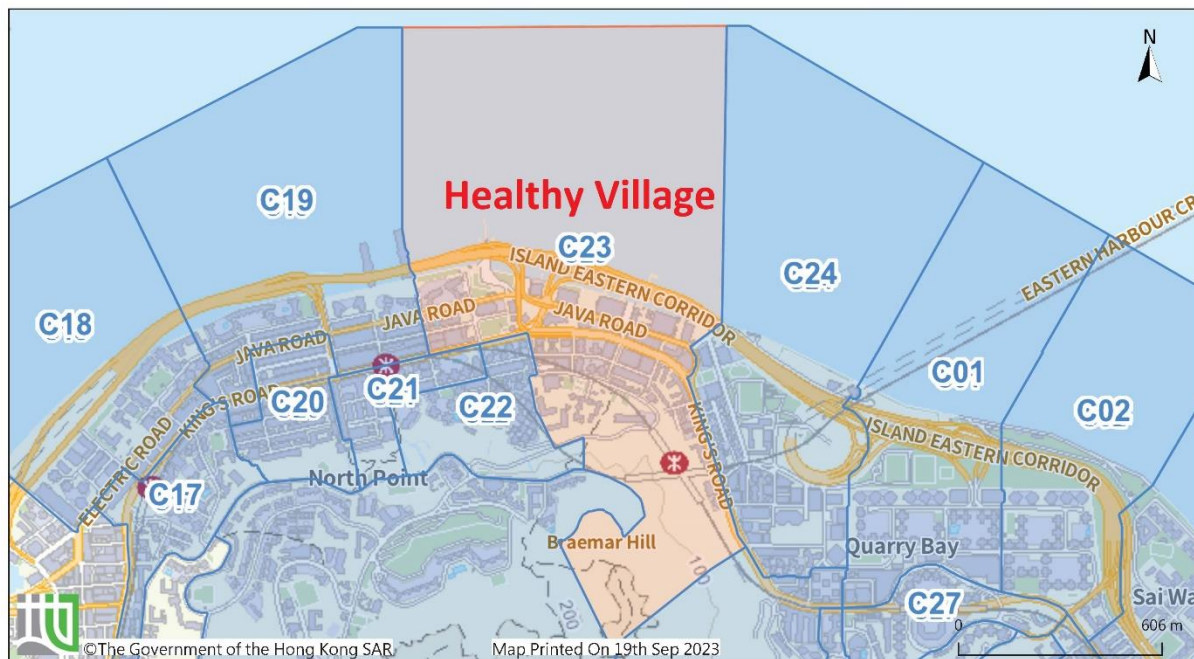# Information on Sub-district Care Teams

District：Eastern

Sub-district：Healthy Village   [Sub-district boundary map attached]

Powered by GeoInfo Map: https://www.map.gov.hk
Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation：	The General Association of Xiamen (H.K.) Ltd
Partnering organisation(s)：	**Youth Chain Limited**
	Hong Kong Eastern District Youth Organization Union Co Ltd
	The Coordination and Promotion Of Eastern District Ltd
	Healthy Village Residents' Association
	Top Spree Limited
	GoldenSun Group
	Cooperator Electronic (H.K.) Ltd
	Bicson Group (HK) Co. Ltd

Communication Channels of the Care Team：

Telephone：	6738 1716 / 2806 1898
Email：	xmlyh@live.hk
Whatsapp：	6738 1716
Facebook：	東區健康村關愛隊

List of Care Team members：

Captain：	Mr Li Ngai Lap
Vice-captain：	Mr Cheng Chi Sing
Members：	Mr Wong Yau Keung
	Ms Wong Yan Ki Angel
	Mr Chang Yu Man
	Ms Wu Qian
	Ms Huang Ting Ting
	Mr Lam Wing Cheung
	Mr Law Wai Hung
	Mr Chan Chi Cheuk Sam
	Mr Ali Mohamad Zaiq
	Mrs Bibi Nazma

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed.　Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to 600 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide simple home repairs services to those in need 110 times.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 6 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information to the elderly.	Elderly health day 2 times Number of participants: 400 in total
(b) Promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	Talk and National Security Education Day carnival 2 times Number of participants: 400 in total
(c) Organise festive activities.	1. Flag-raising ceremony and variety show in celebration of the anniversary of the establishment of the HKSAR 2 times Number of participants: 300 in total

Service requirement	Key Performance Indicator (KPI)
	2. Variety show in celebration of the National Day 2 times Number of participants: 300 in total
(d) Organise talks on anti-scam with the Eastern Police District.	Talk on anti-scam 2 times Number of participants: 400 in total
(e) Organise patriotic film appreciation activity for residents in the district.	Patriotic film appreciation activity 2 times Number of participants: 400 in total