

Information on Sub-district Care Teams

District : Eastern

Sub-district : Nam Fung [Sub-district boundary map attached]



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Operating organisation : Hong Kong Bauhinia Youth Association Limited

Partnering organisation(s) : Hong Kong Eastern District Youth Organization Union

Hong Kong Youth Politology

Communication Channels of the Care Team :

Telephone no. :	6043 9574
Email address :	c25.namfung@gmail.com
Whatsapp :	6043 9574
Facebook :	東區南豐關愛隊

List of Care Team members :

Captain :	Mr Lui Yau Tak
Vice-captain :	Mr Mak Ka Sing Karson

Members :	Ms Wong Siu Yuk Mr Lee Chi Ho Mr Liu Hung Hing Mr Wong Chin Kin Ms Ng Lai Chu Betsy Mr Lam Ching Chung Mr Wong Sze Chin Ricky Ms Kwong Fung Ming Ms Li Chan Chui Ling Regina
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide home cleaning or old clothes and second-hand furniture donation services to those in need 100 times.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise in the sub-district caring activities for the elderly, such as providing simple health check-ups and free medical consultation service, distributing healthy kit for the elderly's daily use and organising health talks.	<ol style="list-style-type: none"> 1. Healthcare service station 24 times Number of participants: 1 200 in total 2. Free medical consultation service 4 times Number of participants: 800 in total 3. Health talk 4 times Number of participants: 400 in total
(b) Organise activities including visit, booth games, thematic exhibition, educational talk, thematic seminar and quiz game in the sub-district to promote the Basic Law, the National Security Law and national education.	<ol style="list-style-type: none"> 1. Visit to the Legislative Council Complex 2 times Number of participants: 60 in total 2. National education activity (with games and small gifts) 2 times Number of participants: 600 in total 3. National education exchange tour to the Greater Bay Area 1 time Number of participants: 30 in total
(c) Organise in the sub-district festive celebration activities such as booth games, workshop, quiz game and performance by residents of the sub-district during the Lunar New Year, the Mid-Autumn Festival, the Father's and Mother's Days, Christmas, etc.	<p>Festive celebration activity</p> <p>4 times</p> <p>Number of participants: 1 200 in total</p>
(d) Distribute meal boxes in the sub-district to help residents of the district in need.	<p>Distribution of meal box</p> <p>2 times</p> <p>Number of participants: 600 in total</p>

Service requirement	Key Performance Indicator (KPI)
(e) Organise healthy sports activities in the sub-district to promote “Healthy Exercise for All Campaign” of the Government’s policy.	<ol style="list-style-type: none"> 1. Yoga class 8 times Number of participants: 160 in total 2. Parent-child emerging sports fun day 2 times Number of participants: 200 in total