

## Information on Sub-district Care Teams

**District : Islands**

**Sub-district : Tung Chung South [Sub-district boundary map attached]**



### **T04 - Tung Chung South**



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**Operating organisation : Tung Chung Residents' Association**

**Partnering organisation(s) : Nil**

**Nil**

#### **Communication Channels of the Care Team :**

|            |                        |
|------------|------------------------|
| Telephone: | 6360 7076              |
| Email:     | t04tungchung@gmail.com |
| Whatsapp:  | 6360 7076              |
| WeChat:    | 東涌南關愛隊                 |
| WeChat:    | 離島區東涌南關愛隊              |

#### **List of Care Team members :**

|                |                  |
|----------------|------------------|
| Captain :      | Mr CHAN Ping-fai |
| Vice-captain : | Ms MO Sang-tung  |

|           |   |
|-----------|---|
| Members : | <p>Mrs CHAU Oi-wa</p> <p>Mr TSOI Ling</p> <p>Ms LEUNG Siu-kwan</p> <p>Ms YIP Siu-kiu</p> <p>Miss CHAN Yuk-lin, Dora</p> <p>Ms KWOK Sin-man</p> <p>Mr LUI Kam-keung</p> <p>Mr WONG Yuen-lai</p> <p>Mr WAN Tsz-ho</p> |
|-----------|---|

### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

| Service requirement   | Key Performance Indicator (KPI)   |
|---|---|
| (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.   | The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.  |
| (b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.   | Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.  |
| (c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents. | Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district. |

| Service requirement  | Key Performance Indicator (KPI)   |
|--|---|
| <p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>             | <p>Provide information/services to at least 300 elderly households.</p> |
| <p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 400 households in need.</p> |
| <p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>  | <p>Provide at least 110 times of services to those in need.</p>         |

## 2. Assistance in Emergencies

| Service Requirement   | Key Performance Indicator (KPI)                                |
|---|--|
| (a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.   | Provide services up to 10 times as required by the Government. |
| (b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.                   | Provide services up to 4 times as required by the Government.  |
| (c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc. | Provide services up to 4 times as required by the Government.  |

## B. Add-on Services

| Service requirement  | Key Performance Indicator (KPI) |
|--|---------------------------------|
| (a) To provide health information to the elderly.<br><br>To organise Elderly Health Day events in the sub-district to provide simple health check services, disseminate fitness-related information, and organise talks and games. | The event will be held 4 times. |

| Service requirement   | Key Performance Indicator (KPI)  |
|---|--|
| <p>(b) To organise activities promoting the Basic Law, the National Security Law, rule of law education and the sense of national identity.</p> <p>To organise promotional activities in the sub-district, including exhibitions, talks, and quiz games.</p>  | <p>The event will be held 4 times.</p>   |
| <p>(c) To organise festive events.</p> <p>To organise various festival events in sub-districts, including the Flag Raising Ceremony on 1st July (e.g. the flag raising ceremony in schools to enhance students' national awareness and their sense of national identity), the National Day celebration (e.g. the clansmen culture carnival held during the National Day to introduce residents to different clansmen cultures and enhance citizens' affinity for the nation and their sense of national identity), etc.</p>                   | <p>The event will be held 4 times.</p>   |
| <p>(d) Chinese Calligraphy Classes for Adults.</p> <p>A Chinese Calligraphy Classes for Adults will be held for those who are interested in practising Chinese character writing to gain physical and mental comfort. Outstanding students can also be selected to participate in volunteer work such as writing of spring couplets, etc.</p> <p>B Subsequently, a (Care Team) Chinese Calligraphy Volunteer Team can be formed to write spring couplets for residents before Chinese New Year, so as to enhance harmony and the sense of</p> | <p>The classes will be held once a week, with each class accommodating 10 persons.</p> |

| Service requirement   | Key Performance Indicator (KPI)   |
|---|---|
| <p>affiliation in the sub-district.</p>   |   |
| <p>(e) Volunteers' visit to the Tung Chung Fire Station.</p> <p>Tung Chung South (Care Team) applies for a visit to the Tung Chung Fire Station to help volunteers and neighbours understand the operation of the fire station.</p>   | <p>Part of national education.</p> <p>To be held once a year.</p>   |
| <p>(f) Volunteers will visit the Chinese People's Liberation Army Hong Kong Garrison Exhibition Center in celebration of the 27th anniversary of the Establishment Day of the Hong Kong Special Administrative Region.</p>  | <p>One of the patriotic education activities: Visit to the Chinese People's Liberation Army Hong Kong Garrison Exhibition Center in Ngong Shuen Chau.</p>   |
| <p>(g) Volunteers to participate in the year-end cleaning day.</p> <p>Cleaning activities will be conducted at the end of the Lunar year in the sub-district, including areas around Tung Ma House in Fu Tung Estate. Promotional leaflets will also be distributed near Tung Chung MTR Station.</p>  | <p>The year-end cleaning activity can help strengthen traditional Chinese culture.</p> <p>About 20 volunteers will be involved.</p>   |
| <p>(h) Volunteers to participate in the tree planting day in the New Territories.</p> <p>Application to the relevant departments for tree planting will be made to allow members of the community to learn about the benefits of nature conservation through seedling planting, and to educate the younger generation to protect the nature. The programme will be mainly targeted at families.</p> | <p>Through seedling planting, members of the community can learn about the benefits of nature conservation and educate the younger generation to protect the nature. The programme will be mainly targeted at families. (About 40 volunteers will be involved).</p> |

| Service requirement  | Key Performance Indicator (KPI)   |
|--|---|
| <p data-bbox="194 257 788 342">(i) Dancing with Soft Music (International Standard Ballroom Dance).</p> <p data-bbox="242 405 788 678">Hong Kong is an international metropolis. Participating in international standard dance, a kind of sports, can improve physical strength. While doing regular exercises can help stay healthy, dancing can foster closer ties among neighbours.</p> | <p data-bbox="801 257 1390 342">Number of participants: more than 40 people</p> |