

Information on Sub-district Care Teams

District : Eastern

Sub-district : Yue Wan [Sub-district boundary map attached]



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Operating organisation : China Children International Federation

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	9147 4276 / 9147 4243
Email:	ectyuewan@gmail.com
Whatsapp:	9147 4276
WeChat:	東區關愛隊-漁灣小隊

List of Care Team members :

Captain :	Ms Lau Kin
Vice-captain :	Ms Lam Ching Cecilia Tracy

Members :	<p>Ms Tse Shuk Kuen</p> <p>Ms Tsai Siu Mui</p> <p>Mr Sin Ka Sing</p> <p>Mr Chan Yuk Nam</p> <p>Mr Lo Man Min</p> <p>Mr Feng Guotian</p> <p>Ms Wong Tse Yu Loretta</p> <p>Ms Wong Lai</p> <p>Ms Lau So Fin</p> <p>Mr Wan Yam Kau Alan</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide simple home repairs services or cleaning services to those in need 250 times.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information to the elderly.	<ol style="list-style-type: none"> 1. Thematic health talk with eye pressure and blood glucose check 4 times Number of participants: 400 in total 2. Blood test 4 times 3. Vaccination activity 2 times 4. Vegetarian day for the elderly 24 times Number of participants: 2400 in total
(b) Reflect local views to the Government.	Collect public views on specific issues 4 times Number of participants: 400 in total

Service requirement	Key Performance Indicator (KPI)
(c) Organise festive activities.	<ol style="list-style-type: none"> <li data-bbox="810 257 1394 481">1. Variety show in celebration of the anniversary of the establishment of the HKSAR 2 times Number of participants: 200 in total <li data-bbox="810 548 1394 728">2. Variety show in celebration of the National Day 2 times Number of participants: 200 in total <li data-bbox="810 795 1394 974">3. Celebration activity during Lunar New Year 2 times Number of participants: 400 in total <li data-bbox="810 1041 1394 1220">4. Distribution of mooncakes at the Mid-Autumn Festival 2 times Number of participants: 600 in total <li data-bbox="810 1288 1394 1391">5. Distribution of rice dumplings 2 times Number of participants: 600 in total
(d) Assist in the promotion and publicity of the Government policies, raise public awareness of anti-scam, fire prevention, etc. and promote vaccination, etc.	<ol style="list-style-type: none"> <li data-bbox="810 1411 1394 1545">1. Talk on anti-scam 1 time Number of participants: 200 in total <li data-bbox="810 1601 1394 1727">2. Talk on fire safety at home 1 time Number of participants: 200 in total
(e) Provide training for volunteers.	<p data-bbox="810 1747 1394 1780">Volunteer training</p> <p data-bbox="810 1792 1394 1825">3 sessions</p> <p data-bbox="810 1836 1394 1870">Number of participants: 50 in total</p>