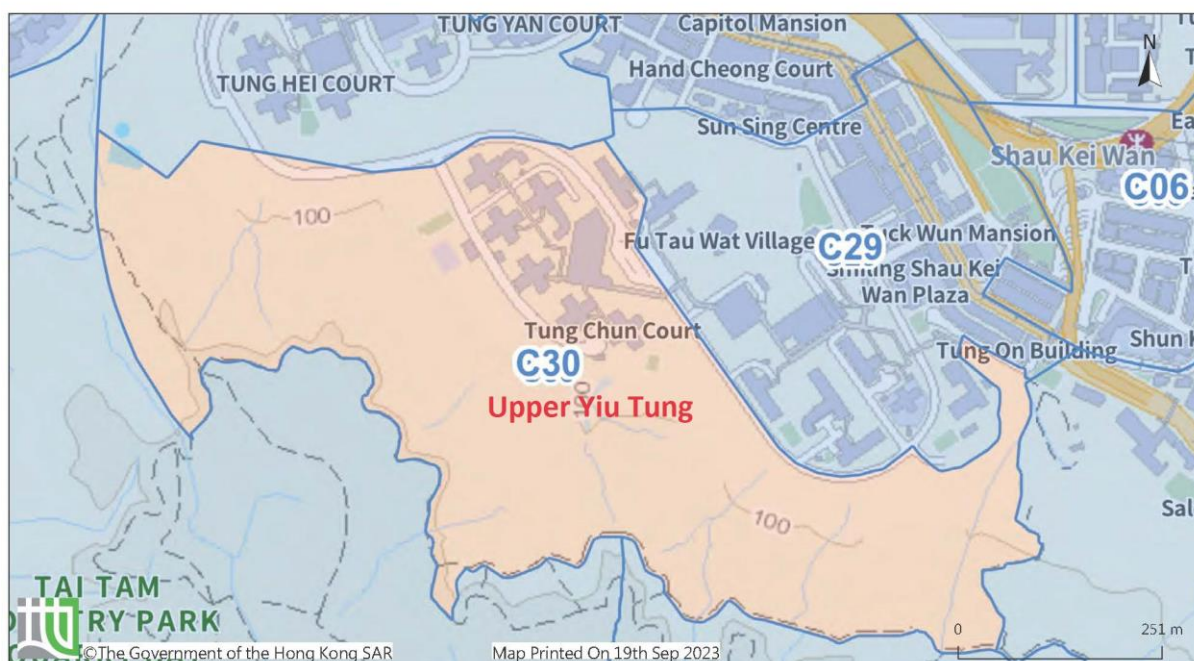


Information on Sub-district Care Teams

District : Eastern

Sub-district : Upper Yiu Tung [Sub-district boundary map attached]



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeolInfo Map.

Operating organisation : Yiu Tung Unite Association

Partnering organisation(s) : The Mamas' Home

Communication Channels of the Care Team :

Telephone no. :	5537 8295
Email address :	loveyiutung2023@gmail.com
Whatsapp :	5537 8295
WeChat :	A55378295

List of Care Team members :

Captain :	Ms Ng Ching Ching
Vice-captain :	Mr Yau William

Members :	<p>Mr Cai Jia Ding</p> <p>Mr Lam Chi Bun Lawrence</p> <p>Mr Chan Kwan</p> <p>Ms Yang Jie</p> <p>Mr Wong Siu Man</p> <p>Ms Lo Yim Fun May</p> <p>Mrs Chan Kit Ming</p> <p>Mr Lai Shiu Man</p> <p>Ms Rong Huifen</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repairs or cleaning services to those in need 200 times.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Invite ethnic minority (EM) coaches to teach cricket to EMs and youth from immigrant community of the district for developing their potential and provide them with guidance to positive thinking through systematic training of the cricket team.	Cricket class 4 classes Number of participants: 10 in total
(b) Organise floor curling class for those interested by employing coaches to teach the youth of the techniques and encourage them to promote communication with other participants during the sports.	Floor curling class 48 times Number of participants: 240 in total

Service requirement	Key Performance Indicator (KPI)
(c) Organise yoga class for those interested by employing coaches to teach participants of the correct posture for them to work out and promote their communication with other participants.	Yoga class 48 times Number of participants: 240 in total
(d) Organise <i>qigong</i> class for those interested by employing coaches to teach the techniques of <i>qigong</i> for the participants to work out and enhance their interaction with others.	<i>Qigong</i> class 48 times Number of participants: 3 840 people-time in total
(e) Provide opportunity to residents of the district to appreciate films by providing 90% subsidy to each participant to enable them to enjoy the festive atmosphere and share the joy of the festive day.	Film appreciation activity 4 times Number of participants: 732 in total
(f) Festive carnival at Upper Yiu Tung.	Festive carnival 2 times
(g) Festive tour	Festive tour 4 times Number of participants: 768 in total