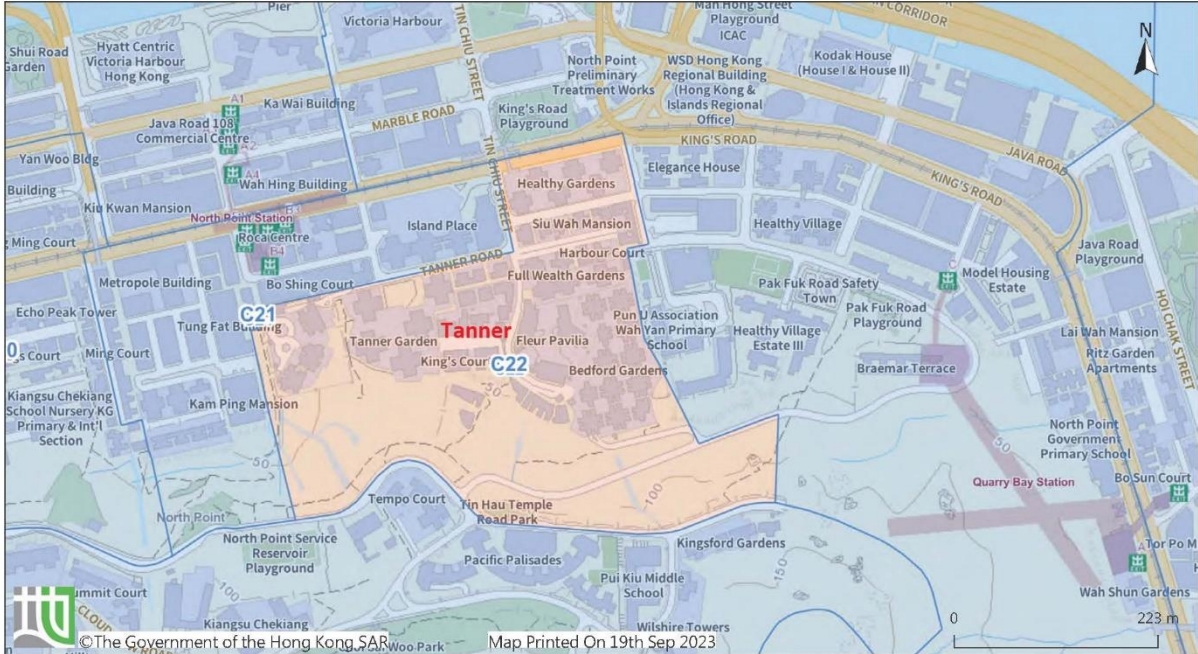


Information on Sub-district Care Teams

District : Eastern

Sub-district : Tanner [Sub-district boundary map attached]



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Operating organisation : HK Ample Love Society Limited

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone no. :	6432 4282
Fax no. :	3107 9266
Email :	hkals.edct@gmail.com
Whatsapp :	6432 4282
Facebook :	東區關愛隊(丹拿)
Instagram :	edct_tanner

List of Care Team members :

Captain :	Ms Tsang Cheuk Yi
Vice-captain :	Ms Yu Yim Choi

Members :	<p>Mr Wong Kwok Tin Martin</p> <p>Mr Lam Tsz Kin Dannie</p> <p>Ms Tsang Ho Kar</p> <p>Ms Cheung Ka Ki</p> <p>Mr Kong Wai Sing</p> <p>Ms Lam Hei Na</p> <p>Ms Tsang Wai Yin Catherine</p> <p>Mr Wong Wai Chuen</p> <p>Ms Fung Wing Sze</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 250 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Provide simple home repairs/cleaning support services to those in need 80 times. 2. Health talk 4 times Number of participants: 200 in total 3. Donation/recycling services of old clothes 4 times

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year 1 "three-nil" building or old building where the owners' corporation is not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the building.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise community health day.	Elderly health day 6 times Number of participants: 300 in total
(b) Organise activities for promoting the Basic Law, the National Security Law, rule of law education and sense of national identity.	Promotion activities such as exhibition, talk and quiz game 4 times Number of participants: 400 in total
(c) Organise festive activities in celebration of the anniversary of the establishment of the HKSAR, the National Day, the Dragon Boat Festival and the Mid-Autumn Festival.	Street carnival with games booths 8 times Number of participants: 1 600 in total
(d) Set up Operation SHIELD street promotion counter.	Operation SHIELD street promotion counter 80 times
(e) Organise youth experience day.	Visit to the Government departments 2 times Number of participants: 80 in total
(f) Organise parent-child experience workshop.	1. Parent-child DIY workshop on anti-mosquito item 2 times Number of participants: 60 in total 2. Christmas carolling 2 times Number of participants: 100 in total

Service requirement	Key Performance Indicator (KPI)
(g) Organise English interest classes for primary and secondary students.	English interest class for primary and secondary students 4 school terms Number of participants: 100 in total
(h) Provide emergency door-to-door meal delivery service.	Short-term free door-to-door meal delivery service 200 meal boxes
(i) Organise “Ample Love” free hair cut day.	Free hair cut day 8 times Number of participants: 320 in total
(j) Provide free photography service.	<ol style="list-style-type: none"> 1. Free ID photography service 4 times Number of participants: 480 in total 2. Free family photography service 2 times Number of participants: 50 households in total