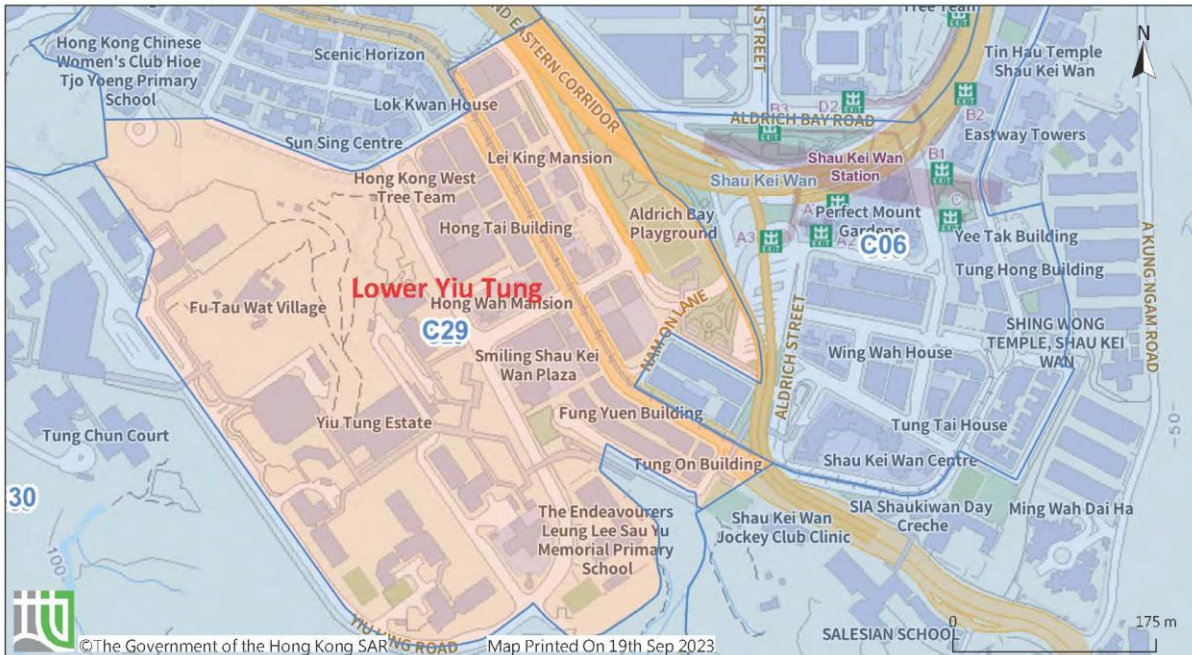


Information on Sub-district Care Teams

District : Eastern

Sub-district : Lower Yiu Tung [Sub-district boundary map attached]



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeolInfo Map.

Operating organisation : Yiu Tung & Hing Tung Residents' Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone no. :	8490 3781
Email address :	edctyht@gmail.com
Whatsapp :	8490 3781
WeChat :	8490 3781, 東區關愛隊(下耀東)

List of Care Team members :

Captain :	Mr Wong Chi Chung
Vice-captain :	Mr Chan Chau Wa

Members :	Ms Ho Siu Ching Mr Hui Ka Hoo Ms Cheng Chiu Kuen Mr Shum Chi Pong Mr Yuen Shun Hing Ms Hau Sui Hang Ms Huang Min Ms Li Xiaofeng Ms Sze Pik Lin Mr Wong Tat Kuen
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 16% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 700 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home cleaning or repairs services to those in need 200 times.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 2 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise promotion activities on national education.	<ol style="list-style-type: none"> <li data-bbox="810 309 1394 925">1. Visit to the Legislative Council Complex for understanding “One Country, Two Systems” 2 times Number of participants: 80 in total <li data-bbox="810 573 1394 757">2. National Security Education Day (street counters and quiz games) 2 times Number of participants: 500 in total <li data-bbox="810 792 1394 925">3. National affairs film appreciation 2 times Number of participants: 600 in total
(b) Reflect local views to the Government.	Collect public views on specific issues 4 times Number of participants: 400 in total
(c) Assist in the promotion and publicity of the Government policies, raise public awareness of crime prevention, fire prevention, maintenance of environmental hygiene, anti-epidemic, etc. and promote vaccination, etc.	<ol style="list-style-type: none"> <li data-bbox="810 1081 1394 1216">1. Talk on crime prevention and anti-scam 2 times Number of participants: 200 in total <li data-bbox="810 1252 1394 1384">2. Talk on fire safety at home 2 times Number of participants: 200 in total
(d) Organise festive activities to celebrate the anniversary of the establishment of the HKSAR, the National Day, Lunar New Year, etc. to enhance residents’ understanding of Chinese culture, their sense of national identity and national pride.	<ol style="list-style-type: none"> <li data-bbox="810 1395 1394 1574">1. Carnival in celebration of the anniversary of the establishment of the HKSAR 2 times Number of participants: 600 in total <li data-bbox="810 1610 1394 1789">2. Variety show in celebration of the National Day 2 times Number of participants: 600 in total <li data-bbox="810 1825 1394 2007">3. Heartwarming and caring activity during Lunar New Year 2 times Number of participants: 1 000 in total

Service requirement	Key Performance Indicator (KPI)
(e) Provide community plastic recycling station.	Recycling station 312 times