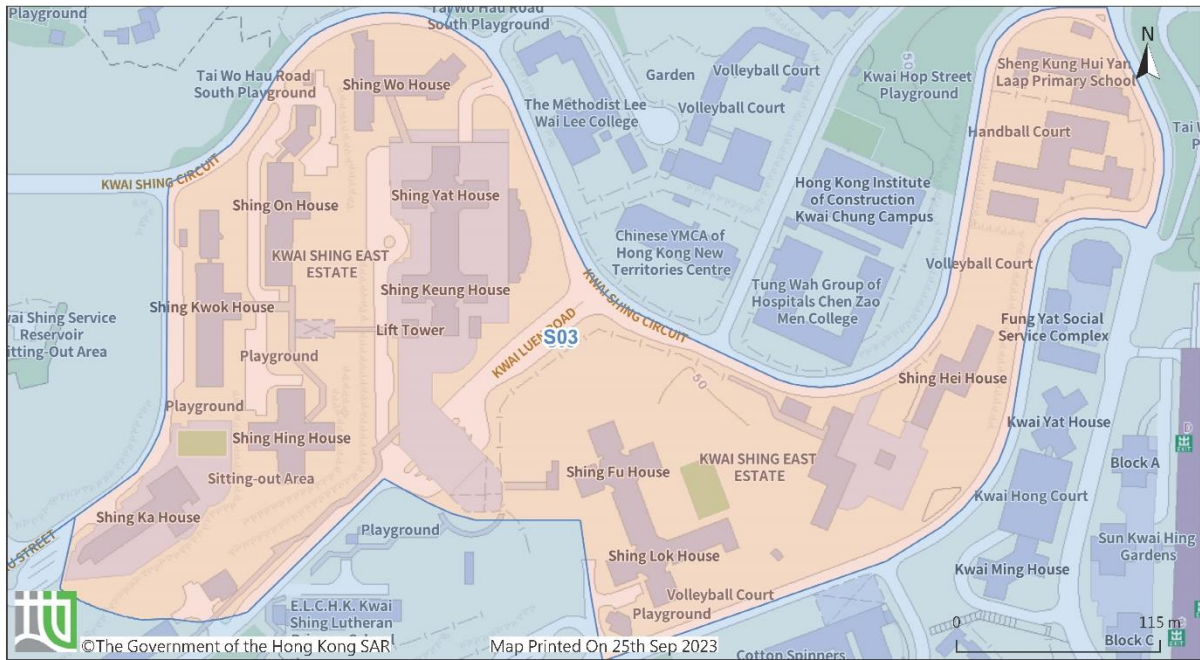


## Information on Sub-district Care Teams

**District : Kwai Tsing**

**Sub-district : Kwai Shing East Estate [Sub-district boundary map attached]**



**Operating organisation : Kwan Fong Club**

**Partnering organisation(s) : /**

### **Communication Channels of the Care Team :**

Telephone :	6365 4124
Email :	Sngchiwah@gmail.com
Whatsapp :	6365 4124

### **List of Care Team members :**

Captain :	Mr NG Chi Wah
Vice-captain :	Ms CHAN Luk Ching

Members :	<p>Mr CHAN Ka Sing</p> <p>Ms LEE Lai Yung</p> <p>Ms WANG Shun Fang</p> <p>Miss LAU Wing Yee</p> <p>Ms KWAN Mei Ching, Hailey</p> <p>Mr MO Kong Fung</p> <p>Ms CHOI Wai Lin</p> <p>Ms YUNG Shuk Fong</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p> <p>(i) Organise 3 sessions of mobile phone class: serving 30 elderly people in each session, 90 participants in total</p> <p>(ii) Organise 2 sessions of talk on will: 40 elderly people for each session, 80 elderly people in total</p> <p>(iii) Home visit and distribution of gift packs: 350 households</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 450 households in need.</p>

<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>(i) Arrange for professional renovation technicians to teach volunteers professional skills in 2 sessions, and arrange for the volunteers to provide basic home repairs services to at least 110-120 elderly households/households in need.</p> <p>(ii) Hire contractors to provide disinfection/bedbug control services to 110-120 households in need.</p>
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## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 4 times as required by the Government</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government</p>
<p>(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Health day for all ages	Organise 4 healthcare activities, including talks on health information, provision of vaccination services, and hiring medical companies to provide body check services for participants  About 400-500 participants for each session
(b) Organise activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	6 activities in total  (i) Day tour on civic education: 2 times, 120 participants for each  (ii) Talk on national education: 1 time, with an estimation of 200-250 participants  (iii) Prize quiz on the Basic Law: 1 time, with an estimation of 200-250 participants  (iv) Film appreciation on national history education: 2 times, about 100-120 participants for each
(c) Organise carnival activities in celebration of Hong Kong's return to the Motherland and the National Day.	Organise 4 activities  400 participants for each, 1600 participants in total
(d) ID photo taking activity	Organise 2 sessions  350-400 participants for each
(e) Concern for the life planning of the youth	Organise 2 sessions  At least 50 participants for each