

Information on Sub-district Care Teams

District : Islands

Sub-district : Tung Chung North [Sub-district boundary map attached]



T06 - Tung Chung North



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Operating organisation : T&E Association Limited

Partnering organisation(s) : Nil

Nil

Communication Channels of the Care Team :

Telephone:	8493 8242
Email:	t06tungchung@gmail.com
Whatsapp:	8493 8242
WeChat:	離島區東涌北關愛隊
Facebook:	離島區東涌北關愛隊

List of Care Team members :

Captain :	Mr NG Choi-wah
Vice-captain :	Mr YIP Pui-kei

Members :	<p>Mr PAU Ming-hong</p> <p>Ms LEUNG Yin-ling</p> <p>Mr NG Kwok-hei</p> <p>Mr LAU To</p> <p>Mr TSANG Pan</p> <p>Mr LI Kin-lok</p> <p>Ms CHOI Kwok-por</p> <p>Mr HO Wai-yip</p> <p>Mr WONG Chun-kit</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 10 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) To provide health information to the elderly.</p> <p>To organise in the sub-district simple health check services and a traditional Chinese medicine health talk for the elderly twice, a fitness-related talk for the elderly twice, and an influenza vaccination event for the elderly for once.</p>	To hold such events 5 times.

Service requirement	Key Performance Indicator (KPI)
<p>(b) To organise activities promoting the Basic Law, the National Security Law, rule of law education and the sense of national identity.</p> <p>To organise promotional activities in the sub-district, including exhibitions and quiz game stalls.</p>	<p>To hold such events 4 times.</p>
<p>(c) To organise festive events.</p> <p>Various festival activities will be held in the sub-district, including film appreciation in celebration of the Establishment Day of the Hong Kong Special Administrative Region on 1 July, the National Day cum Mid-Autumn Festival lantern riddle game night carnival on 1 October, and events in celebration of the Chinese New Year.</p>	<p>To hold such events 6 times.</p>