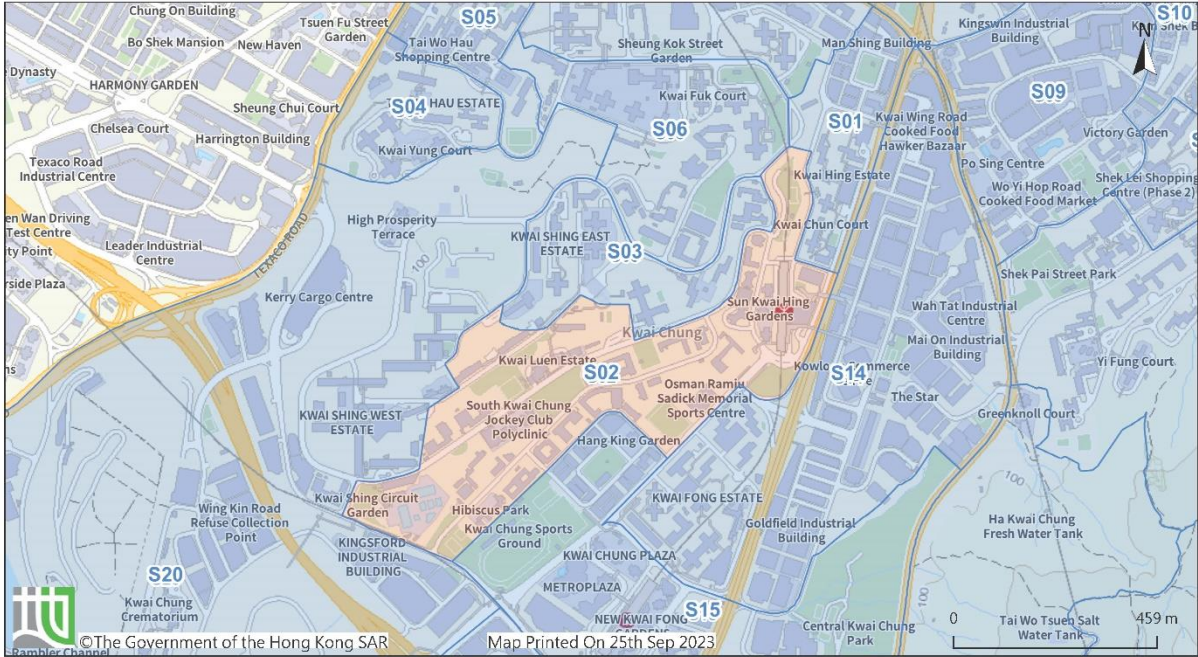


Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : Kwai Luen [Sub-district boundary map attached]



Operating organisation : China Star Light Charity Fund Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	6365 4059
Email :	kt63654059@gmail.com
Whatsapp :	6365 4059

List of Care Team members :

Captain :	Mr WONG Siu Kwan
Vice-captain :	Mr WONG Kwun Keong

Members :	<p>Ms TIAO Yen Wei</p> <p>Mr LI Chik Yuen Alfred</p> <p>Mr SHEK Pui Kee</p> <p>Mr CHENG Kwok Kee</p> <p>Ms CHEN Xiaomei</p> <p>Ms WANG Lan</p> <p>Ms PAN Weiqin Tina</p> <p>Miss CHAN Wun Ling</p>
-----------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 16% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 310-400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 415-500 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>(i) Provide no less than 100 times simple home repairs/age-friendly home upgrade services to the elderly.</p> <p>(ii) Organise recruitment and training activities of volunteers for a total of 120 people.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 4 times as required by the Government
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise “Residents’ Health Day” to measure blood pressure, blood glucose level and cholesterol level for the residents.	4 sessions (with an estimation of 400 participants in total)
(b) Organise activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	2 sessions (with an estimation of 400 participants in total)
(c) Organise “National Education Tour to Promote the Affection for the Country and for Hong Kong”.	4 times (50-60 participants for each)
(d) Organise festive activities (in celebration of Hong Kong’s return to the Motherland/the National Day) and hold large-scale family fun day in the district.	4 times (with an estimation of 600 participants in total)
(e) Organise caring activities during traditional Chinese festivals (Tuen Ng Festival/Mid-Autumn Festival/Chinese New Year).	4 activities (with an estimation of 800 participants in total)