

## Information on Sub-district Care Teams

District : Eastern

Sub-district : Hing Tung [Sub-district boundary map attached]



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Operating organisation : Hing Tung Community Network

Partnering organisation(s) : /

### Communication Channels of the Care Team :

Telephone no. :	5395 5387
Whatsapp :	5395 5387

### List of Care Team members :

Captain :	Mr Hui Lam Hing
Vice-captain :	Ms Lo Kit Han

Members :	Mr Li Cheung Yuen Ms Lo Shiu Wan Mr Khan Feroz Mr Chan Chak Fai Ms Wu Kwai Yung Ms Wong Choi Wa Mr Cheung Ng Kan Ms Lo Pui Suen
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### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<ol style="list-style-type: none"> <li>1. Provide information/services to at least 500 elderly households.</li> <li>2. Provide health check-ups to 1 500 elderly people.</li> </ol>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<ol style="list-style-type: none"> <li>1. Provide information/services to at least 600 households in need.</li> <li>2. Provide influenza vaccination to 300 people in need.</li> <li>3. Provide escort services for medical consultations to 140 people in need.</li> </ol>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> <li>1. Provide simple home repairs and cleaning services to those in need 400 times.</li> <li>2. Hair cutting class and free hair cutting services 4 times Number of participants: 160 in total</li> </ol>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health and community information to the elderly.	<ol style="list-style-type: none"> <li>1. Health talk for the elderly 4 times Number of participants: 600 in total</li> <li>2. Smart phone training class for the elderly 4 times Number of participants: 160 in total</li> <li>3. Afternoon tea gathering for the elderly 2 times Number of participants: 360 in total</li> </ol>
(b) Organise activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	<ol style="list-style-type: none"> <li>1. Visit 4 times Number of participants: 120 in total</li> <li>2. Carnival 1 time Number of participants: 1 000 in total</li> </ol>

Service requirement	Key Performance Indicator (KPI)
	3. Quiz games 2 times Number of participants: 600 in total
(c) Organise festive activities.	1. Parent-child film appreciation in celebration of the anniversary of the establishment of the HKSAR 2 screenings Number of participants: 300 in total  2. Community festive cultural heritage activity 3 times Number of participants: 1 500 people-time in total
(d) Organise neighbourhood social activities.	1. Youth dodgebee class 4 classes Number of participants: 120 in total  2. Dancing class 72 times Number of participants: 720 in total  3. Cricket training class 4 classes Number of participants: 30 in total
(e) Implement employment caring programme.	Job referral service 8 times Number of participants: 400 in total
(f) Provide training for volunteers.	Basic volunteer training course 4 times Number of participants: 120 in total
(g) Implement health check-up programme for the elderly.	Health check-ups for the elderly 2 times Number of participants: 150 in total

Service requirement	Key Performance Indicator (KPI)
<p>(h) Organise carnival to celebrate the anniversary of the establishment of the HKSAR and cultural show to celebrate the National Day.</p>	<ol style="list-style-type: none"> <li data-bbox="810 257 1382 436">1. Carnival in celebration of the anniversary of the establishment of the HKSAR 1 time Number of participants: 1 500 in total</li> <li data-bbox="810 504 1382 676">2. Cultural show in celebration of the National Day 1 time Number of participants: 55 in total</li> </ol>