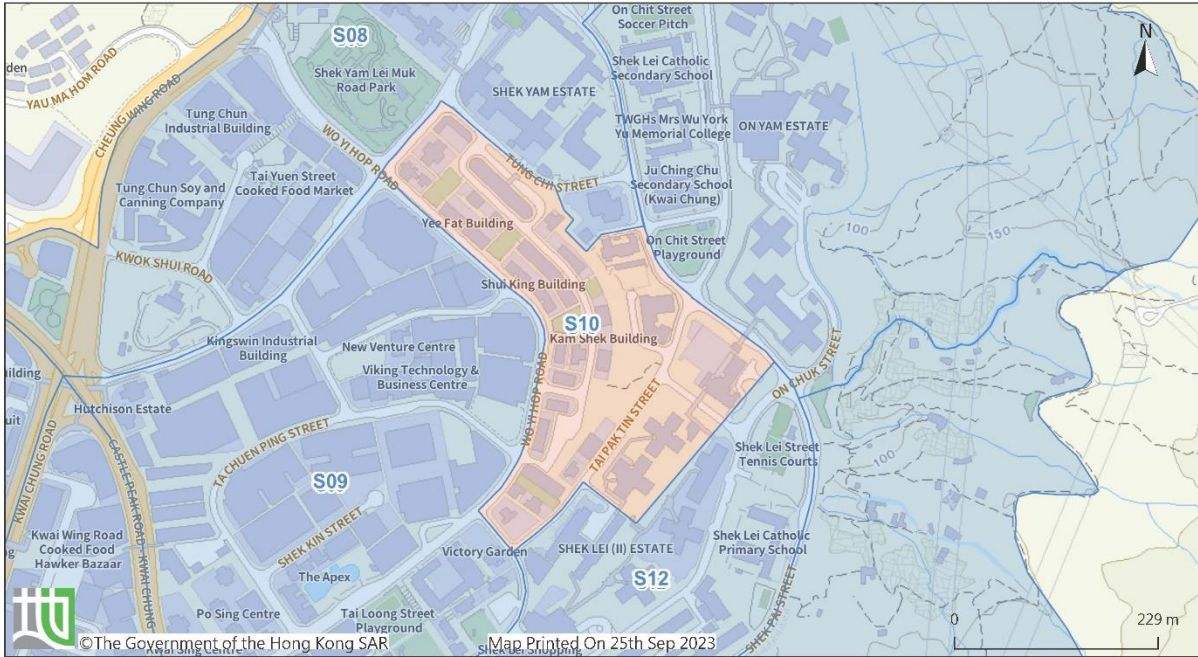


## Information on Sub-district Care Teams

**District : Kwai Tsing**

**Sub-district : Tai Pak Tin East [Sub-district boundary map attached]**



**Operating organisation : Kwai Chung Residents Association**

**Partnering organisation(s) : /**

### **Communication Channels of the Care Team :**

Telephone :	6365 4562
Email :	tptecareteam@gmail.com
Whatsapp :	6365 4562
WeChat :	6365 4562

### **List of Care Team members :**

Captain :	Mr YUEN Yun Hung
Vice-captain :	Mr LAU Tat Chuen

Members :	<p>Mr LUI Hok Nang</p> <p>Ms CHAN Kam Mui</p> <p>Mr LI Wenbin</p> <p>Mr YEUNG Kai Chung</p> <p>Ms TSE Chiu Kuen</p> <p>Mr CHENG Hiu Ming</p> <p>Mr LI Wai Ming</p> <p>Ms FONG Lai Ping</p>
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households, including:</p> <ul style="list-style-type: none"> <li>(i) Free ID photo taking service for the elderly: 1 time per year, 80-150 elderly people each time</li> <li>(ii) 3 times of health check activities for the elderly, 400-750 participants in total</li> <li>(iii) Visit/contact elderly households in the sub-district and provide various services to the elderly in need in the district, such as helping them fill in service application forms or organising blood pressure measuring activity, etc.: 500-800 participants in total</li> </ul>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need, including:</p> <ul style="list-style-type: none"> <li>(i) Visit/contact needy households in the sub-district and provide information/various services: 400-600 households in total</li> <li>(ii) Tai Pak Tin East Prize Quiz: 1 time per year, for participation of 50-150 school children of needy families in the district each year</li> </ul>

Service requirement	Key Performance Indicator (KPI)
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>(i) Organise talks on work injury-related rights for 50-80 people in need.</p> <p>(ii) Organise talks on will for 50-80 people in need.</p> <p>(iii) Provide influenza vaccination in 2 sessions for members of low-income families with a target of 50-100 participants each session.</p> <p>(iv) Provide disinfection coating services for 10 elevators and the public areas of single-block buildings each year, offering protection to at least 500 people in need each year.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 4 times as required by the Government</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 4 times as required by the Government</p>

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Celebrate the 75th Anniversary of the National Day	(i) Afternoon tea gathering for the elderly: 1 time, with participation of a total of 120 elderly people aged 75 or above  (ii) Gift packs distribution in Tai Pak Tin East: 1 time, with a target of participation of 750 residents
(b) Carnival to celebrate Hong Kong's return to the Motherland	1 time per year, with 300 participants each time
(c) Enhance the sub-district residents' sense of identity to and understanding of the country and Hong Kong	Organise day tours to exhibition centres of the disciplined services/museums/attractions related to the modern history of Hong Kong, etc.: 2 times in total, with participation of 550-600 residents in total.
(d) Campaign to promote personal hygiene	Distribute leaflets and sanitary gift packs to promote personal hygiene and community environmental hygiene: 2 times, 500 sanitary gift packs and 1000 leaflets each time.