

## Information on Sub-district Care Teams

**District : Islands**

**Sub-district : Cheung Chau [Sub-district boundary map attached]**



### **T10 - Cheung Chau**



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**Operating organisation : Cheung Chau Inhabitants Mutual Improvement Association Limited**

**Partnering organisation(s) : Nil  
Nil**

#### **Communication Channels of the Care Team :**

Telephone:	8493 4560/ 8493 4552
Email:	cheungchaucareteam@gmail.com
Whatsapp:	8493 4560/ 8493 4552
WeChat:	cheungchaucareteam
Facebook:	離島區長洲關愛隊

#### **List of Care Team members :**

Captain :	Ms CHAN Ka-lai, Sammi
Vice-captain :	Ms KWOK Wai-man, Mealoha

Members :	<p>Mr NG Man-kit</p> <p>Mr WONG Fai-man</p> <p>Mr HUNG Hin-lai</p> <p>Ms KWOK Sau-ying</p> <p>Mr WAN Kee</p> <p>Dr TIN AUNG</p> <p>Miss KWOK Yuen-ki</p> <p>Mr CHING Yat-ming</p> <p>Mr LAW Ho-sum</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 170 times of services to those in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 1 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 3 times as required by the Government.</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

### B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) 1. An Elderly Exercise and Health Day event will be held to promote information on exercise and health to the elderly, and to invite professional instructors to teach the elderly exercises suitable for them.</p> <p>The event will be held twice a year, a total of 4 times in 2 years. Number of attendance: 600</p> <p>2. A talk will be held to invite representatives of the Police and other professionals to explain the proceeding of frauds and teach the attendants to avoid falling into frauds.</p> <p>The event will be held twice a year, a total of 4 times in 2 years. Number of attendance: 600</p>	To hold such events 4 times, 8 times in total.
<p>(b) To organise activities promoting the Basic Law, the National Security Law, rule of law education and the sense of national identity.</p> <p>Expert speakers will be invited to explain</p>	To hold such events twice a year, 4 times in total.

Service requirement	Key Performance Indicator (KPI)
<p>and share the origin and content of the Basic Law and the National Security Law. Public participation will be welcomed, while invitation letters will also be sent to schools, inviting students to participate actively. The event aims to deepen participants' understanding of the Basic Law and the National Security Law, strengthen their memory and knowledge of the Basic Law and the National Security Law through quiz games, and enhance the sense of national identity among the participants.</p> <p>Information on the Basic Law and the National Security Law will be publicly displayed at the venue in the form of an exhibition, and practical souvenirs will also be prepared and distributed to participants to promote the Basic Law and the National Security Law as well as the sense of national identity.</p> <p>The entire event will be held twice a year, a total of 4 times in 2 years. Number of attendance: 800</p>	
<p>(c) 1. During the period of celebration of Hong Kong's return to the Motherland and the National Day, events promoting neighbourliness among residents in the sub-district and one-day local tours will be held. Number of participants: 200 persons</p> <p>2. The Beach Cleaning Day will be held twice a year, for which volunteers will be recruited to clean up litter on the beach,</p>	<p>To hold such events twice, 10 times in total.</p>

Service requirement	Key Performance Indicator (KPI)
<p>and to promote environmental hygiene of the beach to the residents in the sub-district, so as to enhance the public awareness of marine environmental protection.</p> <p>Number of participants: 100 persons</p> <p>3. A workshop in celebration of the Chinese New Year will be held to encourage the whole family to actively participate in the event for the New Year. The use of red packets to create different New Year decorations. Calligraphers will also be invited to give demonstration and present to the attendees the spring couplets on the spot.</p> <p>An annual event to be held twice in 2 years.</p> <p>Number of participants: 300 persons</p> <p>4. A concert will be held on the streets of Cheung Chau during the Father's Day/Mother's Day, with priority given to local performers.</p> <p>An annual event to be held twice in 2 years.</p> <p>Number of participants: 400 persons</p> <p>5. A flag-raising event will be held on 1 July.</p> <p>An annual event to be held twice in 2 years.</p> <p>Number of participants: 2 000 persons</p>	