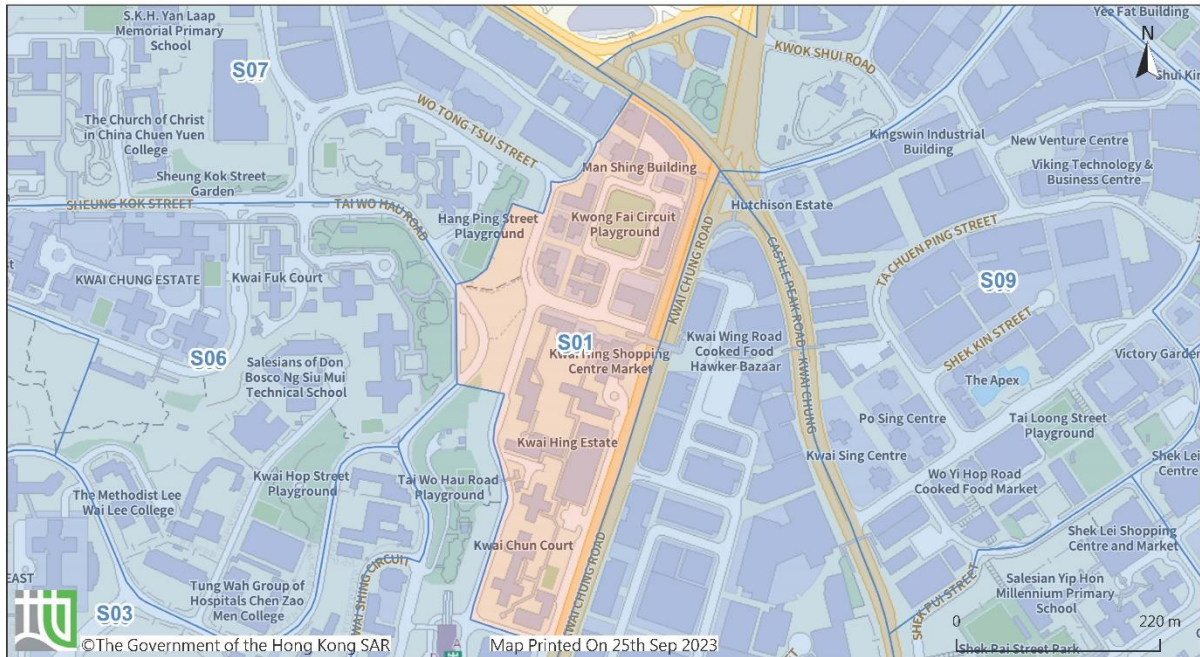


## Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : Kwai Hing [Sub-district boundary map attached]



**Operating organisation :**

**Teen Dynamic**

**Partnering organisation(s) :**

**Hong Kong Zhaoqing Youth Association**

**Hong Kong Community Network**

**Community Sharing**

**FTU Community Caring Unit**

**The Hong Kong Federation of Trade Unions Occupational Retraining Centre Limited**

**Hong Kong Youth Power Association**

**H.K. Federation of Trade Unions Workers' Medical Clinics**

**Hong Kong Ladies Dynamic Association Limited**

**The Hong Kong Federation of Trade Unions Hong Ling Society**

**Tai Wo Hau Interactive Services Network**

**Kwai Chung Friend's Association**

**The H.K.F.T.U. Kwai Tsing District Services Office**

**On Yam Estate Community Service Association**

**Kwai Shing Community Service Association**  
**Kwai Hing Community Services Association**  
**New Home Association**  
**Lok Kwan Social Service**  
**Hong Kong Federation of Employees Unions in Public Utilities**  
**Construction Industry Employees General Union**

**Communication Channels of the Care Team :**

Telephone :	6365 4012
Email :	<a href="mailto:TEEENS01001@gmail.com">TEEENS01001@gmail.com</a>
Whatsapp :	6365 4012
Facebook :	葵青區葵興小區關愛隊

**List of Care Team members :**

Captain :	Mr LEE Wai Lok
Vice-captain :	Mr WONG Sing Lam, MH
Members :	Ms LAM Kai Yin Ms LEUNG Cho Yan Mr WONG Siu Chiu Ms CHENG Wa Foon Miss WONG Choi Fung Mr CHAN Fat Mr WONG Kam Ho Ms LAN Mei Xiu Ms CAI Mu Yun

## Summary of Services for the Sub-district :

### A. Mandatory Services

#### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 300-500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 400-600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>(i) Provide simple home repairs/age-friendly home upgrade services to 110 households in need.</p> <p>(ii) Organise 4 activities to recruit and train no less than 120-200 volunteers in total.</p> <p>(iii) Provide community health services (such as measuring of blood pressure and</p>

Service requirement	Key Performance Indicator (KPI)
	<p>blood glucose level) to no less than 200 people in need.</p>
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit in two years a total of 10 "three-nil" buildings (5 buildings each year) or old buildings where the owners' corporations are not operating effectively/without hiring a management company, compile information about the management, safety and sanitary conditions of the buildings, and provide one-off cleaning services for the common areas and rooftops of the buildings.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health and smart lifestyle information to the middle-aged, the elderly or those in need.	(i) Sharing on health information: 4 times, about 30-50 participants for each  (ii) Training course on smart use of mobile phones: 4 times, no less than 30 participants for each with 120 participants in total
(b) Organise activities to celebrate festive occasions and promote sense of national identity.	(i) Film appreciation: 3 sessions, 100-125 participants for each  (ii) Cooking class for traditional Chinese festival food: 3 times, no less than 40 participants for each
(c) Organise activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	(i) Civic education for the general public: Day tour to the Legislative Council of Hong Kong, police stations, Patriotic Education Centre, etc.: 2 times, 50-60 participants for each  (ii) Sharing on the Basic Law, the National Security Law and patriotic education: 4 sessions, 50-60 participants for each
(d) Organise neighbourhood social and caring activities.	(i) Balloon-sculpting class: 4 times, no less than 20 participants for each  (ii) Caring school children: provide school supplies for low-income families in the sub-district with total number of beneficiaries of 180 school children at most
(e) Building hygiene enhancement services.	Conduct disinfection services in the buildings and refuse rooms in the sub-district: 8 buildings