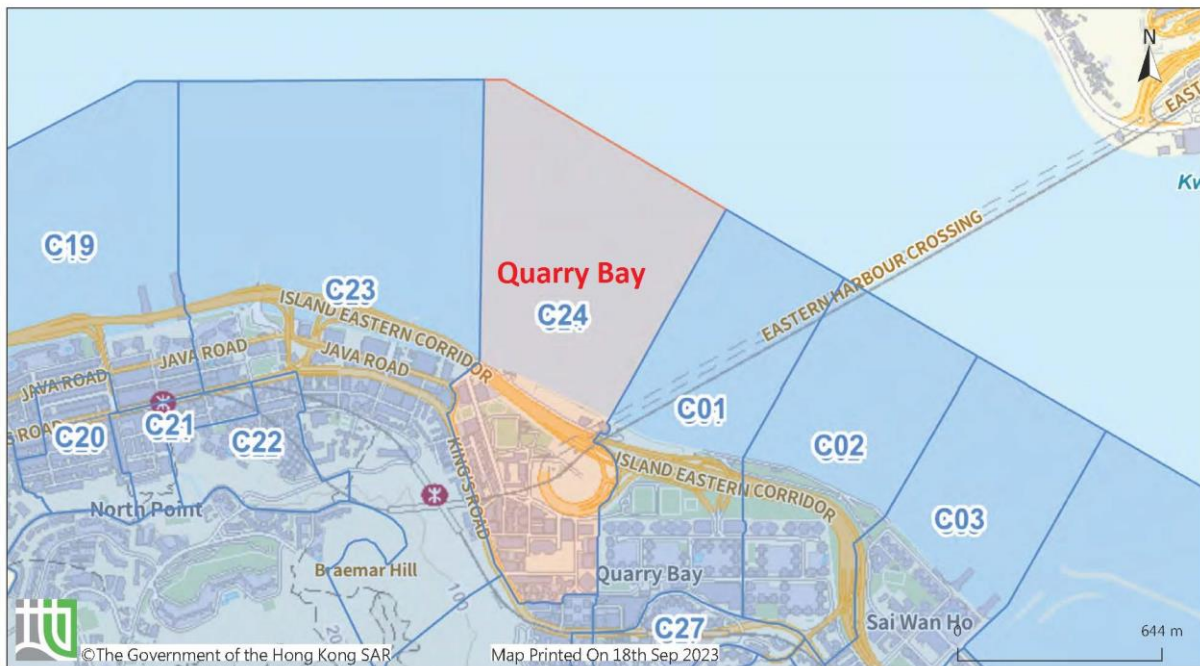


Information on Sub-district Care Teams

District : Eastern

Sub-district : Quarry Bay [Sub-district boundary map attached]



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeolInfo Map.

Operating organisation : Quarry Bay Buildings Joint Committee

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone no. :	2579 1610 / 9199 5081
Email :	eddiethk@gmail.com
Whatsapp :	9199 5081
Facebook :	東區關愛隊(鰂魚涌)
Instagram :	edcareteamquarrybay

List of Care Team members :

Captain :	Mr Ting Kong Ho Eddie
Vice-captain :	Mr Ng Chun Kit

Members :	<p>Ms Ho Ka Yee</p> <p>Mr Ng Shui Pat</p> <p>Mr Wong Wing Lok</p> <p>Ms Lau Wing Lam</p> <p>Mr Tse Man Kay Eros</p> <p>Mr Chan Tai To</p> <p>Ms Cheung Sze Ki Kitty</p> <p>Mr Hung Fung</p> <p>Mr Hua Haotian</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 420 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Provide simple home repairs/cleaning services to those in need at least 110 times. 2. Volunteer training 12 times

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year 3 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities, including exhibition, talk and quiz game, in the sub-district for promoting the Basic Law, the National Security Law, the rule of law and sense of national identity.	<ol style="list-style-type: none"> 1. Patriotic film appreciation activity 2 times Number of participants: 260 people-time in total 2. Thematic talk on National Security Law and rule of law 2 times Number of participants: 200 people-time in total
(b) Organise neighbourhood social gatherings to enhance neighbourhood relationships and promote mutual assistance in the sub-district.	One day tour 4 times Number of participants: 480 in total
(c) Organise festive activities.	<ol style="list-style-type: none"> 1. Celebration activity during Lunar New Year 2 times Number of participants: 1 000 in total 2. Celebration activity at Dragon Boat Festival 2 times Number of participants: 1 000 in total 3. Celebration activity at Mid-Autumn Festival 2 times Number of participants: 1 800 in total
(d) Organise talks on national affairs to enhance residents' national awareness and understanding of the country.	Talk on national affairs 4 times Number of participants: 400 in total
(e) Organise talks on anti-scam and crime prevention to disseminate anti-scam information to raise awareness of the residents in the district.	Talk on anti-scam and crime prevention 2 times Number of participants: 480 in total