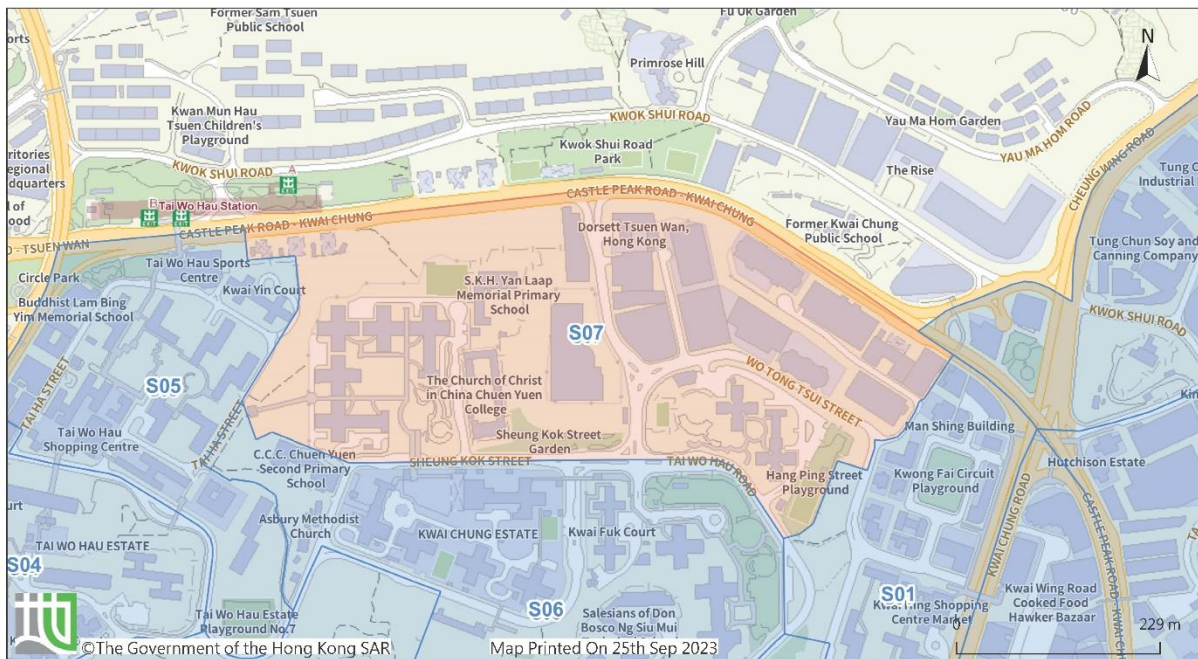


Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : Kwai Chung Estate North [Sub-district boundary map attached]



Operating organisation : Kwai Chung South Resident Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	6365 4290
Email :	kwaichungresident@gmail.com

List of Care Team members :

Captain :	Mr LEUNG Kong Ming
Vice-captain :	Mr CHAN Lai On

Members :	<p>Ms CHAU So Hung Ms CHENG Ying Chi Mr CHAN Kwok Lung Ms WONG Lai Wing Mr TSE Shu Ms ZHANG Xiuhong Mr YIU Ka Chi Mr YIU Tak Chi Mr NG Hung Yung</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households, including:</p> <ul style="list-style-type: none"> (i) Regular blood pressure measuring activity: 25 sessions with an estimation of 900 participants (ii) Health talks and blood glucose and cholesterol level measuring activity: 1 session with an estimation of 150 participants (iii) Influenza vaccination activity: 1 session with an estimation of 150 participants (iv) Regularly contact and care for the elderly and their caregivers: with an estimation of 300 people to be contacted in total (v) Regularly assist the elderly in applying for social public services or promote key government policies and measures: with an estimation of 400 participants
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>

<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>(i) Organise 1 osteoporosis examination event with an estimation of 110 participants.</p> <p>(ii) Organise 1 free ID photo taking event with an estimation of 200 participants.</p>
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2. Assistance in Emergencies

<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise tours in celebration of Hong Kong's return to the Motherland or the National Day.	Organise 3 local day tours with an estimation of 360 participants in total.
(b) Organise tea gatherings to promote understanding of national education.	Organise 2 activities with an estimation of 480 participants in total.
(c) Organise carnival in celebration of Hong Kong's return to the Motherland, the National Day or festivals.	Organise 1 activity with an estimation of 2000 participants in total.