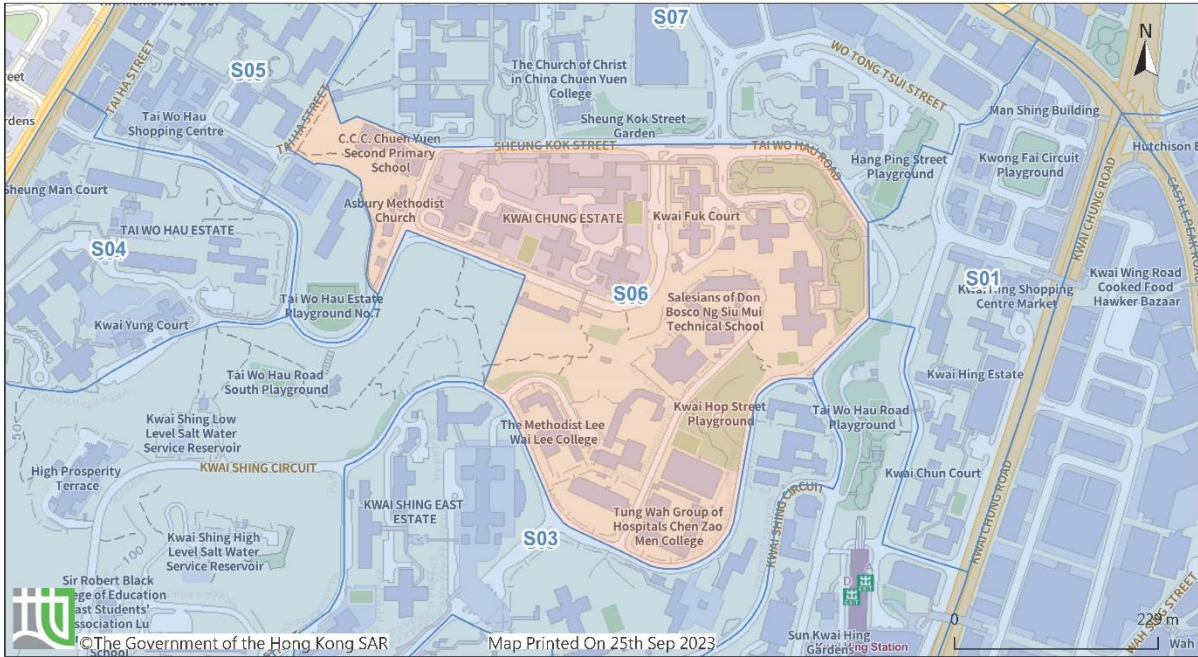


## Information on Sub-district Care Teams

**District : Kwai Tsing**

**Sub-district : Kwai Chung Estate South [Sub-district boundary map attached]**



**Operating organisation : Unison House (Kwai Shing West)**

**Partnering organisation(s) : /**

**Communication Channels of the Care Team :**

Telephone :	6365 4257
Email :	unisonhousekwaishingwest@gmail.com
Whatsapp :	6365 4257

**List of Care Team members :**

Captain :	Mr LAI Kwok Hei, Kevin
Vice-captain :	Mr YU Kin Chung, Philip

Members :	Ms LOOK Wai Lan, Linda Ms LAU Chuen Ho Ms MAK Kam Fung Ms LAW Fung Kiu Ms YIU Yuk Ngan Ms CHAN Yuk Ping Mr LAU Chun Ms LI Lai Ching Ms LIANG Yanhong
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households, including:</p> <ul style="list-style-type: none"> <li>(i) Influenza vaccination activity: 1 session with an estimation of 150 participants</li> <li>(ii) Regular blood pressure measuring activity: 30 sessions with an estimation of 900 participants</li> <li>(iii) Health talks and blood glucose and cholesterol level measuring activity: 1 session with an estimation of 150 participants</li> <li>(iv) Regularly contact and care for the elderly: with an estimation of 200 people to be contacted in total</li> <li>(v) Regularly assist the elderly in applying for social public services or promote government policies and measures: with an estimation of 600 participants</li> </ul>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>

<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>(i) Organise 1 osteoporosis examination event with an estimation of 110 participants.</p> <p>(ii) Organise 1 free ID photo taking activity with an estimation of 200 participants.</p>
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## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.</p>	<p>Provide services up to 4 times as required by the Government</p>
<p>(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government</p>
<p>(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise tours in celebration of Hong Kong's return to the Motherland, the National Day or festivals.	Organise 4 local day tours with an estimation of 720 participants.
(b) Organise workshops or talks to promote the Basic Law, the National Security Law and national education.	Organise 4 activities with an estimation of 160 participants in total.
(c) Organise activities like competitions in celebration of Hong Kong's return to the Motherland, the National Day or festivals.	Organise 6 activities (colouring competition, photography competition, essay competition or creative design competition) on related themes with an estimation of 400 participants in total.
(d) Distributing Winter gift packs to the underprivileged groups	Distribute gift packs to around 100 underprivileged people.