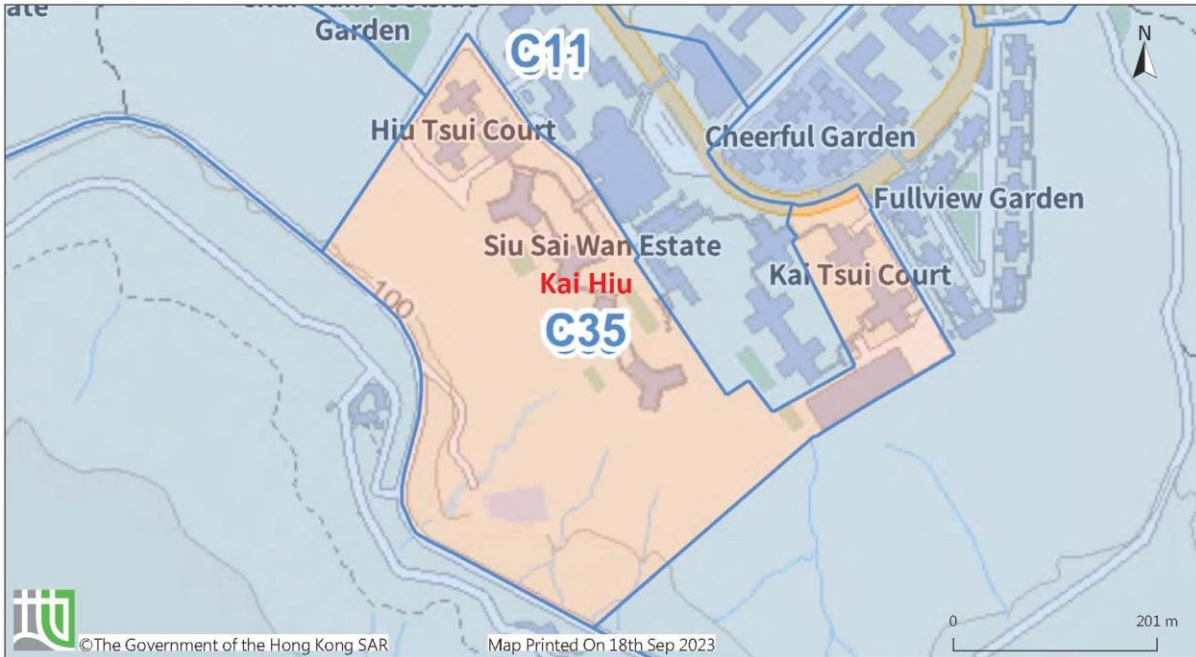


Information on Sub-district Care Teams

District : Eastern

Sub-district : Kai Hiu [Sub-district boundary map attached]



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Ribbon East

**Partnering organisation(s) : HK Guangxi (Island East) Service Centre
Kwai Kong Fund Association Limited**

Communication Channels of the Care Team :

Telephone:	9291 5477
Email:	ribboneast@gmail.com
Whatsapp:	9291 5477

List of Care Team members :

Captain :	Mr Choi Chun Chung Danny
Vice-captain :	Ms Chik Kit Ling Elaine

Members :	<p>Ms Ng Mei Yung</p> <p>Ms Chang Siu Ching Debbie</p> <p>Mr Chan Ming Hang</p> <p>Mr Chan Hoi Lun</p> <p>Mr Khan Shahab</p> <p>Mr Wong Zi Hin</p> <p>Mr Xu Guangyao</p> <p>Ms Tse Wai Yee Frances</p> <p>Mr Tse Wai Kam</p> <p>Mr K M Anwer Hossain</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<ol style="list-style-type: none"> 1. Provide simple home repairs/cleaning/enhancement services to those in need 170 times. 2. Recruit and train Care Team volunteers: 50 people.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise health-related activities/services.	<ol style="list-style-type: none"> 1. Community vaccination services 2 times Number of participants: 200 in total 2. Healthcare service station 80 times Number of participants: 1 000 people-time in total 3. Health talks and related check-ups 4 times Number of participants: 400 people-time in total 4. Community free hair cutting services 8 times Number of participants: 400 people-time in total

Service requirement	Key Performance Indicator (KPI)
(b) Organise activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	Visit to the Legislative Council Complex, police stations, exhibition on National Security Education Day 4 times Number of participants: 400 in total
(c) Organise festive activities.	Festive fun day, carnival, etc. (for celebrating the anniversary of the establishment of the HKSAR, the National Day, etc.) 4 times Number of participants: 4 000 people-time in total
(d) Organise neighbourhood social activities.	Neighbourhood social activity, such as barbecue fun day 2 times Number of participants: 192 people-time in total