

## Information on Sub-district Care Teams

**District : Eastern**

**Sub-district : Tsui Tak [Sub-district boundary map attached]**



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**Operating organisation : Chai Wan Area Kai-Fong Welfare Association Limited**

**Partnering organisation(s) : /**

### **Communication Channels of the Care Team :**

Telephone:	5343 8531
Email:	e33careteam@gmail.com
Whatsapp:	5343 8531
Facebook:	東區翠德關愛隊

### **List of Care Team members :**

Captain :	Mr Sy Lai Yin Sunny
Vice-captain :	Mr Koon Ho Ming Peter Douglas

Members :	<p>Mr Chu Yat On</p> <p>Mr Li Fei Piu</p> <p>Mr Cheung Sui Fong</p> <p>Ms Leung Sau Yin Elaine</p> <p>Mr Mak Ngai Hong</p> <p>Ms Tang Mee Ling</p> <p>Mr Fong Chi Keung</p> <p>Ms Ting Siu Yuk</p> <p>Ms So Sha Lee Shirley</p> <p>Mr Lee Chun Keung</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to about 260 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repairs services or cleaning services, organise health talks and recycling activities to those in need at least 50 times.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities during Dragon Boat Festival, the National Day, the anniversary of the establishment of the HKSAR, the National Security Education Day, Mid-Autumn Festival and Lunar New Year to promote Chinese traditional culture.	Traditional cultural activity 8 times Number of participants: 2 000 in total
(b) Provide health information and check-ups for the elderly.	Health talk and health check-ups 2 times Number of participants: 240 in total
(c) Organise trainings, including simple home repairs/cleaning courses, for volunteer.	Volunteer training 3 times Number of participants: 10 in total