Information on Sub-district Care Teams

District: Islands

Sub-district: Peng Chau & Hei Ling Chau [Sub-district boundary map attached]



T08 - Peng Chau & Hei Ling Chau



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Operating organisation: Hong Kong Islands District Association

Partnering organisation(s): Peng Chau Rural Committee

Community Advancement Association Limited

Communication Channels of the Care Team:

Telephone:	5130 3105
Email:	t08pengchau@gmail.com
Whatsapp:	5130 3105
WeChat:	t08pengchau
Facebook:	離島區坪洲及喜靈洲關愛隊

List of Care Team members:

Captain:	Mr TSANG Chiu-yuk
Vice-captain:	Mr WONG Hon-kuen, Ken

Members:	Mr TSANG Kei-chau, Raymond
	Ms WONG Mee-ngan
	Ms CHEUNG Yuet-mei
	Mr CHU Man-wai, Thomas
	Mr HO Lok-fai
	Mr WONG Ka-kit
	Ms WONG Sau-king
	Ms HO Lai-kwan
	Mr WONG Hing-kwong

Summary of Services for the Sub-district \div

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 100 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 200 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 50 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is	Provide services up to 3 times as required by
in operation, care about the needs of	the Government.
those who use/stay in the shelter and	
provide appropriate assistance.	
(b) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(c) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) To provide health information to the elderly.	To hold such events 4 times.
To organise Elderly Health Day events in the sub-district to provide simple health check services, disseminate fitness-related information, and organise talks and games.	
 Vaccination Day - twice Elderly Health Day - free Chinese 	

Service requirement	Key Performance Indicator (KPI)
medicine service - 8 times	
3. Environmental Protection Workshop	
for the Elderly - 8 times	
(b) To organise activities promoting the Basic Law, the National Security Law, rule of law education and the sense of national identity.	To hold such events 4 times.
To organise promotional activities in the sub-district, including exhibitions, talks, and quiz games.	
Visits to the Legislative Council - twice	
2. National Security Law and Basic Law	
Carnival in Celebration of the	
Establishment Day of the Hong Kong	
Special Administrative Region on 1	
July - twice	
(c) To organise festive events.	To hold such events 4 times.
To organise various festival events in sub-	
districts, including the Flag Raising	
Ceremony on 1 July (e.g. the flag raising	
ceremony in schools to enhance	
students' national awareness and their	
sense of national identity), the National	
Day celebration (e.g. the clansmen	
culture carnival held during the National	
Day to introduce residents to different	
clansmen cultures and enhance citizens'	
affinity for the nation and their sense of	
national identity) etc.	
Mid- Autumn Festival Lantern Riddle	
Game Carnival – twice	

Service requirement	Key Performance Indicator (KPI)
Chinese New Year Workshop – twice National Day celebration-Film	
appreciation – twice	