

## Information on Sub-district Care Teams

**District : Eastern**

**Sub-district : Kornhill Garden [Sub-district boundary map attached]**



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation : Hong Kong Eastern District Youth Exchange Promotion Association Limited**

**Partnering organisation(s) : Hong Man Association**

### **Communication Channels of the Care Team :**

Telephone no. :	9307 6244
Email address :	info.kornhill.careteam@gmail.com
Whatsapp :	9307 6244
Wechat :	kh93076244
Facebook :	東區關愛隊(康山)

### **List of Care Team members :**

Captain :	Mr Chan Tak Ming
Vice-captain :	Ms Lau Dana Sing She

Members :	Mr Sze Ching Lau Ms Fong Choi Peng Mr Sze Ching Yuen Mr Kwong Ming Ngai Ronald Mr Wong Wan Kin Mr Lau Yu Bun Mr Wong Victor Pokan Ms Chiu Fung Ying Ms Chan Kong
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### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide consultation and services to 120 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to 240 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<ol style="list-style-type: none"> <li>1. Provide household services such as simple repairs and cleaning services to those in need 60 times.</li> <li>2. Volunteer training 12 times</li> </ol>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise civic and political education activities.	<ol style="list-style-type: none"><li>1. Visit to the Legislative Council Complex 2 times Number of participants: 100 in total</li><li>2. Patriotic film appreciation activity 2 times Number of participants: 240 in total</li><li>3. Thematic talk on national security and international perspective 2 times Number of participants: 100 in total</li></ol>
(b) Organise cultural education activities.	<ol style="list-style-type: none"><li>1. Traditional festive activity (such as parent-child DIY lantern workshop at Mid-Autumn Festival) 2 times Number of participants: 100 in total</li></ol>

Service requirement	Key Performance Indicator (KPI)
	<p>2. Cultural carnival 2 times Number of participants: 150 in total</p> <p>3. Festive activity in celebration of the National Day and the anniversary of the establishment of the HKSAR 4 times Number of participants: 200 in total</p>
(c) Organise education activities on environmental protection.	<p>1. Experiential green workshop 2 times Number of participants: 100 in total</p> <p>2. In-depth green tour 2 times Number of participants: 100 in total</p> <p>3. Carbon neutrality activity for the youth 2 times Number of participants: 100 in total</p>
(d) Provide elderly health services.	<p>Elderly health day 4 times Number of participants: 200 people-time in total</p>