#### **Information on Sub-district Care Teams**

**District**: Islands

Sub-district: Mun Yat [Sub-district boundary map attached]

O. GEOINFO MAP 也理資訊地圖

T02 - Mun Yat



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Tung Chung Elderly Club

Partnering organisation(s): Hong Kong Youth Power Association

**Hong Kong Ladies Dynamic Association** 

The Hong Kong Federation of Trade Unions Hong Ling Society

**Lok Kwan Social Service** 

**FTU Volunteer Service Corps** 

The Hong Kong Federation of Trade Unions Workers' Medical Clinics

Hong Kong Construction Industry Employees General Union Hong Kong Federation of Employees Unions in Public Utilities

**Cheuk Yin Association** 

**Tung Chung Living Network** 

**New Home Association** 

#### Communication Channels of the Care Team:

Telephone: 9347 8815	
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Email:	MY93478815@gmail.com
Whatsapp:	9347 8815
WeChat:	9347 8815
Facebook:	離島區滿逸關愛隊

### **List of Care Team members:**

Captain:	Mr LAU Chin-pang
Vice-captain:	Ms LAI Ngan-hing
Members:	Mr Mohammad ILYAS
	Ms LI Ni-na
	Ms LAM Chui-wing, Kitty
	Mr ZHAO Hai-bin
	Ms WAI Hon-fong
	Ms LIU Hoi-ying
	Ms FONG Sui-hung
	Ms MAN Siu-ling

# Summary of Services for the Sub-district $\div$

## **A. Mandatory Services**

## 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the	The relevant channels shall be opened within
Care Team with at least 2 channels, such	three weeks after the funding agreement
as telephone, email, social media, instant	takes effect, and shall be maintained until
messaging software, etc.	the end of the funding agreement.
(b) Widely publicise the communication	Publicise the communication channels and
channels and services of the Care Team to	services of the Care Team in the sub-district,
the residents of the sub-district.	covering no less than 90% of the residents of
	the sub-district within three months after
	the funding agreement takes effect.

#### Service requirement

(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.

#### Key Performance Indicator (KPI)

Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on welfare/medical/other public/social related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) referral relevant or to departments/organisations for professional services.

Provide information/services to at least 500 elderly households.

(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in relevant item (f) or referral to departments/organisations for

Provide information/services to at least 600 households in need.

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 times of services to those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is	Provide services up to 3 times as required by
in operation, care about the needs of	the Government.
those who use/stay in the shelter and	
provide appropriate assistance.	

Service Requirement	Key Performance Indicator (KPI)
(b) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(c) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

### **B.** Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Health Talks	To hold health talks regularly to provide health information to the elderly and residents in the sub-district.
(b) To organise activities promoting the Basic Law, the National Security Law, rule of law education and the sense of national identity.	To strengthen residents' awareness of the Basic Law, the National Security Law, rule of law education and their sense of national identity, and to actively nurture civic responsibility among residents by organising suitable local visits and learning activities on the above educational topics (such as visits to police stations, the Legislative Council, and National Security Education Day exhibitions) for children and the youth of the sub-district.

#### Service requirement

- (c) 1. National Day celebration-Parent-child film appreciation
  - Celebration of "Hong Kong's return to the Motherland" and "the National Day" Family Fun Carnival

**Key Performance Indicator (KPI)** 

Including but not limited to:

To celebrate the National Days and to deepen residents' understanding of the country and its development, two free film appreciation sessions will be held.

Estimated number of participants: 250 persons

During the celebration of the Establishment Day of Hong Kong Special Administrative Region and the National Day within the service agreement period, a large-scale family fun day will be held to celebrate with children and parents in the district. The event will be open to local residents free of charge. The content includes national education elements, large-scale recreational activities, art experiences, children's performances, etc.

A total of 2 events will be held, the expected number of attendance will be 2 000.

(d) "Diversity, Inclusiveness and Love" Carnival (多元共融愛。滿逸嘉年華)

Since there are many new arrivals (including new immigrants from the Mainland and ethnic minorities) in the sub-district, the organisation plans to hold the "Diversity, Inclusiveness and Love" Carnival during the term of its service agreement to promote the concept of diversity and inclusiveness and to foster community harmony.

Expected number of attendance: 1 000

Assistance from the New Home Association will be sought for this event.

Service requirement	Key Performance Indicator (KPI)
(e) Women's Self-improvement Programme	To organise different interest groups to
	attract women in the district to become
	volunteers and participate in the Care Team.
	During the service agreement period,
	women's interest classes will be held 4 times
	to attract women in the district to
	participate, thereby building a sense of
	belonging to the community and attracting
	them to become volunteers in the Care
	Team.